



# Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837  
PH: (863) 424-2839 FX: (863) 424-3336



May 21, 2019

Office of Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Blvd

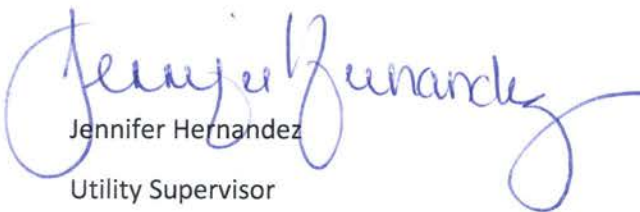
Tallahassee, FL 32399-0850

Re: Docket No. 20190071-WS – Application for a Staff-Assisted Rate Case in Polk County by Deer Creek RV Golf & Country Club, Inc.

Please find attached Deer Creek RV Golf & Country Club, Inc.'s. (Utility) response to Staff's First Data Request dated April 23, 2019, in the above referenced docket. Included with this response is staff's letter followed by the Utility's response and two CD's, one extra copy provided, that contain supporting documents to accompany the Utility's response.

If you have any questions, please do not hesitate to contact me at (863)-424-2839.

Respectfully submitted,

  
Jennifer Hernandez  
Utility Supervisor

Deer Creek RV Golf & Country Club, Inc.

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TOM BALLINGER  
DIRECTOR  
(850) 413-6910

## Public Service Commission

April 23, 2019

Mr. Mike Caruso, President  
Deer Creek RV Golf & Country Club, Inc.  
42749 Highway 27  
Davenport, FL 33837  
deercreekutilities@aegiscms.com

### STAFF'S FIRST DATA REQUEST VIA EMAIL & US MAIL

**Re: Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County by Deer Creek RV Golf & Country Club, Inc.**

Dear Mr. Caruso:

For the engineering portion of Deer Creek RV Golf & Country Club, Inc.'s (Utility) rate case, staff requires several items to be completed prior to our field audit and to ensure fast and expedient treatment of your rate case. Please submit the following information for the period of January 1, 2018, to December 31, 2018, (test year), unless another time period is specified, to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by **Thursday, May 23, 2019**. Staff will contact you to arrange for a site visit after reviewing the material. On the date selected for the site visit, the staff engineer will inspect the distribution and collection systems, and the general service areas. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour.

1. **Purchased Water and Wastewater**: All Utility related bills from the beginning of the test year to present which include meter number and location, gallons used, dollars paid, and the Utility's account numbers.
2. **Purchased Power**: All Utility related electricity bills from the beginning of the test year to present, which include meter number and location, kilowatts used, dollars paid, and the electric company's account numbers.
3. **Chemicals**: A list of all chemicals used in the treatment of water, amounts purchased, quantity purchased, unit prices paid and dosage rates utilized.
4. **Sludge Removal Expenses**: Provide a schedule showing the total cost and quantity of removing the sludge, if persons other than owners, stockholders, and employees of the Utility performed such work during the test year.

5. **Contractual Services – Testing:** A list of tests along with costs paid to outside laboratories for testing the water and wastewater treatment during the test year.
6. **Contractual Services – Other:** The costs of operation and maintenance work not performed by Utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water and wastewater systems.
7. **Transportation Expenses:** A schedule of all vehicles by serial number and description owned or leased by the Utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the Utility, or a copy of the log book showing miles on personal vehicles associated with Utility business. All vehicles are to be available for inspection.
8. **General System Information:**
  - a. Please provide the number of lots that are vacant with connected distribution lines, within the Utility's service territory, if any.
  - b. Please provide the number of vacant lots with no current connection to the system, but which could potentially be connected in the future, if any.
  - c. Please indicate whether the Utility's customer base is seasonal.
  - d. Please provide separate lists of the non-potable and potable customers by customer name and class (ex. general, residential, or multi-family).
  - e. Please provide a list of general service customers by meter size.
9. Copies of your most recent Primary and Secondary Water Quality test results.
10. Copies of monthly operation reports for water and wastewater from January 1, 2018, to December 31, 2018, which includes:

FOR WASTEWATER – Total wash water, total of each chemical in points, chemical dosage rates (average).

FOR WATER – Total water purchased, total wash water, total of each chemical in points, chemical dosages rates (average).
11. Copy of monthly totals of metered water sold for each month of the test year.
12. Copy of monthly totals of metered wastewater invoiced for each month of the test year.

13. Please explain the Utility's billing procedure.

- a. How is the water consumption measured?
- b. Does the Utility invoice by 1,000 gallons, 100 gallons?
- c. How is the wastewater consumption measured?
- d. Does the Utility use a percentage of the invoiced water to charge for wastewater?  
If yes, what is the percentage?
- e. Please provide an invoice example showing water and wastewater charges.

14. A written summary, by permit number, of all Department of Environmental Protection, Water Management District, and/or County Health Department permits.

15. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order.

16. A list of all service complaints received during the test year and four years prior to the test year. Please include an explanation of how each complaint was resolved.

17. A listing of all assets owned by the Utility.

Example:        200' – 8" PVC (Sewer)  
                    250' – 6" PVC Pipe (Water)  
                    50' – 6" PVC Fire Hydrants (Water)

18. Please describe the distribution and collection systems.

Example:        The collection system is composed of polyvinyl chloride pipes and there is one lift station in the service area. The lift station has three pumps.

19. Number of customers classified as to meter size and class (commercial or residential) for the following points in time:

- a) A minimum of 4 years prior to the beginning of the test (or calendar last) year.
- b) The beginning of the last calendar year.
- c) The end of the last calendar year.
- d) Present.

Mr. Mike Caruso

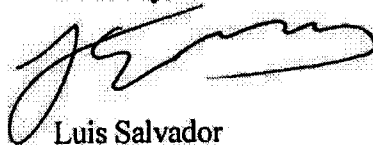
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April 23, 2019

20. Please provide a copy of the Utility's engineering maps for water and wastewater showing location and size of water and wastewater mains throughout the service area and customer location and classification.
21. Please fill out the spreadsheet attached concerning any pro forma items. Please include any bid proposals or estimates for the pro forma items.

Please contact me by phone at (850) 413-6226 or email [lsalvado@psc.state.fl.us](mailto:lsalvado@psc.state.fl.us), if you have any questions.

Sincerely,



Luis Salvador  
Engineering Specialist  
Division of Engineering  
Florida Public Service Commission

LS:pz

cc: Jeff Small, OCBOA Consulting, LLC ([jeffsmall@ocboa.net](mailto:jeffsmall@ocboa.net))  
Office of Commission Clerk (Docket No. 20190071-WS)



**STAFF'S FIRST DATA REQUEST DATED APRIL 23, 2019**  
**UTILITY RESPONSE**

1. All purchased water & purchased wastewater invoices are provided in the folder DR1 Item 1 in the enclosed CD.
2. All purchased power invoices are provided in the folder DR1 Item 2 in the enclosed CD.
3. There was no chemical expense.
4. There was no sludge removal expense.
5. All water testing was provided by our contract operator, Consta Flow, and the associated expense are included within the monthly invoice for services. See folder DR1 Item 6 in the enclosed CD.
6. All contractual service information and invoices are provided in the folder DR1 Item 6 in the enclosed CD.
7. There was no transportation expense.
8. The general service information requested is provided in the folder DR1 Item 8 in the enclosed CD.
9. The most recent primary & secondary water quality test results are provided in the folder DR1 Item 9 in the enclosed CD.
10. The monthly operation reports for 2018 are provided in the folder DR1 Item 10 in the enclosed CD.
11. A schedule of monthly metered water sold is provided in the folder DR1 Item 11 in the enclosed CD.
12. A schedule of monthly metered wastewater invoiced is provided in the folder DR1 Item 12 in the enclosed CD.
13. An explanation of the Utility's billing procedures and a copy of an actual customers bill is provided in the folder DR1 Item 13 in the enclosed CD.
14. A copy of our Polk County Health Department PWS Number 6535676 is provided in the folder DR1 Item 14 in the enclosed CD.
15. None

16. A list of all service complaints and resolutions since the Utility received its certificate is provided in the folder DR1 Item 16.
17. A listing of all assets owned by the utility is provided in the folder DR1 Item 17 in the enclosed CD.
18. A description of the water distribution system and the wastewater collection system will be provided within the next 30 days.
19. A schedule of customers classified by meter size and class is provided in the folder DR1 Item 19 in the enclosed CD.
20. A copy of the Utility's engineering maps, as they exist, is provided in the folder DR1 Item 20 in the enclosed CD.
21. The Utility anticipates including several pro-forma requests for plant-in-service and recurring operation expenses in this filing. We are in the process of writing bid specifications and soliciting bids at this time. We anticipate completing the requested information and submitting it to the docket within the next 30 days.