North Peninsula Utilities Corp.

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RE: 8Th Request to SARC

Ms. Thompson,

- a. Overflows outside utility property have been few. They are caused by electrical power failures, mechanical problems or storms/hurricanes. Improvements/upgrades to the electrical system (including surge protectors) have been made over the last year. Upgrades to the warning RTU and to electrical/mechanical equipment are continuing this year.
 - b. NPUC will continue to upgrade the perimeter fencing and, in the future, install a fence around the plant itself to help visually and provide some additional sound abatement.
 - c. NPUC has been and is in compliance with all Volusia County ordinances regarding plant noise. NPUC has additionally installed sound deadening fences, where needed, to help with this issue.
 - d. Plant odor is generally caused by mechanical equipment problems. Operators (Wetherell) have/will make necessary adjustments as quickly as possible to moderate any odors.

R. Hillman NPUC