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DIVISION OF ENGINEERING
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Public Service Commission

July 10, 2019

Mr. Michael Smallridge
West Lakeland Wastewater, LLC
3336 Grand Blvd. Suite 102
Holiday, FL 34690
mike@fusllc.com

STAFF'S FOURTH DATA REQUEST VIA EMAIL & US MAIL

Re: Docket No. 20180202-SU Application for staff-assisted rate case in Polk County by West Lakeland Wastewater, LLC

Dear Mr. Smallridge:

Please submit the following information to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by July 22, 2019.

1. How many shut off valves have been installed as of June 30, 2019?
 - a. Please provide the estimated amount of shut off valves installed per month from January 1, 2019, to June 30, 2019.
 - b. Please provide the estimated amount of shut off valves to be installed between July 1, 2019, and September 1, 2019.
 - c. Please provide any and all invoices for purchased/installed shut off valves.
2. Are the shut off valves being installed by West Lakeland Wastewater, LLC (Company) employees as a part of normal work duties? If so, provide the average estimated time of installation for a single shut off valve.
3. For each year since 2014, how many disconnections have occurred via capping?
4. Since installing the shut off valves, how many West Lakeland Wastewater customers have had service disconnected using the shut off valves as of June 30, 2019? Include customer service address and date(s) of disconnect.
 - a. How many times has a shut off valve been used for each customer detailed above?

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- b. Please detail how many customers who have had service disconnected via the shut off valves have had service cut off prior to the installation of the shut off valves, if available. Please provide the number of times these customers have had service cut off prior to the installation of the shut off valves.
5. Per Florida Administrative Code 25-30.320(2)(j), customers must be notified in writing at least five working days before disconnection of service. Please explain how customers are notified for any disconnection. In this explanation please include: how customers are noticed, how many days before disconnection noticing occurs, etc. Please provide any documents of customer notification, if available.
6. Which governmental or regulatory agency does the Company contact when disconnecting wastewater service? If no contact is made, why not?
 - a. Please outline the governmental or regulatory agency contact procedures when disconnecting wastewater service to your customers. Please provide an example of any communication, if available.
7. Please explain if the odor control program has been implemented. If so, please provide invoices for the chemical purchases. If not, please explain why not.
 - a. Please explain if the Company sought multiple bids for the chemicals needed for the odor control program. If so, provide all bids the Company has received. If not, please explain why not.
8. Please explain how the Company developed the odor control program. Please explain if the Company received consultation on the appropriateness of the program.

Please contact me by phone at (850) 413-6686 or by email OWooten@psc.state.fl.us, if you have any questions.

Sincerely,



Orlando Wooten
Engineering Specialist I
Bureau of Reliability and Resource Planning
Division of Engineering

OW/jp

cc: Office of Commission Clerk (Docket No. 20180202)