

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 17, 2019

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Luis Salvador, Engineering Specialist, Division of Engineering *rh LS*

RE: Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County by Deer Creek RV Golf & Country Club, Inc.

Please file the attached email communications between staff and Ronald L. Stadelbacher, in the above mentioned docket file.

Thank you.

LS/jp

Attachment

Luis Salvador

From: Stadelbacher, Ron <Ronald.Stadelbacher@flhealth.gov>
Sent: Tuesday, July 16, 2019 3:28 PM
To: Luis Salvador
Cc: Joni Synatschk
Subject: FW: Customer complaints against Deer Creek RV Golf & Country Club, Inc. (DEP PWS # 6535676) to be considered in Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County.

Good Afternoon Luis,

I have searched the DEP PWS databases, both Drinking Water Program's compliance and records, along with the FDOH in Polk County, local, complaint tracking database, and found no record of complaints regarding the Deer Creek RV Golf & Country Club/PWS # 6535676, for the period of January 1, 2014 through the present.

If I can be of further assistance, please let me know.

Best Regards,

Ron

Ronald L. Stadelbacher
Environmental Supervisor II
Environmental Health Division
Florida Department of Health in Polk County
2090 East Clower Street, Bartow, Florida 33830-6741
Office: (863) 578-2034
FAX: (863) 534-0245
Ronald.Stadelbacher@flhealth.gov

Mission: To protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your email communication may therefore be subject to public disclosure.

From: Synatschk, Joni <Joni.Synatschk@FloridaDEP.gov>
Sent: Tuesday, July 16, 2019 8:27 AM
To: Stadelbacher, Ron <Ronald.Stadelbacher@flhealth.gov>
Cc: Shakar, Jamie <Jamie.Shakar@dep.state.fl.us>
Subject: FW: Customer complaints against Deer Creek RV Golf & Country Club, Inc. (DEP PWS #6535676) to be considered in Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County.

Hello Ron

Can you have someone review the request below and compile the information please? You can send the information back to Luis and copy me or send it to me to forward.

Thank you

Joni

From: Luis Salvador <lsalvado@psc.state.fl.us>

Sent: Tuesday, July 16, 2019 8:12 AM

To: Synatschk, Joni <Joni.Synatschk@FloridaDEP.gov>

Subject: Customer complaints against Deer Creek RV Golf & Country Club, Inc. (DEP PWS #6535676) to be considered in Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County.

Good Morning Joni,

Public Service Commission Staff is processing a staff assisted rate case for Deer Creek RV Golf & Country Club, Inc. (DEP PWS #6535676). Would you search the DEP database for complaints regarding this utility for the period of January 1, 2014 through the present? Would it be possible to get a copy of the complaints or a summary of them?

Thank you very much for your assistance,



Luis Salvador, P.E.
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