

**Brian Schultz**

---

**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Friday, August 09, 2019 2:56 PM  
**To:** 'ncnorman@comcast.net'  
**Cc:** Consumer Contact  
**Subject:** RE: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Good Afternoon, Nancy Norman

We will be placing your comments below in consumer correspondence in Docket Nos. 20190015-20190021 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Brian.Schultz@psc.state.fl.us](mailto:Brian.Schultz@psc.state.fl.us)  
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Nancy Norman [<mailto:ncnorman@comcast.net>]  
Sent: Friday, August 09, 2019 2:55 PM  
To: Records Clerk  
Subject: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Florida Public Service Commission

RE: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

null

I understand that you will be setting energy savings goals for the state's largest utilities, dictating the scale of efficiency programs I and my neighbors are offered for the next 10 years. I urge you to stand up for customers by adopting goals that will meaningfully help families cut energy waste and save money on bills.

We all want to make our homes more efficient, comfortable and secure. Robust efficiency programs play a critical role to so many hard-working families in Florida that may not have the resources to upgrade their homes without the assistance of a utility program.

By burning less fuel and deferring costly power plants, efficiency helps lower customer bills. Yet the most recent proposed utility goals continue an alarming trend of utilities abandoning customers on using energy smarter.

Florida is already far behind other states in the Southeast and the nation in capturing energy savings for customers. Yet instead of proposing higher goals, many of the state's largest utilities have proposed goals of zero or close to zero. If approved, these goals will ensure unnecessarily higher bills for hard-working families.

That's why I'm asking you to please support goals that are in line with the energy savings captured by leading states and that will spur investments in energy efficiency to as many customers as possible. Let's not leave savings on the table.

Thank you for your consideration,

Sincerely,  
Nancy Norman  
2621 Noble Drive  
Tallahassee, FL 32308