

Antonia Hover

From: Jennifer Brownfield
Sent: Friday, August 16, 2019 9:34 AM
To: Commissioner Correspondence
Subject: Docket Nos 20190015-20190021
Attachments: Power Companies

Hello,

Please place the attached email in Docket Nos. 20190015-EG - 20190021-EG.

Thank you,

Jennifer Brownfield
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Antonia Hover

From: Ross Poling <outlook_DA03013023CC84B7@outlook.com> on behalf of Ross Poling <rosspoling@aol.com>
Sent: Tuesday, August 13, 2019 9:26 AM
To: Office of Commissioner Brown
Subject: Power Companies

I watched the FPL remarks and I was laughing at some of the comments.

1. Cost Pay back ! If it did not meet there guide lines then they did not continue as “they interpreted ” . If they read the law that way then the law needs to be changed so that it can not be misgiving!
2. If you allow them to continue the path they are using now then we need to get rid of the PCS dept.
3. because it is a waste of tax dollars.
4. The trimming of power lines is part of there business and they have been abusing this. We the customers are paying for it ! We should not be charged for it as it is normal part of doing business.
5. Replacing lines are not the customers problem as it is the Power companies problem. Again it comes under there servicing and repairs.
6. Solar is a joke when it comes to be paid for the supply. They use the offset cost and you allow this to take place. This is a area where they can not get there money back so they do not continue so the cost is kept down and NO One Wants To Install Solar. The power companies are what you call having there cake and eating it.
7. Duke Energy is being allowed to charge the fee per month for a human screw up on a Nuclear Power Plant? Why it is again there problem and not the customers problem. The power companies are not making enough so you allow them to make more money.
8. Where are the programs that help the customer save money? Duke puts such a high Season Effenicy on a HVAC system that no one can afford to install that seer. This is how they are getting around that rebate. (8.2 rating for a heat pump cost is about 1200 dollars more than 8.0 . I know because I installed a 8.0 because of the cost. In my case I installed a 16 seer 8.0 . Estimate to install a 16 SEER 8.2 would have ran me over 7200.00 installed. I ended up installing a 16 seer 8.0 cost was 3200.00 which also included the flex duct work redone. Needless to say I did not get the rebate because of 8 .2 Vs 8.0
9. The power companies are discriminating when it come to regular stick built home vs manufactured homes. The rebates are almost double when it comes to any program being offered for a normal home . Why?
10. The power companies need to offer more low rate interest to all home owners on all products the power companies .There is no programs for window replacement, HVAC replacement or duct work, etc. Even water heater they have a program but you pay monthly for the service and it excludes tankless which cost 40% the cost of a tank model to operate. This again comes back to the section of pay back so they do not look at any programs. Look at Heat Pump Water Heaters. There is a lot out there and would bring down the cost of electric!
11. What happened to solar water heater programs (Low Rate Loans to install) Again it comes down to the cost pay back so they do not offer.
12. What happened to the Hot Water Recovery System FPL use to install free of charge to customers / for every ton of A/C unit the system would give 70 gallons a day hot water per ton of hot water just running the A/C. They

were even increasing the efficiency of the unit up to ½ SEER The equipment has made a big improvement to be used with High Efficiency units today . Again it come back to there cost returns. In this day and age the power companies will never find such a product unless they own the products.

13. I listened to FPL and they talked about appliances . Does FPL offer a program to replace appliances that cost a lot to operate free of charge. These programs are offered in other states and there electric cost are the same here in FL, Why?

There is a lot of questions I would like to ask but I am not sitting on the board. There needs to be better plans for the people in FL and low income families being left out or falling between the cracks There is things you do not see sitting in the office and being told what you want to hear and then approving what the power companies wants.

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