

Antonia Hover

From: Angie Calhoun
Sent: Tuesday, August 27, 2019 8:48 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20190121

Consumer correspondence for docket 20190121.

Angela Calhoun
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, August 27, 2019 8:42 AM
To: Angie Calhoun
Subject: To CLK Docket 20190121

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, August 26, 2019 6:03 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 139686

CUSTOMER INFORMATION

Name: Christine Lukasavige
Telephone: (262) 995-5382
Email: Plantlady.chris@gmail.com
Address: 228 Fairway Circle Winter Haven FL 33881

BUSINESS INFORMATION

Business Account Name: Lukasavige
Account Number: 048-0228
Address: 228 Fairway Circle Winter Haven FL 33881

Water County Selected: Polk

COMPLAINT INFORMATION

Complaint: Other Complaint against CHC VII, Ltd.

Details:

I am concerned that the water utility company serving my community, Swiss Golf and Tennis, is requesting a water/sewer rate increase to pay for "replacing old water meters" per a letter from the company. This meter replacement seems to me to be a normal maintenance cost. I pay monthly land rent, which was raised signifying January 2019, which should be used in part to maintain the community, i.e. water meter replacement. In addition, I am very unhappy about a raise in the water/sewer rate due to the fact that the water in my home has been undrinkable for more

than 4 weeks due to extreme sulfur smell and gray water. Why should I pay more for water I cannot drink. Thank you for your consideration.