

State of Florida



# Public Service Commission


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**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** September 9, 2019

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Suzanne S. Brownless, Special Counsel, Office of the General Counsel 

**RE:** Docket No. 20190001-EI - Fuel and purchased power cost recovery clause with generating performance incentive factor.

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Please place attached email in the above docketed file as correspondence.

## Lisa Smith

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**From:** Suzanne Brownless  
**Sent:** Monday, September 09, 2019 8:58 AM  
**To:** Lisa Smith  
**Subject:** FW: FPL issues  
**Attachments:** Despite FPL upgrades, you'll probably lose power during Hurricane Dorian - South Florida Sun-Sentinel.pdf; Hurricane Dorian\_ Nearly 70,000 lost power in FL, FPL says \_ Miami Herald.pdf

Please print this out and draft a memo to place in the fuel clause file.

Thanks,  
Suzanne

Suzanne Brownless  
Senior Attorney  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
Phone: (850) 413-6218  
FAX: (850) 413-6219  
Email: [sbrownle@psc.state.fl.us](mailto:sbrownle@psc.state.fl.us)

**From:** Beatrice Balboa [<mailto:beatricebalboa@gmail.com>]  
**Sent:** Sunday, September 08, 2019 9:17 PM  
**To:** Suzanne Brownless  
**Subject:** Re: FPL issues

unday 8 September 2019

I was reading the latest news media regarding the underwhelming and extremely poor electrical infrastructure activities by FPL (attached documentation). Please continue to keep an extremely close eye regarding FPL machinations with these issues as FPL ratepayers should NOT be "footing the bill" on FPL and/or NextEra out-of-state investment strategies, solar power "monopolization", "tax accounting sleight of hands" and "pollution" activities. FPL should be devoting all their energies in meeting and/or exceeding the 2017 National Electrical Safety Code® (NESC®) standards (which sets the ground rules and guidelines for practical safeguarding of utility workers and the public during the installation, operation, and maintenance of electric supply, communication lines and associated equipment) for storm hardening of the State of Florida electrical infrastructure. FPL should NOT be devoting all their energies requesting and lobbying for more storm hardening fees and rate increases as well as "accounting shenanigans" that should have already been completed after Hurricane Andrew (1992) Hurricane Irma (2017) and now Hurricane Dorian (2019).

I look forward to your offices taking the necessary actions to address hardworking taxpayers citizens' concerns from the City of Pompano Beach, Broward County, State of Florida.

Thank you for your time in this matter.

Sincerely,  
Beatrice Balboa  
1010 South Ocean Boulevard, Unit. 1008  
Pompano Beach, Fl 33062-6631

HURRICANE

# Nearly 70,000 people in Florida lost power because of Hurricane Dorian, FPL says

BY CARLI TEPROFF

SEPTEMBER 03, 2019 09:30 PM, UPDATED SEPTEMBER 04, 2019 02:08 AM



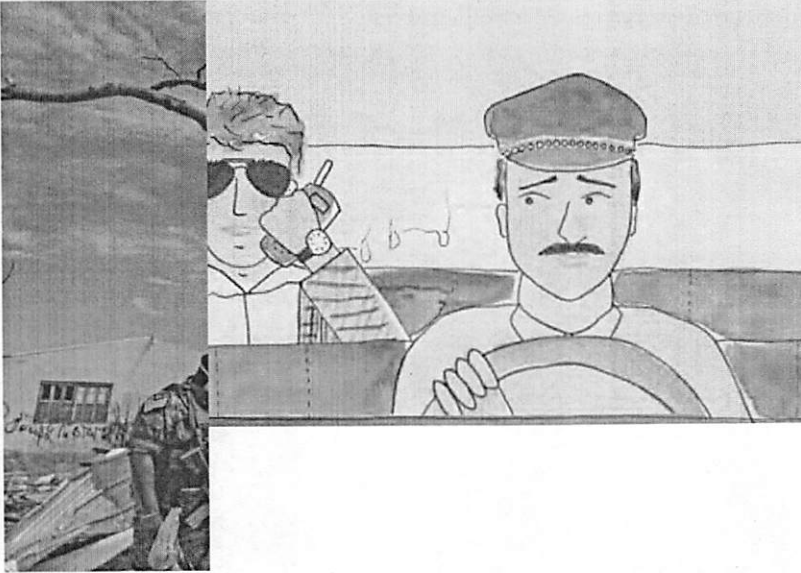
FPL has restored power to most of its customers who lost power due to Hurricane Dorian. PEDRO PORTAL  
PPORTAL@MIAMIHERALD.COM

Hurricane Dorian caused nearly 70,000 people in Florida to temporarily lose power in the last few days, Florida Power & Light said Tuesday night.

Power to most of these customers has been restored, but the company urged residents to “remain

Dorian remains a dangerous hurricane just off the east coast of Florida, Eric Silagy, FPL president and CEO, said in a news release. "Our hardworking men and women have been actively responding to outages resulting from Dorian's outer bands of severe weather. As long as it is safe to do so, our crews will continue to restore customers and will not stop until every customer has been restored."

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And while Florida is not completely done with Dorian yet, FPL is making plans to help the Bahamas.

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"As we have been restoring power to our customers as Dorian makes its way closer to Florida, our hearts go out to our neighbors in the Bahamas who have been devastated by Hurricane Dorian," Silagy said. "While it is too soon to know the full extent of the damage, we stand at the ready to support the Bahamas in their time of need."

Customers in low-lying areas and areas impacted by flooding and storm surge should stay off roads and stay indoors. Power interruptions may cause traffic signals to stop working without warning. Under Florida law, an intersection with a non-working signal must be treated as a four-way stop.

Customers should also heed Florida's Move Over Law, which requires drivers to move over and slow down whenever there is a utility worker, law enforcement officer or first responder on the side of the road.

As restoration continues, there are a few ways customers can help:

- Avoid stopping crews to ask when power will be restored. Directing questions to FPL restoration workers slows down their work and, more importantly, can compromise their safety. Typically, restoration workers don't know restoration times. They've been assigned to a single segment of an affected line. FPL will provide estimated times of restoration through the media, the FPL App, Facebook, Twitter and FPL.com.
- When you're out driving, clear the way for FPL trucks so that crews can get to their next work site faster.
- When gathering post-storm debris, keep utility poles and transformers clear so that restoration workers have access to them.

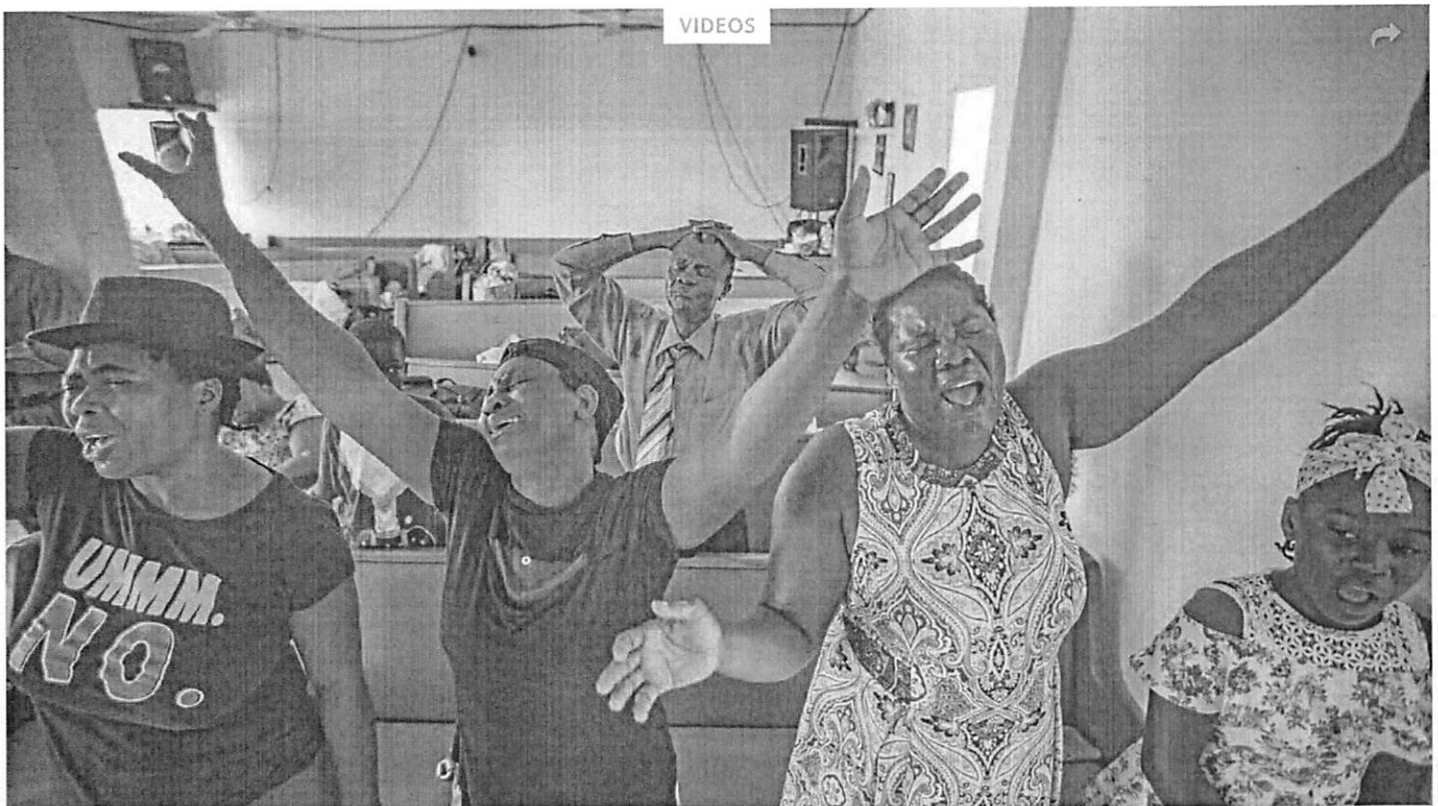
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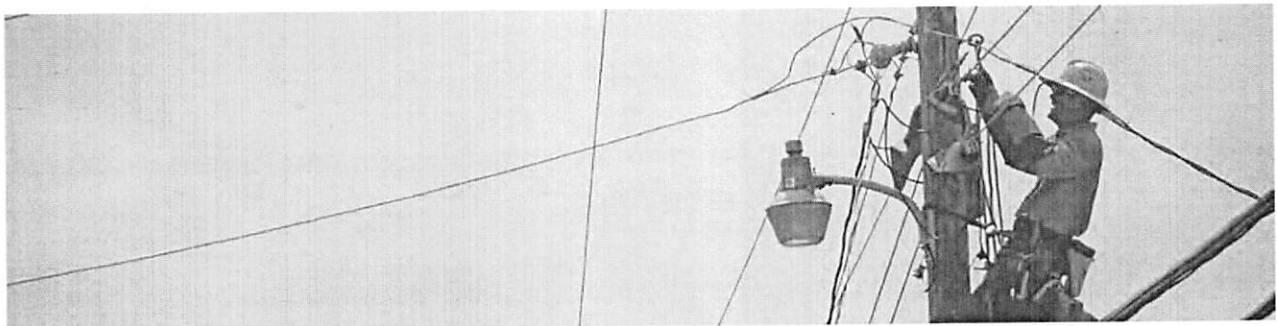
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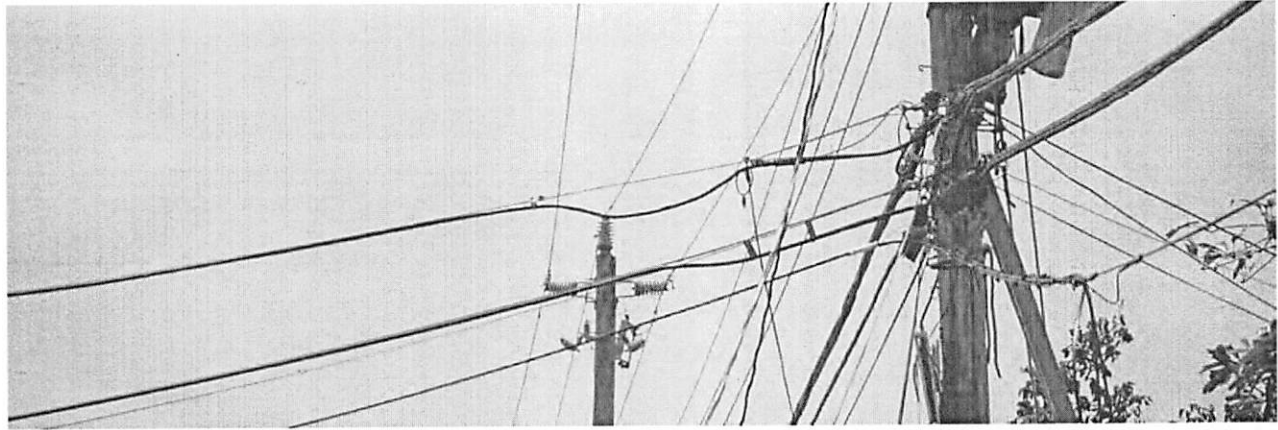
HURRICANE NEWS WEATHER FORECAST NEWS

# Despite FPL upgrades, you'll probably lose power during Hurricane Dorian



By MARCIA HEROUX POUNDS  
SOUTH FLORIDA SUN SENTINEL | AUG 29, 2019



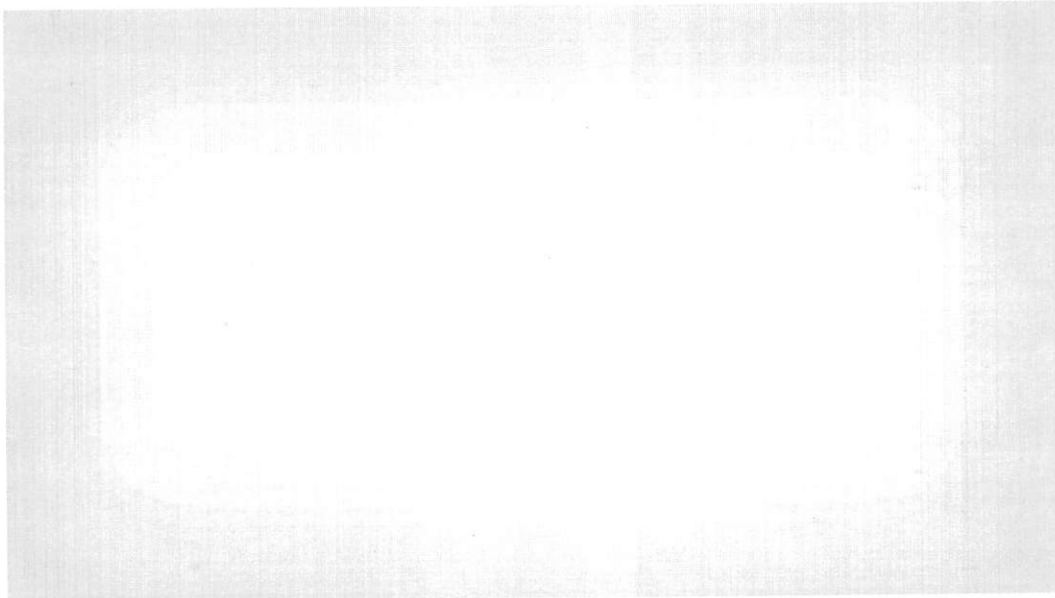


A lineman with Florida Power and Light Co. reconnects power to a residence in Oakland Park after 2017's Hurricane Irma. Juno Beach-based FPL is now getting prepared for Hurricane Dorian to make landfall in Florida. (JOE CAVARETTA / Sun Sentinel)

As Florida Power & Light faces Hurricane Dorian, its message to the public remains the same as two years ago, when Hurricane Irma menaced us: Be prepared for your power to go out.

The electric utility's investment to "harden" its grid in recent years — from putting some lines underground to replacing wooden power poles with sturdier aluminum or steel — is expected to pay off in fewer outages, FPL spokesman Bryan Garner said. But Garner wouldn't commit to saying whether outages, which have lasted 10 days to two weeks in major storms, would be any shorter in length.

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Residents, especially those with medical needs, should have a “game plan” to be without power or evacuate, Garner said during a news conference Thursday at FPL’s Command Center in Riviera Beach.

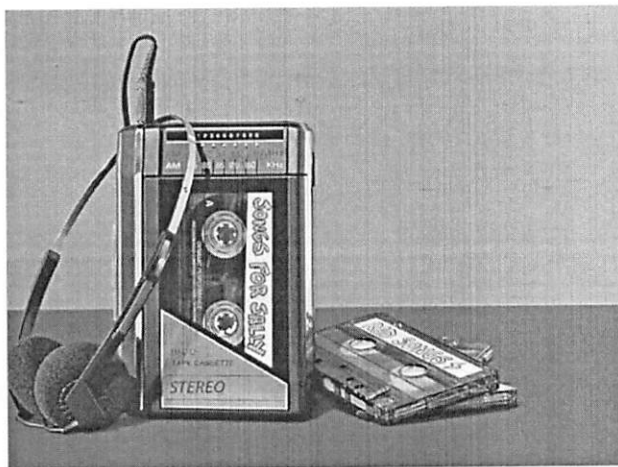
[RELATED: What FPL has been doing to curb power outages »](#)

Hurricane Dorian is forecast to be a **major storm for Florida**, but experts say it is difficult to say where the storm will land.



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Juno Beach-based FPL is the state's largest electric utility. It provides power to half the state, has 5,000 crews ready of both FPL workers and contractors to restore power.

The utility is waiting to choose the best place to set up crews and equipment before the storm as it approaches. Unpredictability of the storm's path and landfall "makes it a challenge to plan," Garner said.

FPL spokesman Bill Orlove said while FPL is contacting out-of-state crews, who are typically brought in to assist in restoration, the utility does not yet have "firm commitments."

In 2017's Hurricane Irma, the last major storm to hit South Florida, 90 percent of FPL's customers or 4.4 million lost power. FPL attributed the large number of power outages to overgrown trees and debris taking down power lines.

Garner said it is too late to trim trees now, with Dorian on its way, but that keeping vegetation from becoming overgrown is always a "shared responsibility" between FPL, communities and residents.

Customers also cited lack of communication in 2017 after Irma. FPL had just launched a new mobile app, which soon became overwhelmed with customers trying to get information about their power. Those who left their homes said they had trouble getting information from FPL when power was restored at their Florida residence.



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Orlove said FPL's mobile app has been tested for heavier volume. "We have tested the app to handle the traffic of a storm that was stronger than Hurricane Irma," he said.

The Florida Power & Light command center room is seen during a hurricane simulation, Thursday, May 2, 2019, at the FPL control center in Riviera Beach. (Joe Cavaretta / South Florida Sun Sentinel)

Customers can report and check power outages online at [FPL.com/storm](https://www.fpl.com/storm) or by downloading FPL's mobile app.

#### LATEST HURRICANE NEWS

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Hurricane Dorian survivors take stock as death toll rises in the Bahamas

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Dorian evacuees land in South Florida, but future remains uncertain

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FPL also was criticized in 2017 when it **faced scrutiny over** how it prioritizes restoration at nursing homes and assisted living.

The issue came to the forefront when, in Hollywood, 12 people who were at a nursing home during Irma eventually died after temperatures reached 99 degrees, and the facility failed to evacuate. ~~Four people recently were charged in the~~

and the facility failed to evacuate. Four people recently were charged in the patient deaths at Rehabilitation Center at Hollywood Hills, and more are expected.

While it is now Florida law that nursing homes and assisted living centers have generators and fuel on site, backup power systems are still lacking at many nursing homes. FPL said it works each year with county emergency operation centers to prioritize critical restoration. But South Florida counties have said it is a struggle to include nursing homes because they must restore police, fire and other critical infrastructure in communities.

Garner said Florida residents who have family or friends in a nursing home or assisted living should check whether there is backup power and an evacuation plan.

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**Marcia Heroux Pounds**

South Florida Sun Sentinel



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Marcia Heroux Pounds is a business writer for the Sun Sentinel. She writes about the job market, entrepreneurs, technology and the workplace. She's the author of I Found a Job!, a book about how some people found jobs during the worst years of the recession.

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**Here's the latest forecast track of Hurricane Dorian | Map**

Here's the current position and live forecast track of Hurricane Dorian, which turned north and east in recent hours