

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 18, 2019

TO: Adam Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Marissa Ramos, Public Utility Analyst III, Division of Economics^{MR}

RE: Docket No. 20190031-WU – Application for increase in water rates in Highlands County by Placid Lakes Utilities, Inc.

Please add the attached photos to the correspondence section of the docket file. The attached photos are images of a water sample provided by a customer in the utility's service territory and were taken by Commission staff at the utility's customer meeting on September 12, 2019. The customer asked that these photos be placed in the docket file.

COMMISSION
CLERK

2019 SEP 18 PM 1:46

RECEIVED-FPSC

BEFORE THE PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF
PLACID LAKES UTILITIES, INC.
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20190031-WU

APPLICATION FOR A WATER RATE INCREASE IN
HIGHLANDS COUNTY BY PLACID LAKES UTILITIES, INC.

August 13, 2019

CUSTOMER MEETING

Handwritten notes: 33852, Jackie Sheppard, CP 338, 381/384-1843

NOTICE is hereby given that the Florida Public Service Commission will
conduct a customer meeting to discuss Placid Lakes Utilities, Inc.'s application for a water rate
increase. The meeting will be held on the following time and place:

Thursday, September 12, 2019 6:00 p.m.
Town of Lake Placid Council Chambers
1069 US Highway 27 North
Lake Placid, FL 32852

All persons who wish to comment are urged to be present at the beginning of the
meeting, because the meeting may be adjourned early if no customers are present. One or more
of the Commissioners of the Florida Public Service Commission may attend and participate in
this meeting. The meeting will begin as scheduled and will continue until all of the customers
have been heard.

The purpose of this meeting is to give customers and other interested persons an
opportunity to offer comments to Commission staff regarding the quality of service the Utility
provides, the proposed increase, and to ask questions, and comment on the rates included in this
Notice as well as other issues. Commission staff will be available to address and coordinate
customers' comments and to assist members of the public. A representative from the Utility may
also be in attendance. At the beginning of the meeting, procedures will be established for the
order of comments. Commission staff will have sign-up sheets, and customers will be called in
the order that they sign up to speak.

Pursuant to provisions of the Americans with Disabilities Act, any person requiring
special accommodations to participate in this meeting because of a physical impairment should
call the Office of Commission Clerk at (850) 413-6700 at least 48 hours prior to the meeting.
Any person who is hearing or speech impaired should contact the Florida Public Service
Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD)
or 1-800-955-8770 (Voice).

ALL OTHER

RE: DOCKET NO. 201900

APPLICATION FOR A WATER RATE INCREASE
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August 13, 2019

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TO THE CUSTOMERS OF
PLACID LAKES UTILITIES, INC.
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ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20190031-WU
APPLICATION FOR A WATER RATE INCREASE IN
HIGHLANDS COUNTY BY PLACID LAKES UTILITIES, INC.

August 13, 2019

CUSTOMER MEETING

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The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility is providing, the proposed increase, and to ask questions, and comment on the rates included in this application as well as other issues. Commission staff will be available to address and coordinate with customers and to assist members of the public. A representative from the Utility may attend the meeting. At the beginning of the meeting, procedures will be established for customers to sign up to speak. Commission staff will have sign-up sheets, and customers will be called upon to speak.

Under the provisions of the Americans with Disabilities Act, any person requesting to participate in this meeting because of a physical impairment should contact the Commission Clerk at (850) 413-6770 at least 48 hours prior to the meeting. Hearing or speech impaired individuals should contact the Florida Public Service Commission's Relay Service, which can be reached at 1-800-955-8777.