

STATE OF FLORIDA



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DIVISION OF ECONOMICS
JUDY HARLOW
DIRECTOR
(850) 413-6410

Public Service Commission

September 20, 2019

Jill Thompson
588 Century Drive
Winter Haven, FL 33881

Re: Docket No. 20190121-WS – Application for limited proceeding rate increase in Polk County, by CHC VII, Ltd.

Dear Ms. Thompson:

Thank you for your customer correspondence in which you expressed concerns regarding the application for a rate increase by CHC VII, Ltd. (utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your comments have been placed in the correspondence section of the docket file for all to review.

In your correspondence, you expressed concerns regarding the cost of the utility's meter replacement program. We understand your concerns regarding the utility's proposed rate increase. Chapter 367 of the Florida Statutes requires the Commission to fix rates which are just, reasonable, compensatory and not unfairly discriminatory. The Commission must allow each utility under its jurisdiction the opportunity to earn a fair return on its investment of the utility in property used and useful in the public service. During the case, the Commission's accountants, engineers, and economists examine the utility's financial and engineering information to make a recommendation to the Commissioners. Staff's recommendation is scheduled to tentatively be filed on October 24, 2019. A copy of the recommendation can be obtained from the Commission's website located at www.floridapsc.com.

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COMMISSION
CLERK

Thank you for providing the Commission with your comments. If you have any further questions, or require assistance, please feel free to contact me at (850) 413-6473 or by email at mramos@psc.state.fl.

Sincerely,

A handwritten signature in black ink that reads "M Ramos". The signature is written in a cursive, flowing style.

Marissa Ramos
Public Utility Analyst III
Division of Economics

cc: Office of Commission Clerk (Docket No. 20190121-WS)