

State of Florida



Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-

DATE: October 25, 2019

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Brandon Wendel, Public Utility Analyst II, Office of Industry Development and Market Analysis *BW*

RE: Docket No. 20190193-TX - Initiation of show cause proceeding against Tele Circuit Network Corporation for apparent violation of Order Nos. PSC-05-0361-PAA-TX and PSC-11-0419-PAA-TX.

Please file the attached, "Sprint Phone Connect 3 User Guide referenced in Attachment G of staff's recommendation," in the above mentioned docket file.

Thank you.

Attachment

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Sprint Printable User Guide

A downloadable, printable guide to your device's features.

Sprint Phone Connect 3



Available applications and services are subject to change at any time.

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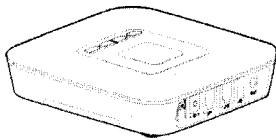
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Introduction

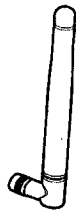
The following topics introduce you to the features of your new Sprint Phone Connect 3.

Package Contents

After opening the package, check to make sure that you have all the parts shown below. If any item is missing or broken, please contact Sprint.



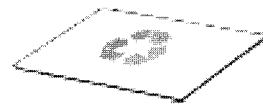
Sprint Phone Connect 3



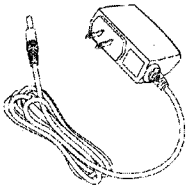
Antenna



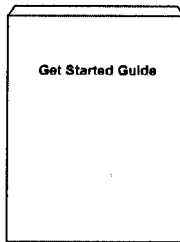
Backup Battery



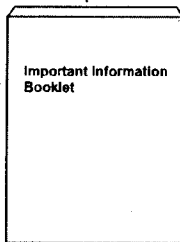
Recycling Envelope



Power Adapter



Get Started Guide



Important Information Booklet

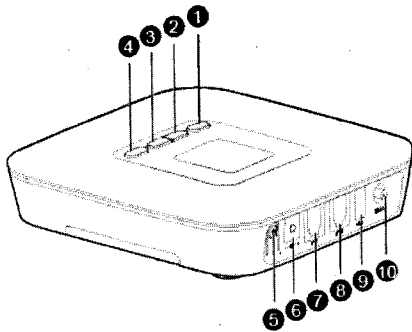
Note: The figures in this document are provided only for your reference. The actual shape and color of the product may differ slightly.

Note: The Sprint Phone Connect 3 does not include a telephone. You must provide your own home telephone. It can be either a traditional corded phone or a cordless phone with a wired base.

Your Sprint Phone Connect 3

The following illustrations outline your device's primary external features.

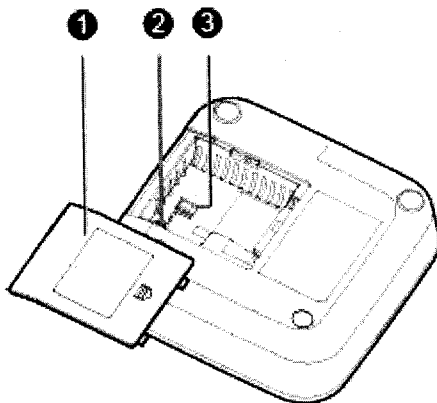
Top View



| Number | Description |
|--------|--------------------------------|
| 1 | Up navigation key |
| 2 | Left function key |
| 3 | Right function key |
| 4 | Down navigation key |
| 5 | Power button |
| 6 | DC 5V power port |
| 7 | Telephone port 1 |
| 8 | Telephone port 2 |
| 9 | USB port* (see Important note) |
| 10 | Antenna port |

Important: Never place a USB-based device into the USB port of the Sprint Phone Connect 3 under any circumstances. Doing so may damage the device and negate its warranty. The port was designed for diagnostic purposes only; it is not intended for customer use.

Bottom View



| Number | Description |
|--------|---------------|
| 1 | Battery cover |
| 2 | Battery port |
| 3 | Battery slot |

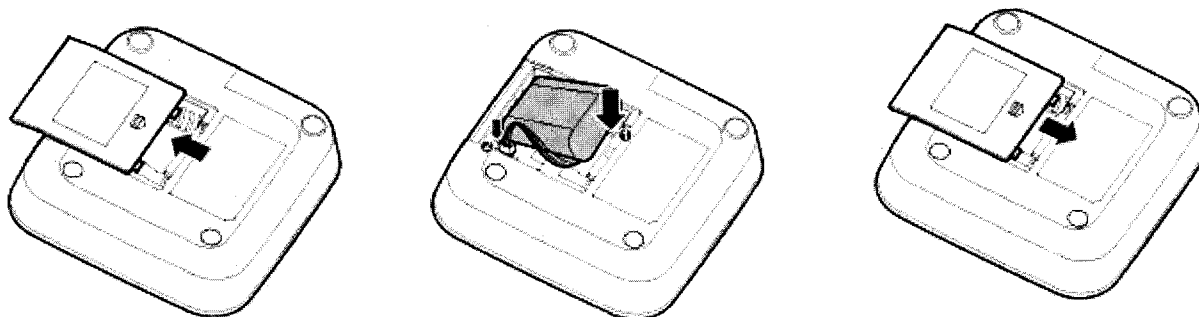
Installation and Operation

The following topics introduce you to the installation and operation of your Sprint Phone Connect 3.

Install the Battery

The following steps illustrate how to insert the battery into the Sprint Phone Connect 3.

1. Press and slide the cover to remove the battery cover.
2. With the battery label facing up and the connector wires to the left, insert the battery connection cable into the battery port.
3. Place the battery in the battery slot and slide the battery cover back into place.



Battery Information

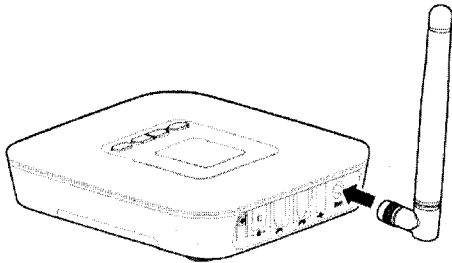
The guidelines listed below provide battery information for your Sprint Phone Connect 3.

- In order to avoid damage, charge the battery only in temperatures that range from 0°C to 45°C.
- Talk time is approximately 2 hours and standby time is approximately 36 hours. Actual values will vary with the network environment.
- The battery is intended for backup purposes only (in the event of a power failure).
- When the power adapter is connected the battery will automatically charge.
- When fully charged the battery will automatically stop charging.
- Remove the battery if the device is not in use for a long time.

Install the Antenna

The following steps illustrate how to install the antenna.

1. Make sure the device is turned off.
2. Align the antenna with the antenna port on the device as illustrated below.
3. Screw the antenna into the port, ensuring that the connection is secure.

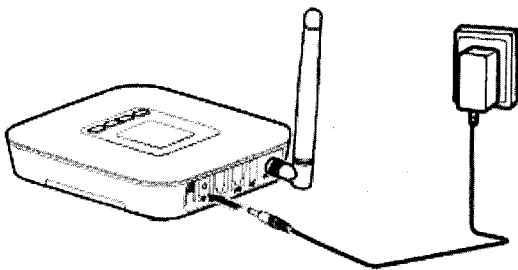


Install the Power Adapter

The following steps illustrate how to install the power adapter. Under normal usage, the device relies on the external power adapter for its power supply.

1. Insert the power adapter into the DC 5V power port.
2. Plug the unit into a standard AC electrical outlet.

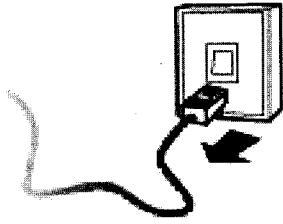
Note: Backup battery power will only be used during power failure or if the external power adapter is not in use.



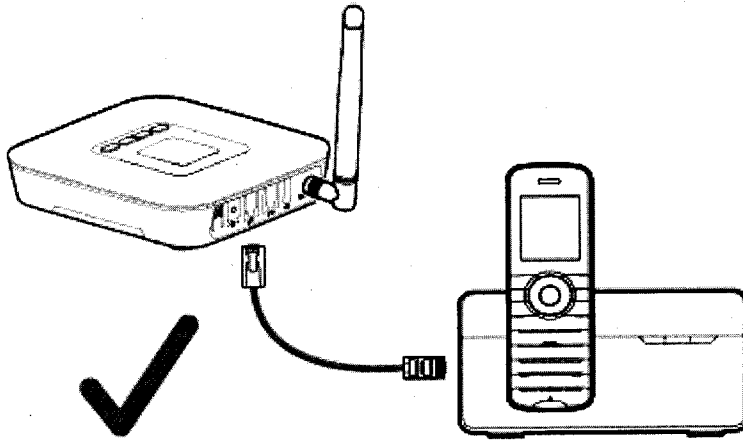
Connect a Telephone to Sprint Phone Connect 3

The Sprint Phone Connect 3 device provides ports for up to two telephones. The ports use the same telephone number.

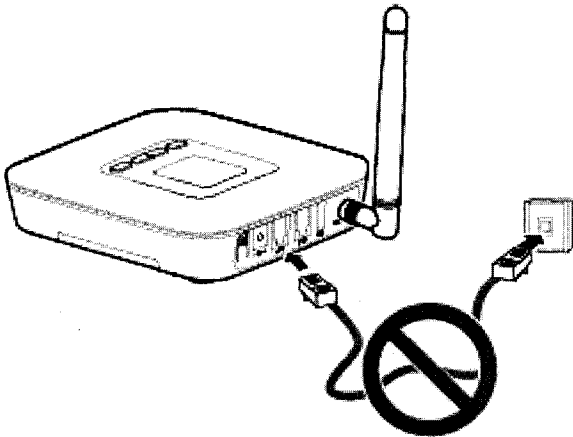
1. Unplug your telephone from your wall's telephone jack.



2. Plug one end of your telephone's cord into one of the telephone ports. (The other end of the cord must remain plugged into the phone or the telephone base unit, depending on the type of phone you're connecting.)



Warning: Do not plug Sprint Phone Connect 3 into your telephone wall jack.



Note: The telephone and telephone cord are not included. You must provide your own telephone and telephone cord.

Note: The device and telephone cord are for indoor use only.

Note: Only telephones connected directly to the Sprint Phone Connect 3 will receive service. If the Sprint Phone Connect 3 is connected to a cordless phone base station, any extension phones compatible with that base station will also receive service.

Power Sprint Phone Connect 3 On and Off

Use the power button to turn the Sprint Phone Connect 3 on and off.

- To power the device on, press and hold the power button until screen turns on.
- To power the device off, press and hold the power button until screen turns off.

Activate Your Device

Follow the instructions below to activate your device if it has not already been activated. Depending on your account or how and where you purchased your device, it may be ready to use or you may need to activate it on your Sprint account.

- If you purchased your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically.
 - When you turn the device on for the first time, you should see a **Hands Free Activation** screen, which may be followed by a **PRL Update** screen and a **Firmware Update** screen. Follow the onscreen instructions to continue.
- If you received your device in the mail and you are activating a new device for an existing number on your account (you're swapping devices), you can activate on your computer online or directly on your device.
 - **Activate on your computer:**
 - Go to sprint.com/activate and complete the online instructions to activate your device.
 - **Activate on your device:**
 - Turn on your new device. (Make sure the old one is turned off.) Your device will automatically attempt Hands-Free Activation.
 - Follow the on-screen prompts to complete the activation process.

To confirm activation, make a phone call. If your device is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Tip: Do not press the **Power** button while the device is being activated. Pressing the **Power** button cancels the activation process.

Note: If you are having any difficulty with activation, visit sprint.com/support.

Sprint Account Information and Help

Find out about account passwords and information about managing your account and finding help.

Sprint Account Passwords

You will need to create passwords to protect access to your personal account information and your voicemail account. As a Sprint customer, you enjoy unlimited access to all your information.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to sprint.com/mysprint. (Click **Sign in/Register** and then click **Sign up now!** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at sprint.com/mysprint.

Voicemail Password

You'll create your voicemail password when you set up your voicemail. See [Set Up Voicemail](#) for more information on your voicemail password.

Manage Your Account

Manage your Sprint account from your computer, your Sprint phone, or any other phone.

Online: sprint.com/mysprint

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.

From a Phone Using Sprint Phone Connect 3

Do any of the following:

- Dial *2 to to access a summary of your Sprint service plan or get answers to other questions.
- Dial *3 to make a payment.
- Dial *4 to check minute usage and account balance.

Sprint Support Services

Sprint 411 and Sprint Operator Services let you easily access information and calling assistance from your Sprint phone.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.



There is a per-call charge to use Sprint 411, and you will be billed for airtime.

- From a phone connected to the Sprint Phone Connect 3, dial 411.

For more information or to see the latest in products and services, visit us online at sprint.com/mysprint.

Understand the Indicators

The indicators on the front of your device let you know your device's status at any given time.

| Light | Indicator | Meaning |
|---|------------------------------|--|
| Bluetooth  | On | Connected with Bluetooth devices |
| | Off | Disconnected with Bluetooth devices or Bluetooth function disabled |
| | On for 0.5s and off for 0.5s | Pairing with Bluetooth devices |
| Alert  | On for 0.5s and off for 0.5s | During E 9-1-1 call |
| | On for 1s and off for 9s | Low charge |
| | On for 1s and off for 6.5s | New update information |
| | On for 1s and off for 3s | New voicemail |

E 9-1-1 Information

Your device features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available. During the emergency call, the alert indicator on the terminal will blink and your location can then be determined by the 9-1-1 operator.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your device.

Use Bluetooth

Your Sprint Phone Connect 3 is Bluetooth-capable, allowing you to connect to other Bluetooth-enabled phones. When using Bluetooth, stay within 10 meters (33 feet) of other Bluetooth devices. The actual distance may be impacted by environmental factors, ensure that the phone is near the Sprint Phone Connect 3.

Note: To avoid the interference caused by radio signals, place the device at least 1.5 meters (4.92 feet) away from other Wi-Fi devices.

Turn Bluetooth On and Off

Turning Bluetooth on enables your device's Bluetooth functions.

1. Press **Menu > Bluetooth > Bluetooth On/Off**.
2. Press **On** to turn on Bluetooth. Press **Off** to disable Bluetooth.

Pair Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your Sprint Phone Connect 3 to other Bluetooth devices.

1. Press **Menu > Bluetooth > Pair Device**.
2. Place mobile phone close to Sprint Phone Connect 3, and then search for Sprint Phone Connect 3.
3. Enter PIN code (0000) and confirm to connect on your mobile phone. Skip this step if you do not need to enter a PIN code.

Note: You can pair a maximum of two mobile phones with the Sprint Phone Connect 3.

Note: Disconnect mobile phone from any Bluetooth headsets before you pair mobile phones with Sprint Phone Connect 3.

Note: If a Bluetooth connection cannot be set up between Sprint Phone Connect 3 and mobile phone, repeat step 1-3. If the connection still cannot be set up, they may be incompatible, in which case you will need to pair with a different phone.

View Device List

Press **Menu** > **Bluetooth** > **Device List** to display a list of paired devices with your Sprint Phone Connect 3.

- Press **Options** > **Connect/Disconnect** to connect or disconnect the paired device.
- Press **Options** > **Remove** to remove the paired device.

Note: If you remove a device, you will need to repeat the pairing steps above to repair the device.

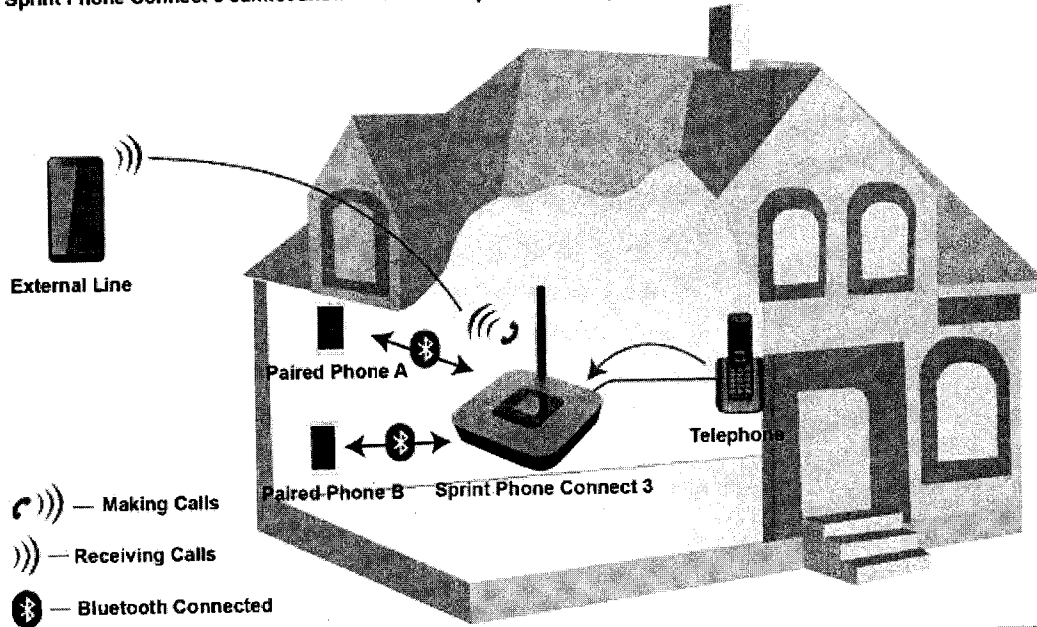
Make Calls

Making calls with your Sprint Phone Connect 3 is as easy as making calls using traditional wired telephone service.

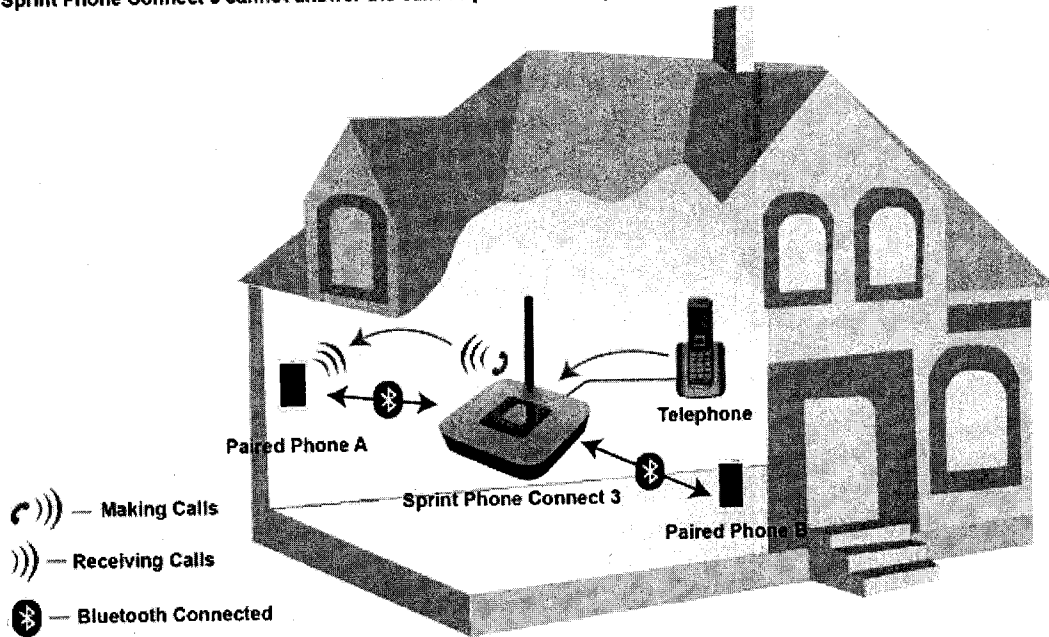
1. Place a call by entering the desired telephone number.
2. When your call is complete, hang up or return the phone to the receiver to ensure that you can receive calls.

Note: When you are making calls with your Sprint Phone Connect 3, Sprint Phone Connect 3 cannot answer the calls to paired mobile phones until you hang up.

Scenario 1: When you are making calls to external line with your Sprint Phone Connect 3, Sprint Phone Connect 3 cannot answer the calls to paired mobile phones until you hang up.



Scenario 2: When you are making calls to paired mobile phones with your Sprint Phone Connect 3, Sprint Phone Connect 3 cannot answer the calls to paired mobile phones until you hang up.



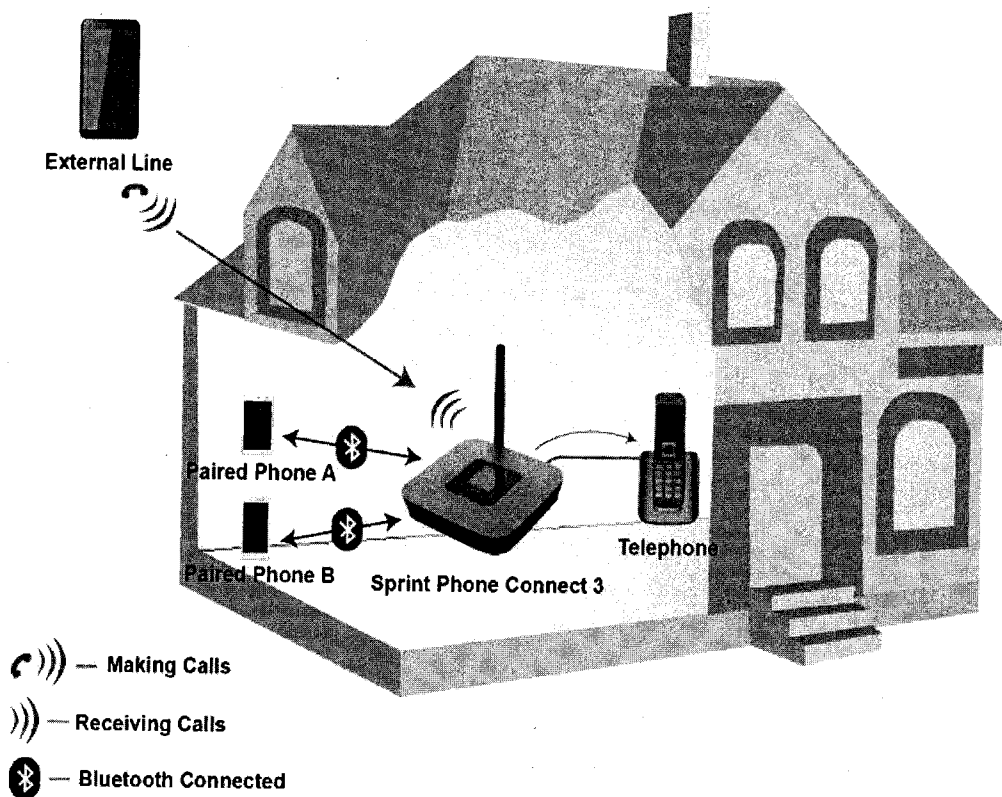
Receive Calls

After your Sprint Phone Connect 3 is paired with a phone, it can answer calls from either the Sprint Phone Connect 3 or the paired phone.

Answer Calls to the Sprint Phone Connect 3

If you are using a new telephone number with your Sprint Phone Connect 3, simply share your new number with friends & family. When they call, answer the phone connected to your Sprint Phone Connect 3 device. If you are using your existing number, simply answer the phone as usual when the phone rings.

Note: When you receive calls with your Sprint Phone Connect 3, the Sprint Phone Connect 3 cannot answer the calls to paired mobile phones until you hang up the house phone.



Answer Calls to Paired Phones

After your Sprint Phone Connect 3 is paired with two phones, if an external line number calls either phone, the called phone and Sprint Phone Connect 3 ring simultaneously. You can answer the call through the Sprint Phone Connect 3 or called phone.

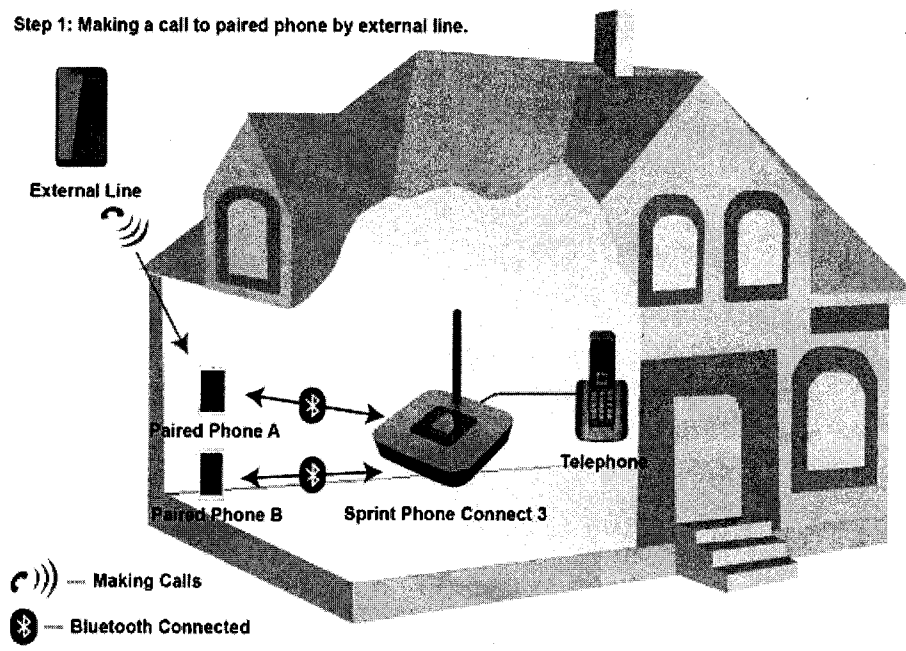
Answer Calls Through the Sprint Phone Connect 3

If you answer a call made to paired phone A through the Sprint Phone Connect 3, the Sprint Phone Connect 3 cannot receive any other incoming calls. During the call, you can follow phone A's onscreen instructions to forward the call to phone A. Sprint Phone Connect 3 cannot answer the calls to paired phone B until the call is ended.

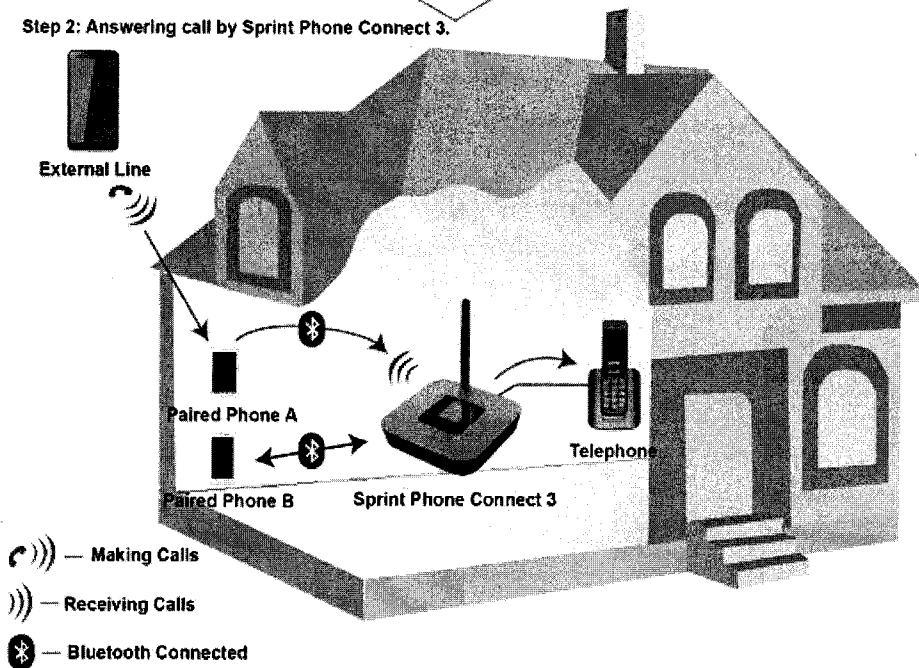
Note: During the call, if phone A receives a new incoming call, the Sprint Phone Connect 3 will play a notification tone. Press the **FLASH** key on your phone to answer the new call and place the first call on hold.

Note: After the call is forwarded from the Sprint Phone Connect 3 to phone A, it cannot be forwarded back to the Sprint Phone Connect 3.

Step 1: Making a call to paired phone by external line.



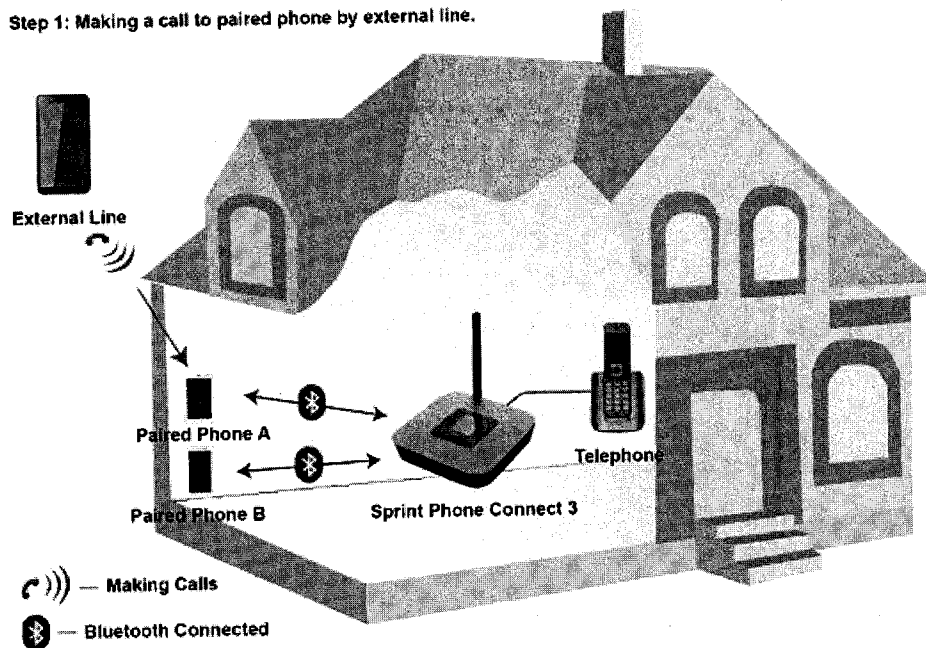
Step 2: Answering call by Sprint Phone Connect 3.



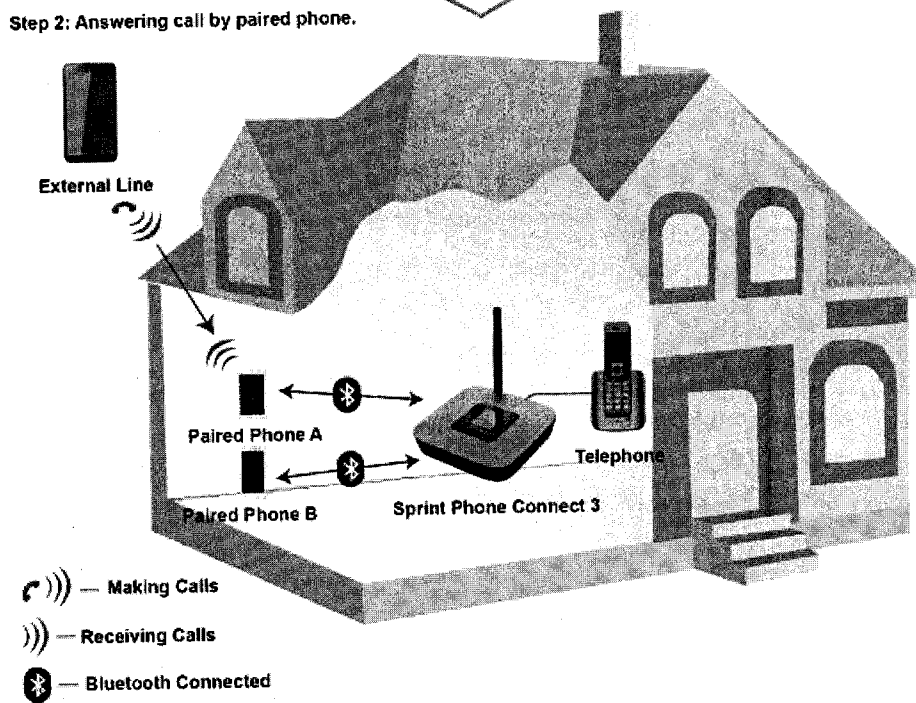
Answer Calls Through a Paired Phone

Using paired phone A to answer a call will not affect the use of your Sprint Phone Connect 3 and paired phone B.

Step 1: Making a call to paired phone by external line.



Step 2: Answering call by paired phone.



Adjust the In-Call Volume

You can adjust the in-call volume in standby mode or during a call. Four volume levels are available, with level 1 being the lowest and level 4 the highest.

Adjust the In-Call Volume in Standby Mode

The following steps illustrate how to adjust the in-call volume in standby mode.

1. Pick up the handset.
 - If you hear the dial tone, telephone service is available.
2. Enter # # 1 to adjust the in-call volume.
3. Press a key (1-4) to select the desired volume level.
4. Press the * key to save the volume level.
 - If you hear the confirm tone "beep", you have successfully set the volume level.
 - If you hear the dial tone again, the device has returned to the off-hook state, and you can proceed to configure other settings.

Note: If you hear the reject tone "beep, beep", you have pressed an incorrect key and failed to adjust the in-call volume. Wait until the device returns to the off-hook state and you hear the dial tone again. Then repeat steps 2-4 to adjust the in-call volume again.

Adjust the In-Call Volume During a Call

The following steps illustrate how to adjust the in-call volume during a call.

1. While engaged in a call, enter # # 1 to adjust the in-call volume.
2. Press a key (1-4) to select the desired volume level.
3. Press the * key to save the volume level.
 - If you hear the confirm tone "beep", you have successfully set the volume level.
4. Continue with your call.

Note: If you hear the reject tone "beep, beep", you have pressed an incorrect key and failed to adjust the in-call volume. Continue with your call, and repeat steps 1-4.

General Functions

The following topics introduce you to the general functions of your Sprint Phone Connect 3.

Position the Device

Place the device on a smooth surface with good ventilation. Place it at least 4 inches away from other objects.

Note: Avoid placing Sprint Phone Connect 3 near other electrical equipment, such as a refrigerator, television, or microwave.

Use Call Waiting

When you are on a call, Call Waiting alerts you to incoming calls.

To use call waiting:

1. When you hear a beep from the receiver on any connected phone during a call, it means a second caller is trying to connect.
2. Press the **FLASH** key to answer the second call.
3. Press the **FLASH** key again to return to the first call.

Note: Depending on the type of phone you are using with your Sprint Phone Connect 3, you may need to press a different key to answer a waiting call. Consult your phone's documentation for details.

Make a Three-Way Call

You can talk with two parties at the same time by using the Three-Way Calling feature on your Sprint Phone Connect 3. Please refer to the following steps to make a three-way call:

1. While in the conversation of the first call, press the **FLASH** key to hold the 1st party.
2. Dial the number of the 2nd party (the # key will be recognized as part of number if entered).
3. Press the **FLASH** key within 10 seconds, then the sprint phone will originate the 2nd party call.
4. When the 2nd party answers, press the **FLASH** key to initiate the three-way call (if the 2nd party reject, sprint phone will return to the 1st party automatically).
5. While in the three-way call, press the **FLASH** key to end the 2nd party and return to the 1st

party.

6. To end both conversations, hang up the phone.

Note: The **FLASH** key will vary by telephone type.

Use Voicemail

With your Sprint Phone Connect 3 and your Sprint service, you have access to the Sprint Voicemail system.

Set Up Voicemail

You should set up your Sprint Voicemail and personal greeting as soon as your device is activated. Always use a password to protect against unauthorized access. Your device automatically transfers all unanswered calls to your voicemail, even if the device is in use or turned off.

1. Dial ***86** to access the Sprint Voicemail system.
2. Follow the system prompts to:
 - Create your password.
 - Record your name announcement.
 - Record your greeting.

Note: Voicemail Password – Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Retrieve Voicemail Messages

The following steps outline how to access and manage your voicemail messages.

1. The alert indicator (📞) will blink red to indicate that you have one or more unheard voicemail messages.
2. Press **View > Listen** or dial ***86** to access your voicemail.
3. Follow the system prompts to listen to and manage your voicemail messages.

Note: Please refer to the Troubleshooting section for additional details on accessing voicemail, or if you would like to use a home telephone answering machine as your preferred method to manage your voicemail messages.

Use Call Forwarding

Sprint Phone Connect 3 allows you to forward calls to another phone number, including your mobile phone or office number. Your home phone will not ring until you deactivate the service. Airtime applies to forwarded calls even if you send the call to landline telephones.

To activate Call Forwarding:

1. Dial ***72**.
2. Immediately enter the phone number where you want calls to be forwarded (e.g. *72-212-123-4567).
3. You will hear a confirmation tone.
4. Hang up your home phone or return the phone receiver to its base.

To deactivate Call Forwarding:

1. Dial ***720**.
2. You will hear a confirmation tone.
3. Hang up your home phone or return the phone receiver to its base.

Assistive Communication Devices

TTY (Text Telephone) and TDD (Telecommunications Device for the Deaf) allow individuals who are deaf, hard of hearing, or have speech or language disabilities to communicate by telephone.

When a user types his or her conversation on a TTY keyboard, it is transmitted as tones through the telephone. Tones are received by the other person's TTY, translated into text and displayed on the screen. In order to use the TTY network, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls. Note that most digital wireless devices are TTY-compatible.

Clear Voicemail Icon

To clear the unread voicemail icon in standby mode, press **Menu > Clear Voicemail Icon**.

Update Device

To update your device, press **Menu > Update Device**.

Keyboard Codes

You may use the keyboard codes under certain conditions. The following table lists and describes the keyboard codes messages.

| Item | Keyboard code | Meaning |
|----------------------------|---------------|-------------------------------------|
| Volume adjustment | ##11* | Setting the voice volume to level 1 |
| | ##12* | Setting the voice volume to level 2 |
| | ##13* | Setting the voice volume to level 3 |
| | ##14* | Setting the voice volume to level 4 |
| Voicemail quick codes | *86 | Accessing the voicemail |
| Call forwarding activate | *72+NUM | Activating Call Forwarding |
| Call forwarding deactivate | *720 | Deactivating Call Forwarding |

Note: NUM is the phone number where you want calls to be forwarded.

Settings

The following topics provide an overview of items you can change using your Sprint Phone Connect 3's settings menus.

Display Settings

The following topics provide an overview of items you can change using your phone's display settings.

Change the Brightness

You can adjust the brightness on the screen.

1. Press **Menu > Settings > Display > Brightness**.
2. Select a brightness level and press right function key to confirm.

Change the Backlight Settings

Select how long the display screen remains backlit after any keypress is made.

1. Press **Menu > Settings > Display > Backlight** to change the handset screen backlight setting.
2. Select a preset length of time to elapse before the screen backlights turn off.

Note: Long backlight settings reduce the battery's talk and standby times.

Set TTY Mode

To set the TTY (Text Telephone) mode, press **Menu > Settings > TTY**. You can set the TTY mode.

- **TTY Off:** The standard voice speaking mode and the listening mode. This is the default setting.
- **TTY Full:** Transmit and receive the TTY characters.
- **TTY HCO (hearing carry over):** Transmit TTY characters but receive by listening to the receiver.
- **TTY VCO (voice carry over):** Receive TTY characters but transmit by speaking into the speaker.

Set Display Language

You can choose a language to display your phone's onscreen menus.

1. Press **Menu > Settings > Language**.
2. Select a language, and press right function key to confirm.

Reset Your Device

You can reset your personal settings to factory default settings.

1. Press **Menu > Settings > Reset Settings**.
2. Read the message and press right function key to confirm.

Check Device Information

To check the device information, press **Menu > Settings > About Device**.

Troubleshooting & FAQs

If problems occur during the use of the device, refer to the following sections for suggested solutions. If the problems persist, please contact Sprint.

Why am I not getting a dial tone on my handset?

1. Ensure that the power adapter is properly connected and that the power indicator is illuminated.
2. Check to make sure the signal indicator is green on.
3. Check to make sure the telephone cable is securely plugged in.

Can I create a shortcut to access my voicemail?

The availability of a shortcut feature to access voicemail messages depends solely on the capabilities of the corded or cordless phone that you use with Sprint Phone Connect 3. Please refer to the user material that came with your phone. If your home phone does not support a shortcut feature to access voice messages, you may have the option to save your voicemail number into the address book on the handset and assign that number to the #1 speed dial position on your phone's keypad. Remember, you can always dial *86 to access your voicemail.

Can I use my telephone answering device instead of voicemail?

Yes. Set the answering device to fewer rings in order to pick up the call before voicemail. Alternatively, turn off your home answering machine or increase the number of rings if you would like to use the voicemail service. Please refer to the user material provided by the home answering machine manufacturer for instructions.

Does 9-1-1 work on this device?

Yes, but since the Sprint Phone Connect 3 is designed for an indoor environment, please be prepared to provide your location inside the premises to public service personnel. The GPS chipset embedded in this device will work best if the device is located near a window or other opening.

Does this product work during a power outage?

While the Sprint Phone Connect 3 has a backup battery, if the landline device requires external power to operate, service (including the ability to make and receive 9-1-1 calls) will not be available during a power outage.

Service will only be available during a power outage if the home telephone connected to the device does not rely on external power to operate (as is the case with many corded phones).

How long is the battery life of Sprint Phone Connect 3?

Talk time is approximately 2 hours and standby time is approximately 36 hours. Actual values can vary with environmental conditions.

How does Caller ID work?

Caller ID allows you to see the caller's number before you take the call. Please consult your service provider for further information.

Can I adjust the volume on my telephone?

You can adjust the volume using your telephone connected to the Sprint Phone Connect 3. Four volume levels are available, with level 1 being the softest and level 4 the loudest. The default setting is level 3.

How do I set the TTY mode?

To set the TTY (Text Telephone) mode, press **Menu > Settings > TTY**. You can set the TTY mode.

- **TTY Off:** The standard voice speaking mode and the listening mode. This is the default setting.
- **TTY Full:** Transmit and receive the TTY characters.
- **TTY HCO (hearing carry over):** Transmit TTY characters but receive by listening to the receiver.
- **TTY VCO (voice carry over):** Receive TTY characters but transmit by speaking into the speaker.

Why do I get the recording, "Call cannot be completed as dialed?"

Check the number to ensure you're dialing correctly, without pauses longer than four seconds between dialed digits.

If a call comes into my mobile phone that is connected via Bluetooth to the Sprint Phone Connect 3, are the minutes unlimited?

Only if you have an unlimited plan on your mobile phone. Unlimited minutes are only on calls received on the Sprint Phone Connect 3.

Will the Sprint Phone Connect 3 work with my home security system?

No. The Sprint Phone Connect 3 is not compatible with home security systems.

Can I plug my Sprint Phone Connect 3 in to my wall phone jack?

No.

Safety Information

The following topics contain important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic Device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with Medical Equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

Areas with Flammables and Explosives

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Traffic Security

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.
- When you must make or answer a call, pull off the road safely and park the vehicle first.

- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Do not use your device while flying in an aircraft or immediately before boarding. Using wireless devices in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

Operating Environment

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- Before connecting and disconnecting cables, stop using the device and disconnect it from the power supply. Ensure that your hands are dry during operation.
- Place the device on a stable surface.
- Keep the device away from electronic appliances that generate strong magnetic or electric fields, such as a microwave oven or refrigerator.
- During thunderstorms, power off your device and remove all cables connected to it to protect against lightning strikes.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Ideal operating temperatures are -10 °C to +55 °C. Ideal storage temperatures are -30 °C to +70 °C. Extreme heat or cold may damage your device or accessories.
- Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place any object, such as a candle or a water container, on the device. If any foreign object or liquid enters the device, immediately stop using it, power it off, and remove all cables connected to it. Then, contact an authorized service center.
- Do not block device openings. Reserve a minimum of 10 cm around the device to dissipate heat.

- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
- Keep the device in a place with good reception. The distance between the device and other metal materials (such as metal brackets or metal doors and windows) should be greater than 25 cm and the distance between the device should be greater than 30 cm.

Child's Safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

Charger Safety

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.

- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1/UL60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.

Battery Safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.
- If the device standby time shortens significantly, replace the battery.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Sécurité de la batterie

- Ne pas connecter les pôles de la batterie avec des conducteurs, comme des clés, des bijoux ou autres matériaux de métal. Ceci peut faire court-circuiter la batterie et causer des blessures ou des brûlures.
- Gardez la batterie à l'écart de la chaleur excessive et de la lumière directe du soleil. Ne la placez pas sur des appareils de chauffage, ou à l'intérieur, comme les micro-ondes, les fours ou les radiateurs. Les batteries peuvent exploser si elle sont surchauffées.
- Ne tentez pas de modifier ou de transformer la pile, d'insérer des objets étrangers ou de l'immerger ou l'exposer dans l'eau ou autres liquides. Ceci peut causer un incendie, une explosion ou d'autres risques.
- Si la batterie coule, assurez-vous que l'électrolyte n'entre pas en contact direct avec votre peau ou vos yeux. S'il entre en contact avec votre peau ou vos yeux, nettoyez-les immédiatement à l'eau propre et consultez un médecin.
- Advenant une déformation de la batterie, un changement de couleur ou une surchauffe pendant le chargement ou l'entreposage, cessez immédiatement d'utiliser l'appareil et retirez la batterie. Une utilisation continue peut causer une fuite de la batterie, un incendie ou une explosion.
- Ne jetez pas les batteries au feu, car elles peuvent exploser. Des batteries endommagées peuvent également exploser.
- Jetez les batteries usagées en vous conformant à la réglementation municipale. L'utilisation inappropriée de la batterie peut causer un incendie, une explosion ou d'autres risques.
- Ne laissez pas les enfants ou les animaux mordre ou sucer la batterie. Ceci peut causer des dommages ou une explosion.
- Ne pas briser ou percer la batterie, ou l'exposer à une pression externe élevée. Ceci peut causer un court-circuit ou une surchauffe.
- Ne démontez pas l'appareil ou sa batterie. Si l'appareil ou la batterie tombe, particulièrement sur une surface dure, il(elle) peut être endommagé(e).
- Si le temps de veille de l'appareil diminue de manière significative, remplacez la batterie.

AVERTISSEMENT: RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UN TYPE INCORRECT. DÉPOSEZ LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS.

Cleaning and Maintenance

- During storage, transportation, and operation of the device, keep it dry and protect it from collision.
- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- If the device is not going to be used for an extended period of time, power it off, and remove all cables connected to it.
- If anything unusual occurs (for example, if the device emits smoke or any unusual sound or smell), immediately stop using it, power it off, remove all cables connected to it, and contact an authorized service center.
- Do not trample, pull, or excessively bend any cable. Doing so may damage the cable, causing the device to malfunction.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.
- If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.

Emergency Calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

FCC Regulatory Compliance

Radiofrequency Radiation Exposure Information

The device complies with RF specifications when used at a distance of 2.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification Information (SAR)

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when using in portable exposure conditions is 1.337 W/kg.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

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Privacy Policy

To better understand how we protect your personal information, please see the privacy policy at <http://consumer.huawei.com/privacy-policy>.

For More Help

Please visit <http://consumer.huawei.com/en/support/hotline> for recently updated hotline and email address in your country or region.

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