

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, October 30, 2019 2:25 PM  
**To:** 'kerensarai.777@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Good Afternoon, Keren Ortiz.

We will be placing your comments below in consumer correspondence in Docket Numbers 20190015 to 20190021, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

**From:** Keren Ortiz [<mailto:Keren.Ortiz.43830778@p2a.co>]  
**Sent:** Wednesday, October 30, 2019 1:43 PM  
**To:** Records Clerk  
**Subject:** Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Dear Florida Public Service Commission,

Hi my name is Keren Ortiz and I live in Jacksonville.

I am writing to urge you to reject the request by Florida utilities to have a goal of zero (or nearly zero) on energy efficiency for the next ten years.

I am concerned that if the energy efficiency goals are abandoned, the utilities will stop providing the kinds of services that help people lower their power bills. People shouldn't have to choose between paying for food, medicine, or rent and being comfortable in their own homes.

Florida is ranked near the bottom of the nation in terms of energy efficiency — we should be increasing energy efficiency measures, not abandoning them. We know that increasing energy efficiency is one of the cheapest and easiest ways to fight the global warming that's causing neighborhood flooding and other serious problems in Florida.

When this issue comes back before you, I ask you please to vote to strengthen our energy efficiency goals.

Regards,  
Keren Ortiz

4460 Hodges Blvd  
Jacksonville, FL 32216 ■