

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, November 04, 2019 1:17 PM  
**To:** 'John Pfanstiehl'  
**Cc:** Consumer Contact  
**Subject:** RE: {BULK} RE: Docket # 20190131 Storm Protection Rules Hearing

Good Afternoon, John Pfanstiehl.

We will be placing your comments below in consumer correspondence in Docket Number 20190131 and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** John Pfanstiehl [<mailto:pfanstiehl@ij.net>]  
**Sent:** Monday, November 04, 2019 1:04 PM  
**To:** Office Of Commissioner Graham  
**Cc:** Office Of Commissioner Clark; Office of Commissioner Polmann; Office of Commissioner Brown; Office of Commissioner Fay; Records Clerk  
**Subject:** {BULK} RE: Docket # 20190131 Storm Protection Rules Hearing  
**Importance:** Low

Commissioner Graham,

I am concerned that the Public Service Commission is passing some Storm Protection Rules that are not sufficiently clear as to what Utility projects will be allowed to be built and that could cause a lot of abuse and possible double billing to Florida electric utility customers.

We should have more transparency in the rules and Publically Owned Utilities need to be held accountable for what specific projects they want to build in their Storm Protection Plans. One year of detailed projects for a three year plan is not acceptable. I ask that the Commission reconsider those rules now to add the transparency needed to contain costs.

Customers deserve a full evidentiary hearing on Rules 25-6.030 and 25-6.031 for the new Storm Protection Plan law.

And customers should know exactly what they will be charged for -- beforehand and then specifically detailed on their bill.

Sincerely,

John Pfanstiehl

Long-time Florida resident and ratepayer

PS Please ask the PSC Clerk to add this request letter to docket #20190131.



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