

Antonia Hover

From: Dorothy Menasco
Sent: Tuesday, November 19, 2019 10:09 AM
To: Patti Zellner; Emily Knoblauch
Cc: Robert Graves
Subject: RE: DN 20190071-WS (Deer Creek) Add email contact in CMS

Thank you for the confirmation, Patti. We have added the new email address to Deer Creek's contact information in Docket 20190071, per your original request below; and per your subsequent confirmation below, will keep the original email address in the contact information for that docket until/unless further instructed.

Thank you for advising of the subsequent follow-up with the company too, Emily.

From: Emily Knoblauch
Sent: Tuesday, November 19, 2019 9:33 AM
To: Patti Zellner; Dorothy Menasco
Cc: Robert Graves
Subject: RE: DN 20190071-WS (Deer Creek) Add email contact in CMS

I will follow up with Mr. Caruso about the Utility's contact email. Thank you both!

From: Patti Zellner
Sent: Tuesday, November 19, 2019 9:31 AM
To: Dorothy Menasco
Cc: Emily Knoblauch; Robert Graves
Subject: RE: DN 20190071-WS (Deer Creek) Add email contact in CMS

Thank you, Dorothy! We just wanted to add Ms. Hernandez's email contact, and will be in contact with the Utility to see if they want the current email address removed or updated. This request applies to this docket only and adding the secondary email contact is the only action that is needed at this time.

Emily/Robert,

We need to contact the Mr. Caruso to check the status of the Utility contact email to see if any changes need to be made. If so, they can contact the Clerk's office at clerk@psc.state.fl.us.

I only have concerns about this since my email to him yesterday "failed." (Maybe it is just me . . .).

Delivery has failed to these recipients or groups:

deercreekutilities@aegiscms.com

A communication failure occurred during the delivery of this message. Please to resend the message later. If the problem continues, contact your helpdesk.

The following organization rejected your message: aegiscms-com.mail.protection.outlook.com.

Thank you!

Patti Z.

From: Dorothy Menasco
Sent: Tuesday, November 19, 2019 9:12 AM
To: Patti Zellner
Cc: Emily Knoblauch; Robert Graves
Subject: RE: DN 20190071-WS (Deer Creek) Add email contact in CMS

Hi Patti,

Ms. Hernandez email address (deercreekutilities@artemislifestyles.com) has been added to Deer Creek's contact information in Docket 20190071, per your request below. Please confirm whether or not the email address currently shown (deercreekutilities@aegiscms.com) should be removed from the docket as well.

Please note that if the changes are related to this docket only, the company does not need to do anything further. However, if the contact information in MCD needs to be updated for all future correspondence to the company, then she will need to update the information on the Change to Regulated Utility Contact Information form located on the Commission's website under Clerk's Office.

Thank you!

Dorothy

From: Patti Zellner
Sent: Tuesday, November 19, 2019 8:57 AM
To: CLK - Documents & Case Management
Cc: Emily Knoblauch; Robert Graves
Subject: DN 20190071-WS (Deer Creek) Add email contact in CMS

Would it be possible to add the contact email address (below) in CMS for DN 20190071-WS (Deer Creek), please, or do we need the Utility to make this request?

Jennifer Hernandez
Utility Manager
deercreekutilities@artemislifestyles.com
Deer Creek RV Golf & Country Club, Inc.

Sincerely,
Patti Zellner
Administrative Assistant

Division of Engineering

Phone: (850) 413-6208

Fax: (850) 413-6209

Email: pzellner@psc.state.fl.us

