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Public Service Commission

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Adam J. Teitzman, Commission Clerk, Office of Commission Clerk
Malissa Bennett, Public Utility Analyst I, Division of Accounting & Finance
Docket No. 20190113-WS: Application for staff-assisted rate case in Manatee County by Heather Hills Utilities, LLC.

Please place the attached documents into the docket file.

COMMISSIONERS: ART GRAHAM, CHAIRMAN JULIE I. BROWN DONALD J. POLMANN GARY F. CLARK ANDREW GILES FAY

STATE OF FLORIDA



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Public Service Commission

December 18, 2019

Janet Gorsuch 208 50th Ave. W. Bradenton, FL 34207

Re: Docket No. 20190113-WS Application for staff-assisted rate case in Manatee County by Heather Hills Utilities, LLC.

Dear: Ms. Gorsuch,

Thank you for your letter regarding Heather Hills Utilities, LLC (Heather Hills) application for a rate case. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed in the correspondence side of the docket file.

During a rate case, the Commission's accountants, engineers, and economists examine the Utility's financial and engineering information to make a recommendation to the Commissioners. One of the issues addressed is the overall quality of service provided by the utility.

With respect to the development of rates the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as directed by Chapter 367, Florida Statutes. Staff intends to file its recommendation on February 20, 2020, in Docket No. 20190113-WS, which will be available on the Commission's website at <u>www.floridapsc.com</u>. The Commissioners are scheduled to vote on staff's recommendation on March 3, 2020.

We appreciate your letter and understand your concerns regarding the proposed rate increase. I hope the above information is helpful.

Best regards,

Malissa Bennett

Malissa Bennett Utility Analyst I Florida Public Service Commission Division of Accounting and Finance

cc: Office of Commission Clerk (Docket No. 20190113-WS)

COMMISSIONERS: ART GRAHAM, CHAIRMAN JULIE I. BROWN DONALD J. POLMANN GARY F. CLARK ANDREW GILES FAY

STATE OF FLORIDA



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Public Service Commission

December 18, 2019

Robert and Tamara Stockwell 4817 4th St. W. Bradenton, FL. 34207

Re: Docket No. 20190113-WS Application for staff-assisted rate case in Manatee County by Heather Hills Utilities, LLC.

Dear: Mr. & Mrs. Stockwell,

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Malissa Bennett Utility Analyst I Florida Public Service Commission Division of Accounting and Finance

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COMMISSIONERS: ART GRAHAM, CHAIRMAN JULIE I. BROWN DONALD J. POLMANN GARY F. CLARK ANDREW GILES FAY

STATE OF FLORIDA



Division of Accounting and Finance Andrew L. Maurey Director (850) 413-6900

Public Service Commission

December 18, 2019

Roger and Vickie Bryan 4814 4th St. W. Bradenton, FL 34208

Re: Docket No. 20190113-WS Application for staff-assisted rate case in Manatee County by Heather Hills Utilities, LLC.

Dear: Mr. & Mrs. Bryan,

Thank you for your letter regarding Heather Hills Utilities, LLC (Heather Hills) application for a rate case. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed in the correspondence side of the docket file.

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