

December 17, 2019

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket 20190156-EI

We have just received notification of Florida Public Utilities request for an interim rate increase to offset some of the costs associated with the hurricane recovery effort.

In general I have no problem with that request **IF**, they provided reliable service in the normal course of events.

I have a list of 9 service interruptions since August 26. The sent an employee to install a monitor on the line, but during the period that the monitor was installed, as you might expect, there was no interruption. Each of these interruptions create the need for resetting 5 devices in the house, and depending on the duration may also force some devices to go in to a test mode and result in them staying on until manually turned off.

Lest you think that I am some nut who is anti-utility, I suggest you contact any other user who is on this portion of their line.



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