

**Antonia Hover**

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**From:** Cristina Slaton  
**Sent:** Thursday, January 02, 2020 11:14 AM  
**To:** Commissioner Correspondence  
**Subject:** Docket Correspondence  
**Attachments:** Lyons Letter - Deer Creek RV Golf & Country Club 20190071-WS.pdf; Ray letter - Deer Creek RV Golf & Country Club 20190071-WS.pdf

Good morning,

Please place the attached letters in Consumers and their Representatives, in Docket 20190071-WS.

Thank you,

**Cristina Slaton**  
**Executive Assistant to Commissioner Polmann**  
**PH: (850) 413-6018**  
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[cslaton@psc.state.fl.us](mailto:cslaton@psc.state.fl.us)

December 26, 2019



Ref: Docket No. 20190071-WS

Application for increase in water rates in Polk County by: Deer Creek RV Golf & Country Club, Inc.

Dear Chairman Graham and Commissioners Mr. Clark, Ms. Brown, Mr. Polmann, Mr. Fay

We moved into Deer Creek RV Country Club in 2004, at the time Regal Point community was opening. At that time our maintenance fees were \$107 a month, and our monthly water bill averaged \$18.00. Under the proposed plan it would be approximately \$25.00 during the months when we don't use a drop. Since the new ownership of Deer Creek our maintenance fees have increased to \$253.25. An increase of 236%.

The community we live in is a 55+ community. The majority of the residents of the community live on a fixed income and this increase will be a great harm to them. Personally, I had a loss of income of \$30 a month for 2020 because of an increase in my medical insurance. Now they are asking for a 130% increase in water/sewer rates. Are we to make a choice between food or medicine or water?

it isn't a matter of moving to a less expensive location. In Deer Creek RV Golf & Country Club, Inc. you own your property. But with water bills and maintenance fees at these rates our property values will fall like a rock, leaving an unaffordable place to live.

Please, before you vote on this increase think how you would vote if you or you had a family member living here. Thank you.

Sincerely,



Judy and Lennie Lyons

2643 St. George Drive

Davenport, FL 33837

December 19, 2019



REFERENCE : Docket No. 20190071-WS

Application for increase in water rates in Polk County by : Deer Creek RV Golf & Country Club, Inc.

Dear Chairman Graham and Commissioners Mr. Clark, Ms. Brown, Mr. Polmann, Mr. Fay

We have lived in Deer Creek RV Golf & Country Club, Inc since 2006. We first moved into Deer Creek our maintenance fees were \$107 a month. Once the property was sold to Deer Creek RV Golf & Country Club, Inc., we have had rate increases every year and currently we pay \$253 a month.

Now they've taken over the water utility they are requesting an increase in the water/sewer usage by 130%. This shows a propensity to increase fees. This is a 55+ community and most of the residents are on fixed income or social security. I'm sure you realize social security increase will be 1.6% for 2020.

We pray that you will review and vote No on this increase because it is exorbitant, extravagant, inordinate, excessive, beyond a normal limit. As you can understand we can't state enough that we consider this increase too great to be reasonable or acceptable.

Again, we appreciate your consideration in this matter and hope that it doesn't just receive a rubber stamp of approval.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bennie &amp; Bonnie Ray".

Bennie & Bonnie Ray  
2516 St George Dr.  
Davenport, FL 33837

Our current water/sewer bill this month is \$54.76, the increase requested by Deer Creek RV Golf & Country Club, Inc. would have made our bill \$126.10 for this month. We used 3,890 gallons.