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Public Service Commission

January 2, 2020

Mr. Mike Caruso, President
Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27
Davenport, FL 33837
deercreekutilities@aegiscms.com

STAFF'S FOURTH DATA REQUEST VIA EMAIL & US MAIL

Re: Docket No. 20190071-WS - Application for staff-assisted rate case in Polk County by Deer Creek RV Golf & Country Club, Inc.

Dear Mr. Caruso:

Please submit the following information or responses to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399 by January 27, 2020.

1. For salaries, please provide a detailed explanation as to how the overhead rates of 37% and 41% were determined.
2. Deer Creek Corp. recovers pension and benefit expense for employees by using a corporate overhead calculation applied to the bi-weekly salary. What conditions are necessary to determine whether an employee is charged a 37% or 41% overhead rate?
3. In audit response #14, it was stated that there are two Deer Creek Corp. employees. In audit response #9, multiple employees are listed. Please clarify which employees work for Deer Creek Corp. and which employees work for Deer Creek Utilities.
4. Please update the 2019 year-to-date expense related to Saxon Gilmore and OCBOA. Include any invoices supporting the expenses incurred since the information was provided as part of the Utility's response to staff's third data request. As part of your response, please provide a breakdown of what expense is recurring in nature and what portion is associated with the rate case.
5. Please provide bad debt expense for 2019 year-to-date for water and wastewater.
6. Please provide pictures of Deer Creek's lift station and the surrounding area.

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7. In Docket No. 20160248-WS, Deer Creek indicated that the recreational facilities, amenities, and other property exclusively serving several of the communities were acquired on December 5, 2013. Who were the facilities, amenities, and property acquired from?
8. Please refer to Deer Creek's response to staff's second data request, question 1.
 - a. What actions, if any, has the Utility taken to address the conclusions reached in the Underground Infrastructure Solutions report?
 - b. Following the issuance of the Underground Infrastructure Solutions report, has the Utility identified any other causes for the water loss in its distribution system? If so, please explain the causes and the Utility's plans to stop the water loss.
 - c. If no additional causes for the water loss have been identified at this time, please explain the Utility's plan to determine the source of the problem.
9. Please refer to Deer Creek's response to staff's second data request, question 31.
 - a. Other than hydrant flushing, does the Utility have any other means of flushing?
 - b. If so, how is it measured and recorded? Please provide the dates and amounts of water used for 2018.
10. In reference to the Deer Creek customer meeting held on December 17, 2019, please list any follow up action taken by the Utility to address the comments made by each customer who spoke at the meeting.

Please contact me by phone at (850) 413-6632 or email eknoblau@psc.state.fl.us, or Melinda Watts at (850) 413-6952 or email mwatts@psc.state.fl.us, if you have any questions.

Sincerely,



Emily Knoblauch
Engineering Specialist

EK:jp

cc: Jeff Small, OCBOA Consulting, LLC (jeffsmall@ocboa.net)
Jennifer Hernandez (deercreekutilities@artemislifestyles.com)
Office of Commission Clerk (Docket No. 20190071-WS)