

January 13, 2020

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subject: Docket No. 20190071-WS

Commission Members:

We were notified by the Deer Creek Utility in November of a very large rate increase to our water and sewage rates. We are owners in Regal Ridge Community of Deer in Polk County with over 350 other owners. This community is a 55 plus facility and retirement homes for seniors like us. On a fixed income we cannot afford to move to a private campground.

Many in our community are very dependent on the businesses in this area for critical daily needs with limited travel. This increase leaves no way to cover this expense without cutting back on basic needs for medicines, groceries, and other life sustaining needs. Please deny the Deer Creek Utility staff assisted rate case in the subject docket for this increase.

Thank you for your consideration and your help for the many lives affected.

Judy and Larry Haines
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