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STATE OF FLORIDA

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DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Public Service Commission

January 9, 2020

Troy Rendell, Vice President The Woods Utility Co. Inc. 4939 Cross Bayou Blvd. New Port Richey, FL 34652 trendell@uswatercorp.net Staff's Third Data Request Via Email and U.S. Mail

Re: Docket No. 20190125-WS Application for staff-assisted rate case by The Woods Utility Company.

Dear Mr. Rendell:

- 1. Please refer to the customer comments from the customer meeting held on December 18, 2019. Please explain below how the utility has or plans to address each of the concerns raised by customers at the meeting including;
 - a. Discolored water
 - b. Water pressure concerns
 - c. Other water quality concerns

Please file responses to Staff's Third Data Request with the Office of Commission Clerk no later than **January 17, 2020**. If you have any please contact me John Hightower at (850) 413-6904, Dale Buys at (850) 413-6536 or Phillip Ellis at (850) 413-6626.

Very truly yours,

John Hightower

Public Utility Analyst II

Cc: Office of Commission Clerk (Docket No. 20190125-WS)