



January 13, 2020

Adam Teitzman  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

RE: Refunds - Order No. PSC-2019-0363-PAA-WS

Dear Mr. Teitzman:

Pursuant to Rule 25-30.360(7) and Commission Order No. PSC-2019-0363-PAA-WS. As of November 25, 2019, all customers due a refund have had credits posted to their accounts. The total amount posted to active accounts is \$187,375.

Additionally, there is \$16,179 associated with closed accounts. All customers with a closed account have been issued a refund check. For any check returned to us, with no forwarding address, we will make an attempt to contact the customer at their last known contact information to get a good address. If we are unable to obtain a good address, the refund will be treated as contributions-in-aid-of-construction (CIAC) for 1-year. After 1-year has elapsed, the refund will be sent to the Florida Department of Financial Services as unclaimed abandoned property pursuant to 717.109 F.S.

If you require additional information, please feel free to contact me via email at [jared.deason@uiwater.com](mailto:jared.deason@uiwater.com) or on my cell phone at (850) 643-7326.

Sincerely,

A handwritten signature in blue ink that reads "Jared Deason".

Jared Deason  
Regulatory Manager