



Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837

PH: (863) 424-2839 FX: (863) 424-3336

January 13, 2020

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Re: Docket No. 20190071-WS – Application for a Staff-Assisted Rate Case in Polk County by Deer Creek RV Golf & Country Club, Inc.

Commission Clerk,

The purpose of this correspondence is to provide updated information related to Deer Creek's (Utility) effort to recover uncompensated service revenues from a business entity in its certificated service area. The Utility provide information in a letter filed with the Commission Clerk for the docket file referenced above on October 22, 2019. (Document No. 09523-2019)

On October 28, 2019, the Utility had the meter tested by a representative of the Florida Rural Water Association (FRWA). Test results indicated that the irrigation meter was operating within the industry standard of plus or minus 10 percent variance. The actual variance was approximately 6.5 percent slow. (Attachment A)

On November 5, 2019, the Utility met with representatives of Century Retail in an effort to resolve the outstanding issues. Two areas of concern were addressed, (1) The establishment of a new customer account by Century Retail for continuing potable water service at Deer Creek Commons, and, (2) The outstanding balance for uncompensated service for the prior 12-month period. The only issue resolved at the meeting was Century Retail's decision not to establish a new customer account and its desire to be disconnected from the utility's potable water system. The Utility sent a confirmation email to Century Retail on November 6, 2019, to memorialized the discussions of the November 5, 2019, meeting. On the same day, Century Retail replied by email to the Utility confirming its desire to terminate all future service. (Attachment B)

The meter was removed on December 31, 2019, with a final reading of 18388400 (Attachment C). There has been no usage recorded since October 9, 2019, other than 400 gallons which was used when the meter was tested by the FRWA on October 28, 2019.

A demand for payment, authorized by the Board of Directors for Deer Creek RV Golf & Country Club, Inc. in a Board meeting held on December 17, 2019. The letter was sent by the Utility's attorney on January 7, 2019, (Attachment D).

If you have any questions, please do not hesitate to contact me at (863)-424-2839.

Respectfully submitted,

A handwritten signature in blue ink that reads "Jennifer Hernandez". The signature is fluid and cursive, with a large initial "J" and "H".

Jennifer Hernandez
Utility Supervisor

Deer Creek RV Golf & Country Club, Inc.

Attachments



Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837

PH: (863) 424-2839 FX: (863) 424-3336

January 14, 2020

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

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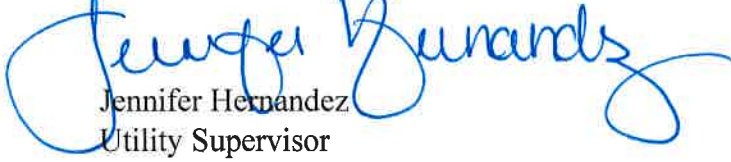
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Respectfully submitted,

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Jennifer Hernandez

Utility Supervisor

Deer Creek RV Golf & Country Club, Inc.

Attachments