

STATE OF FLORIDA



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(850) 413-6900

# Public Service Commission

January 14, 2020

Troy Rendell, Vice President  
The Woods Utility Co. Inc.  
4939 Cross Bayou Blvd.  
New Port Richey, FL 34652  
trendell@uswatercorp.net

**Staff's Third Data Request  
Via Email and U.S. Mail**

**Re: Docket No. 20190125-WS Application for staff-assisted rate case by The Woods Utility Company.**

Dear Mr. Rendell:

Please refer to the customer comments from the customer meeting held on December 18, 2019. Please explain below how the utility has or plans to address each of the concerns raised by customers at the meeting including;

- a. Discolored water
- b. Water pressure concerns
- c. Other water quality concerns

Please file responses to Staff's Third Data Request with the Office of Commission Clerk no later than **January 24, 2020**. If you have any questions please contact me at (850) 413-6904, Dale Buys at (850) 413-6536 or Phillip Ellis at (850) 413-6626.

Very truly yours,

A handwritten signature in blue ink, appearing to read "John Hightower".

John Hightower  
Public Utility Analyst II

Cc: Office of Commission Clerk