

Antonia Hover

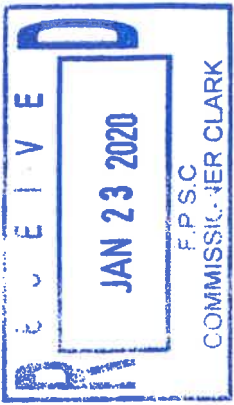
From: Hannah Barker
Sent: Thursday, January 23, 2020 9:37 AM
To: Commissioner Correspondence
Subject: Daniel & Cheryl Phillippi Letter RE: 20190071-WS
Attachments: Phillippi Letter.pdf

Good morning,

Please place the attached letter in Docket No. 20190071-WS.

Best regards,

Hannah E. Barker
Executive Assistant to Chairman Gary Clark
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6004



Application for increase in water rates in Polk County by

Deer Creek RV Golf & Country Club, Inc.

DOCKET NO. 20190071-WS

Name Daniel and Cheryl Phillippi

Address 42759 Highway 27, Fawn Ridge U.O.I. Phase II
Davenport, FL 33837

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Commissioners): CUSTOMER COMMENTS Docket #20190071-WS
Apparent mis-management by Maxwell and Caruso should not be an excuse to obtain a 300% water rate increase. Just one year ago we endured a 15% water rate increase that was exorbitant and far greater than other Polk County water source customers. The rumored reason for this year's 300% rate increase is to push the elderly fixed-income residents in all Deer Creek subdivisions out of our RV homes and off our property. Then Maxwell and Caruso can re-develop the subdivisions into high density housing and commercial uses. In the meantime thousands of elderly fixed-income residents (including us) will experience severe financial hardship. Mis-management and intentional greed on the part of Maxwell and Caruso will cause severe financial hardship. When water rates were administered by Polk County (prior to 2017) public ownership the water rate increases were minimal and incremental (2.4% to 2.7%). Over →

FOLD & TAPE -- See back for address

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Justifications for historical rate increases were tolerable and understandable. The private developer (Maxwell and Caruso) has abused and mistreated us as water customers long enough. This current request for a 300% increase is further extreme abuse - a financial hardship abuse.

Please vote "no" and deny this rate increase submitted by Maxwell and Caruso. There is no need for a water rate increase Maxwell and Caruso need to be held accountable to best management practices; and, they need to be held responsible. We will all be denied the use of our deeded property in Fawn Ridge U. D. I. Phase II if this rate increase is approved. We ask you once again to vote "no" on Docket No. 20190071-WS Application. Data in their 100+ page application does not justify the increase being asked for. Enough of this nonsense submitted by Maxwell and Caruso.

We request this written statement be made part of the written record.

January 21, 2020 submitted by mail.

signed: David Phillippe Cheryl Phillippe
Fawn Ridge U. D. I. Phase II owners
(Part of Deer Creek Subdivisions)