

**Antonia Hover**

---

**From:** Office of Commissioner Polmann  
**Sent:** Friday, January 24, 2020 4:20 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Proposed Utility Rate Increase

Good afternoon,

Please place the email below in Consumers and Their Representatives, in Docket No. 20190071-WS.

Thank you,

**Cristina Slaton**  
**Executive Assistant to Commissioner Polmann**  
**PH: (850) 413-6018**  
**FX: (850) 413-6019**  
[cslaton@psc.state.fl.us](mailto:cslaton@psc.state.fl.us)

**From:** Lois Howard [<mailto:loishoward01@gmail.com>]  
**Sent:** Friday, January 24, 2020 4:11 PM  
**To:** Office of Commissioner Polmann  
**Subject:** Proposed Utility Rate Increase

24 January 2020

Office of the Public Service Commission  
2540 Shumard Blvd.  
Tallahassee, FL 32399

RE: Docket # 20190071-WS

Ladies and Gentlemen

I am a retired individual who is fortunate to own a lot in Deer Creek Golf & Tennis RV Resort, Phase II along with approximately 300 other lot owners who are also retired and live on fixed incomes. As a retiree I am only at this location during the winter months. Can you imagine my surprise when I received the following notice from our Board of Directors:

***Deer Creek Utilities, our water and sewage provider is proposing a 308% rate increase. This means our water rate would be about 4 times the current rate.***

We receive our water from Deer Creek Utilities. Our water is metered as it enters our park and we have always paid Deer Creek Utilities the amount due for the water metered.

Our Board of Directors during their research of what caused Deer Creek Utilities to feel a need to request this outlandish increase, learned that Deer Creek Utilities is in the red due to water leak(s) that occurred on property other than ours. I would present that Deer Creek Utilities, not Deer Creek Phase II, is responsible for this leak and the costs thereof. It would be Deer Creek Utilities' fiduciary responsibility to maintain the infrastructure under their control, as Deer Creek Phase II would be responsible for the infrastructure under our control.

I, as an owner in Deer Creek Golf & Tennis RV Resort, along with all the other owners, request the Public Service Commission deny any rate increase caused by the failure of Deer Creek Utilities to properly maintain their system.

Respectfully submitted,

LOIS K. HOWARD

42759 Hwy 27

Davenport, FL 33837

***(813) 363-4204***