

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, January 27, 2020 8:25 AM  
**To:** 'DANIEL SERRANO'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket #20190071-WS

Good Morning, Mr. Serrano.

We will be placing your comments below in consumer correspondence in Docket Number 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** DANIEL SERRANO [<mailto:danindelmar@yahoo.com>]  
**Sent:** Sunday, January 26, 2020 8:19 PM  
**To:** Records Clerk  
**Subject:** Docket #20190071-WS

To the PSC Commisioners:

This is to express my thoughts on the attempt of the Deer Creek RV Golf & Country Club, INC (WS973) (referred to hereafter as Deer Creek) utility to raise water and sewer rates and to ask the PSC to NOT grant this raise in utility rates.

Deer Creek has not shown data where there is a need to raise rates due to increases in the rates they are charged, or any other financial reason; at least to the customers of Deer Creek. There has not been any attempt to explain to us the necessity to raise my water rates 366% and sewer rates by 43%. These rates are based on water charges of \$30.44 up from \$8.31; and sewer charge of \$32.31 up from \$22.50.

Question: Is there a limit as to the max increase a public service utility can raise rates?

Question: Does the utility have to show in writing (charts, graphs, other numerical criteria), data disclosing such exorbitant rate increases?

Question: Has Deer Creek included in its "data" the fact that a large number of residents are not here to

use water or sewer services for many months of the year, and are still charged a basic fee of \$11.66? These charges are for usage that is not actual.

In closing I do not object being charged for what I use. However, I am forced to believe these charges are to pay for other than water and sewer used by the community. There is an understanding that Deer Creek pays utility charges for commercial business adjacent to Deer Creek which we, the residents of Deer Creek should not have to pay. There is also a desire that the residents should know if these new charges are to help pay for the Deer Creek Golf Course. I understand that any business should operate on some profit to pay for its upkeep and overhead, but these rates are out of line beg the question as to the actual need to raise rates at all.

I ask the Commission to vote NO on this proposal.

Sincerely,  
Daniel F. Serrano  
382 Eagle Dr.  
Davenport, FL 33837