



CenturyLink™

January 29, 2020

FILED 1/29/2020
DOCUMENT NO. 00644-2020
FPSC - COMMISSION CLERK

VIA ELECTRONIC FILING

Mr. Adam Teitzman, Director
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: 2019 Lifeline re-certification results reported to the FCC and USAC
Undocketed Matter

Dear Ms. Stauffer:

Pursuant to the Federal Communications Commission's *Report and Order*¹ requiring eligible telecommunications carriers to re-certify the eligibility of their Lifeline subscribers and to report the results to the Federal Communications Commission, Universal Service Administrative Company and to state commission and Tribal governments, CenturyLink hereby submits its 2019 Lifeline re-certification results for the state of Florida. Please note that the results are provided separately for each FCC study area.

Please do not hesitate to contact me at (850) 599-1073 or via email at christie.a.pontis@centurylink.com should you have any questions regarding this matter.

Sincerely,

/s/Christie Pontis Mason

Director – State and Local Government Affairs

Christie Pontis Mason
Director – State and Local Government
Affairs

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¹ In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training, Report and Order and Further Notice of Rulemaking, 27 FCC Rcd 6656, 6715-16 ¶132 (2012); 47 C.F.R. § 54.416. Also see Public Notice, 28 FCC Rcd 12947 (2013).

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

<u>210341</u>		<u>143001444</u>
Study Area Code (SAC)		Service Provider Identification Number (SPIN)
<i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i>		
<u>2019</u>	<u>FL</u>	<u>CenturyLink-Embarq Florida Inc. (FKA Embarq)</u>
Recertification Year	State	ETC Name
<u>N/A</u>		<u>CenturyLink</u>
<u>DBA, Marketing, or Other Branding Name</u>		<u>Holding Company Name</u>
<i>(If same as ETC name, list "N/A" Do not leave blank)</i>		<i>(If same as ETC name, list "N/A" Do not leave blank)</i>

Does the reporting company have affiliated ETCs? Yes No

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

Affiliated ETC's SAC	Affiliated ETC's Name
-- See attached worksheet --	

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes No

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer’s household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial EM

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial EM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	353	229	332	358	293	418	314	309	224	400	380	394	4004
B.	0	0	0	0	0	0	0	0	0	0	0	0	0
C.	353	229	332	358	293	418	314	309	224	400	380	394	4004

Recertification Methods

State of federal database

- D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

- E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

- F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	0	0	0	0	0	0	0	0	0	0	0	0	0

- G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	0	0	0	0	0	0	0

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
H.	0	0	0	0	0	0	0	0	0	0	0	0	0

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	353	229	332	358	293	418	314	309	224	400	380	394	4004

J. Name of third party administrator used to verify subscriber eligibility:

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	72	0	156	109	33	145	110	83	48	69	110	125	1060

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	281	229	176	249	260	273	204	226	176	331	270	269	2944

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial _____

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial _____

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial EM

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

$M = (G+K)$	$N = (D+F+I)$	$O = M/N*100$
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
1060	4004	26.47%

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.	
Signed, <u>Eric Mortensen SVP Controller</u> Signature of Officer <u>eric.mortensen@centurylink.com</u> Email Address of Officer <u>Dana Liner</u> Person Completing This Certification Form	<u>Eric Mortensen SVP Controller</u> Printed Name and Title of Officer <u>Jan 27, 2020</u> Date <u>318-362-1834</u> Contact Phone Number

Affiliated ETCs

SAC	Name
160138	United Telephone Company of New Jersey, Inc.
170209	United Telephone Company of Pennsylvania LLC, The
190254	Central Telephone Company of Virginia
190567	United Telephone Southeast, LLC (Virginia)
210341	Embarq Florida, Inc.
220356	Coastal Utilities, Inc.
230470	Carolina Telephone and Telegraph Company LLC
230471	Central Telephone Company (North Carolina)
230485	Mebtel, Inc.
240506	United Telephone Company of the Carolinas LLC
250298	Gulf Telephone Company, LLC
259788	CenturyTel of Alabama, LLC (Southern)
259789	CenturyTel of Alabama, LLC (Northern)
270434	CenturyTel of Evangeline, LLC
280458	CenturyTel of North Mississippi, Inc.
290552	CenturyTel of Adamsville, Inc.
290557	CenturyTel of Claiborne, Inc.
290567	United Telephone Southeast, LLC (Tennessee)
290574	CenturyTel of Ooltewah-Collegedale, Inc.
300630	CenturyTel of Ohio, Inc.
300661	United Telephone Company of Ohio
310671	CenturyTel Midwest - Michigan, Inc.
310689	CenturyTel of Upper Michigan, Inc.
310702	CenturyTel of Michigan, Inc.
310705	CenturyTel of Northern Michigan, Inc.
320747	CenturyTel of Central Indiana, Inc.
320801	CenturyTel of Odon, Inc.
320832	United Telephone Company of Indiana, Inc.
330841	CenturyTel of the Midwest-Wisconsin, LLC (Cencom)
330857	CenturyTel of the Midwest-Wisconsin, LLC (Casco)
330877	CenturyTel of Fairwater-Brandon-Alto, LLC
330884	CenturyTel of Forestville, LLC
330895	CenturyTel of Wisconsin, LLC
330898	CenturyTel of Larsen-Readfield, LLC
330913	CenturyTel of Monroe County, LLC
330922	CenturyTel of the Midwest-Wisconsin, LLC (Northwest)
330924	CenturyTel of the Midwest-Kendall, LLC
330931	CenturyTel of Southern Wisconsin, LLC
330934	CenturyTel of the Midwest-Wisconsin, LLC (Platteville)
330950	CenturyTel of Northwest Wisconsin, LLC
330956	CenturyTel of Northern Wisconsin, LLC
330959	CenturyTel of the Midwest-Wisconsin, LLC (Thorp)
330970	CenturyTel of the Midwest-Wisconsin, LLC (Wayside)
331155	Telephone USA of Wisconsin, LLC
331159	CenturyTel of Central Wisconsin, LLC
341057	Gallatin River Communications, LLC

Affiliated ETCs

SAC	Name
351126	CenturyTel of Chester, Inc.
351274	CenturyTel of Postville, Inc.
355141	Qwest Corporation (Iowa)
361445	CenturyTel of Minnesota, Inc.
361456	Embarq Minnesota, Inc.
365142	Qwest Corporation (Minnesota)
371595	United Telephone Company of the West (Nebraska)
375143	Qwest Corporation (Nebraska)
385144	Qwest Corporation (North Dakota)
395145	Qwest Corporation (South Dakota)
401142	CenturyTel of Northwest Arkansas, LLC (Russellville)
401143	CenturyTel of Northwest Arkansas, LLC (Siloam Springs)
401144	CenturyTel of Central Arkansas, LLC
401705	CenturyTel of Arkansas, Inc.
401711	CenturyTel of Mountain Home, Inc.
401720	CenturyTel of Redfield, Inc.
401727	CenturyTel of South Arkansas, Inc.
411317	United Telephone Company of Eastern Kansas & United Telephone
411842	United Telephone Company of Kansas
411957	Embarq Missouri, Inc. (Kansas)
421151	Spectra Communications Group, LLC
421957	Embarq Missouri, Inc.
429784	CenturyTel of Missouri, LLC (Central)
429785	CenturyTel of Missouri, LLC (Belle-Herman)
429786	CenturyTel of Missouri, LLC (Southern)
429787	CenturyTel of Missouri, LLC (Southwest)
442084	United Telephone Company of Texas, Inc
442101	CenturyTel of Lake Dallas, Inc.
442114	Central Telephone Company of Texas, Inc.
442117	CenturyTel of Port Aransas, Inc.
442140	CenturyTel of San Marcos, Inc.
455101	Qwest Corporation (Arizona)
462185	CenturyTel of Eagle, Inc.
462187	The El Paso County Telephone Company
462208	CenturyTel of Colorado, Inc.
465102	Qwest Corporation (Colorado)
472223	CenturyTel of the Gem State, Inc. (Idaho)
472225	CenturyTel of Idaho, Inc.
475103	Qwest Corporation (Southern Idaho)
475162	Qwest Corporation (Northern Idaho)
482249	CenturyTel of Montana, Inc.
485104	Qwest Corporation (Montana)
492274	CenturyTel of the Southwest, Inc.
495105	Qwest Corporation (New Mexico)
505107	Qwest Corporation (Utah)
511595	United Telephone Company of the West (Wyoming)

Affiliated ETCs

SAC	Name
512299	CenturyTel of Wyoming, Inc.
515108	Qwest Corporation (Wyoming)
522400	United Telephone Company of the Northwest (Washington)
522408	CenturyTel of Washington, Inc. & CenturyTel of Inter-Island, Inc.
522410	CenturyTel of Cowiche, Inc.
525161	Qwest Corporation (Washington)
532361	CenturyTel of Eastern Oregon, Inc.
532361	CenturyTel of Oregon, Inc.
532400	United Telephone Company of the Northwest (Oregon)
535163	Qwest Corporation (Oregon)
552223	CenturyTel of the Gem State, Inc. (Nevada)
552348	Central Telephone Company (Nevada)