

**Antonia Hover**

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**From:** Office of Commissioner Polmann  
**Sent:** Monday, February 3, 2020 9:34 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Docket # 20190071-WS

Good morning,

Please place the email below in Consumers and Their Representatives, in Docket No. 20190071-WS.

Thank you,

**Cristina Slaton**  
**Executive Assistant to Commissioner Polmann**  
**PH: (850) 413-6018**  
**FX: (850) 413-6019**  
[cslaton@psc.state.fl.us](mailto:cslaton@psc.state.fl.us)

**From:** Dianne Bourne [mailto:dmwb2643@gmail.com]  
**Sent:** Saturday, February 01, 2020 10:04 AM  
**To:** Office of Commissioner Polmann  
**Subject:** Docket # 20190071-WS

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

January 16, 2020

To PSC Commissioners

This letter is in response to Docket #20190071-WS, concerning the significant increase proposal in the water and sewer at Deer Creek Utility Co, Deer Creek Golf and RV resort in Davenport, FL.33837

Deer Creek is filing for a very significantly high increase in water and sewer which would put a heavy burden on each member of this 55+ retirement community. Most people living here are on a limited income.

We have a list of questions that we would appreciate an answer to, preferably by email.

1. Concerning the businesses in front of Deer Creek, from Ovations to the bank on the south side and from the county tax office to Subway on the north side of the Deer Creek entrance, are each of those businesses paying both their own sewer and water, and if so, to whom are they paying them?
2. Of those businesses listed above, how many are using the Deer Creek Lift Station?
3. Do they currently pay any money to Deer Creek Utilities for the use of the Lift Station, and if not, why?

4. If the Lift Station breaks down, are they financially responsible for assisting in the repair? If not, why?
  
5. Based on the (proposed) numbers shown on the Rate Case Overview, what would the cost be for each individual homeowner based on 2000 gallon/mo use? As shown, it is quite confusing. The percent increase as shown on the paperwork appears to be extreme.
  
6. What percentage increase are you actually proposing? As it appears now, it would be a tremendous financial burden to the community and could cause many of our neighbors to have to sell. Can the increase be spread over several years?
  
7. How long does it generally take for a new utility company to reach its breakeven point?

Please return your responses to the following two Deer Creek residents by email:

John B Thomas 211 Broken Woods Blvd Davenport, FL 33837  
Mobile phone 401-954-5571 [pepa8@verizon.net](mailto:pepa8@verizon.net)

Dianne M Bourne 259 Match Point Drive Davenport, FL 33837  
[dmwb2643@gmail.com](mailto:dmwb2643@gmail.com)