

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, February 5, 2020 9:22 AM
To: 'ricksimpson115@gmail.com'
Cc: Consumer Contact
Subject: FW: Rate increase Deer Creek Golf and RV resort Docket 20190071-WS

Good Morning, Mr. Simpson.

We will be placing your comments below in consumer correspondence in Docket Number 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Rick Simpson <ricksimpson115@gmail.com>
Sent: Wednesday, February 5, 2020 8:47 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Rate increase Deer Creek Golf and RV resort Docket 20190071-WS

Florida Public Service Commission

RE: Docket Number 20190071-WS

My wife and I are sending this email because we are concerned about the pending

Staff Assisted Rate Case that will drastically increase our sewer and water billing for the Deer Creek RV park

We understand the need for an increase, the reality is we haven't had one for many years. The increases in water and sewer rates should have been passed on to lot owners regularly to keep the park from creating such a large shortfall in our corporate funds. We feel an increase makes sense and it is time to pass on some of these expenses to Deer Creek and recoup the true cost of water from the residents. We feel the current proposal on water, a 266% increase, is clearly higher than it should be. Due to the fact we have this deficit in our funds from the amount we pay for water and the amount Deer Creek pays Polk County should be lowered but not sure all of that should happen in one increase.

The larger concern we have is that all the costs of the sewer and lift station operation are being paid for by only four entities, that would be Eagles View, Osprey, Partridge Pines and Regal Pointe. These four communities are referred to as the "Core Four". The fact is that several other entities do not pay all of the cost of the sewer processing which is substantial. They include....

Mockingbird

Fawn Ridge

Regal Ridge

Commercial property, including the Polk County Tax Collector, (a new building with significant staff and visitors)

The four entities above do not pay any portion of the sewer processing fee.

It is our understanding that all seven Deer Creek communities, the South commercial properties and the North commercial properties have raw sewerage flowing through our sewer pumping station. All the current monies being collected for the freshwater and sewer processing fees go to Polk County. Nobody is specifically being charged for the use of sewerage pipes that carry the raw sewer to our sewer pumping stations.

It is our understanding that Mockingbird and the North commercial properties technically do not receive water from Deer Creek. They receive it from Polk County, yet they are utilizing our sewer pipes and sewer pumping station. They are paying nothing for the use of our sewer system. This leaves the Four Core communities paying all the operational costs of the sewer system. This should stop.

We would ask the PSC to give Deer Creek the permission to bill all entities that use our sewer system a fee to help bear the expenses in the sewer system. This system is an old electrical pump system with no back up at all. If a natural disaster, hurricane, power outage, or flooding occur we have no way to operate this system which would leave Deer Creek flooded with sewerage. We need to have reserve funds to allow us to put in a propane generator backup system. If all entities payed their "fair share" we would be able to generate the necessary monthly revenue to pay for this important backup.

We are requesting that the PSC review the request of the increase and make it a reasonable increase and more importantly allow Deer Creek to pass on the full cost of our sewer system.

Richard J Simpson

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Davenport, FL 33837

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Best Regards

Rick Simpson