

February 10, 2020

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20190071-WS

I am writing regarding the proposed rate increase in the water and sewer rates at Deer Creek RV Resort and Country Club. I have reviewed the information provided in the handout and it appears that a rate increase of 318% for water and 27% for sewer rates is being recommended. Increases of these proportions are unreasonable.

I understand that Deer Creek is claiming losses from operating the water utility and that a rate increase may be warranted. However, before any rate increase is approved, the records of Deer Creek need to be thoroughly reviewed since there is a history of management issues since purchasing the property in 2013.

Also, it has been said for years that the all/some of the businesses at the front do not pay for water that is provided by Deer Creek. Recently it was mentioned that the water may not be provided by Deer Creek, but the sewage from those businesses does flow through the Deer Creek system. If this is the case, they are not paying for those services since the sewer rates are based upon water usage. Again, that would mean they have been receiving free sewage services for years, potentially at what could be a cost of thousands of dollars, with the residents of Deer Creek footing the bill for any expenses associated with maintaining and repairing the system.

Another item I would like to point out that in December of 2017, the water stand pipe located at the end of Broken Woods Blvd. was leaking like a sieve for several days which would have been a loss of hundreds of gallons of water. And this is only one instance of several leaks that have occurred over the last few years.

In closing, I hope these and many of the other issues and concerns that have been provided to the PSC will be taken into consideration to determine whether a possible rate increase is justified and warranted.

Sincerely,

Emily and John Braden

Emily and John Braden
262 Match Point Drive
Davenport, FL 33837