

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 11, 2020

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Jefferson Doehling, Engineering Specialist I, Division of Engineering JD ~

RE: Docket No. 20190116-SU - Application for staff-assisted rate case in Brevard County, and request for interim rate increase by Merritt Island Utility Company.

Please file the attached email between staff and Troy Rendell, "customer complaint-status update," in the above mentioned docket file.

Thank you.

JD/jp

Attachment

Jeff Doehling

From: Troy Rendell <trendell@uswatercorp.net>
Sent: Monday, February 10, 2020 4:39 PM
To: Jeff Doehling
Cc: Melinda Watts
Subject: RE: Docket No. 20190116 (Merritt Island) - Customer Complaint

Follow Up Flag: Follow up
Flag Status: Flagged

We went out and reviewed the road and discovered there were no further issues. It had not changed since last time it was reviewed. Merritt Island is aware that on this street – along with another one or two – the old wastewater collection mains will need to be replaced. These are located under the road. It is estimated the cost would be around \$300,000 or more. This will be a large project that will need to be coordinated with Brevard County as it will require repaving the roads to their specifications. Merritt Island is also planning to discuss possible funding and or grants through the FDEP and/or FRWA. There is no estimated timeframe at this time but is a project that is being considered. Merritt Island is cognizant as to the possible rate impact to its customers.

Troy Rendell
Vice President - Investor Owned Utilities



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(E-Mail) trendell@uswatercorp.net

From: Jeff Doehling [<mailto:JDOEHLIN@psc.state.fl.us>]
Sent: Thursday, February 6, 2020 9:58 AM
To: Troy Rendell (trendell@uswatercorp.net)
Cc: Melinda Watts
Subject: Docket No. 20190116 (Merritt Island) – Customer Complaint

Mr. Rendell,

Concerning the attached customer complaint, could you please provide a status update? Were any repairs made to the sewer lines or manholes?

Thank you,
Jeff

Jefferson Doehling
Engineering Specialist
Division of Engineering
Florida Public Service Commission
(850) 413-6127