

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 12, 2020
TO: Adam Teitzman, Commission Clerk, Office of Commission Clerk
FROM: Curtis J. Williams, Office of Industry Development and Market Analysis
RE: Docket No. 20200047-TP - Document Filing

CH *AT* *CH*

Please file the attached document from Ms. Jane E. Johnson in Docket No. 20200047-TP.

Please let me know if you have any questions.

Thank you

Attachment

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2020 FEB 12 PM 4:02
COMMISSION
FPSC

Jane E. Johnson
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Tallahassee, FL 32312
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janeelizjohnson@hotmail.com

PROFESSIONAL EXPERIENCE

Executive Director

Florida Association of Centers for Independent Living

May 2019 - present

Responsible for the effective administration of a statewide association of Centers for Independent Living and the implementation of its strategic priorities. Coordinates advocacy efforts that promote independence for individuals with disabilities on behalf of the Florida's network of Centers for Independent Living. Oversees the successful operation of the James Patrick Personal Assistance Program and the annual Youth Leadership Forum. Ensures the fiscal health of the organization and its programs. Identifies opportunities to increase awareness of the role and mission of Centers for Independent Living among the public, policymakers and elected officials.

Director of Advocacy & External Relations

April 2017 – May 2019

Florida Council for Community Mental Health

Served as liaison to state agency and executive branch leadership and policy staff. Cultivated partnerships with statewide organizations and governmental entities whose activities impact the behavioral health continuum of care. Provided technical assistance and guidance to membership on regulatory, reimbursement and policy matters. Coordinated public awareness and informational activities.

Chief of Staff

December 2012 – April 2017

Department of Children & Families

Responsible for overseeing public policy and budget development and implementation, legislative activities, internal and external communications, personnel matters and community relations for a statewide social services agency of more than 11,000 employees. Served as agency liaison with the Executive Office of the Governor and Legislature. Programs areas for which the position is responsible include: Child Welfare and Child Protective Investigations, Refugee Relocation Assistance, Homelessness, Domestic Violence, Child Care, Substance Abuse, Mental Health, Public Benefits Integrity, Medicaid and TANF Eligibility, the Supplemental Nutrition Assistance Program and Adult Protective Services.

Health & Human Services Policy Coordinator

January 2011 – December 2012

Executive Office of the Governor

Developed and coordinated health and human services policies and oversaw the development of agency budgets for the Department of Health, Agency for Health Care Administration, the Department of Elder Affairs, Department of Children and Families, Agency for Persons with Disabilities and the Department of Veterans Affairs. Researched health care policy issues and made recommendations for legislative initiatives. Reviewed agency budget and legislative proposals with the Governor, and presented agency budgets to the House and Senate Health and Human Services Appropriations Committees. Strategized with agency staff to address programmatic and constituent issues, identify agency operating efficiencies and ensure alignment with the Governor's priorities.

Executive Director

June 2009 – January 2011

Children's Home Society, North Central Division

Managed and administered a variety of programs serving at risk children and families in the north central Florida region, including foster care case management, adoption services, early intervention screening and follow up for children with developmental delays, child and sexual abuse assessments and counseling, family preservation counseling, and mentoring for children whose parent(s) are incarcerated. Responsible for program development, quality management, public relations, grant writing, contract compliance, community fundraising and ensuring that the agency's services meet the needs of the community.

Consultant

June 2008 – June 2009

Provided consultative assistance to private agencies and state governments regarding Medicaid Home and Community-based service programs, Foster Care services and other social service programs. Coordinated the establishment of a Tallahassee regional office for a New Hampshire-based social service organization. Served as liaison between private organization and state and local agencies.

Director

April 2007 – May 2008

Florida Agency for Persons with Disabilities

Directed a statewide agency serving more than 31,000 Floridians with developmental disabilities. The agency is comprised of approximately 3,700 employees located throughout the state in 14 local offices, a central office in Tallahassee and three state developmental services institutions. The agency's budget funds \$1.2 billion through two Medicaid waiver programs designed to provide services to individuals with developmental disabilities in home and community-based settings and the Director is responsible for ensuring that the agency complies with its statutory mandate to operate its Medicaid waiver programs within existing appropriations.

Executive Director

December 2003 – April 2007

Florida Alliance for Assistive Services & Technology

Responsible for the overall administration of Florida's Assistive Technology Act Program, a federally and state funded, statewide non-profit organization whose mission is to improve access to and awareness of assistive services and technology for individuals with disabilities. Coordinated a comprehensive legislative agenda and action plan designed to achieve the public policy goals of the organization and participates directly in advocacy efforts at the state and federal level. Worked with legislators and their staff to advocate for the assistive technology interests of persons with disabilities. Worked cooperatively with representatives of other disability-related organizations and state agencies to further the mission and public policy goals of the organization. Managed the implementation of the FFAST Alternative Financing Program.

Director of Housing Services

August 2002 – December 2003

Florida Alliance for Assistive Services & Technology

Developed and implemented a statewide strategy to advocate for the housing needs of persons with traumatic brain and spinal cord injuries. Coordinated statewide and local meetings with housing officials and administrators to increase awareness of the need for affordable accessible housing for individuals with disabilities. Assisted in the development of local and statewide strategies to increase affordable accessible housing resources. Worked with Centers for Independent Living statewide in an effort to improve interagency collaboration and coordination of client services.

Director of Housing & Grant Development

July 1999 – July 2002

Florida Association of Homes for the Aging

Monitored state and federal housing policy; provided interpretative guidance to members on regulatory issues; researched and wrote technical assistance briefs and other housing policy-related articles for publication and distribution. Worked with HUD staff and state regulatory agencies to resolve member issues and to obtain interpretation of policies. Appointed by Gov. Jeb Bush to serve as a Commissioner on the state's Affordable Housing Study Commission in February 2002. Assisted in developing the state's strategy to promote and encourage the development of affordable assisted living. Member of AAHSA's Assisted Living Workgroup, a group of national representatives charged with developing recommendations on assisted living to be submitted to Congress. Assisted in development of Florida Housing Finance Corporation's Request for Proposals for Affordable Assisted Living. Served as managing editor for association newsletter, researched and wrote articles, edited content.

Policy & Quality Assurance Specialist
Florida Health Care Association

August 1996 – July 1999

Provided analysis and guidance to members on relevant laws, rules, regulations and policy changes affecting nursing homes and assisted living facilities. Association contact person for Disaster Preparedness, Y2K, Background Screening, Certified Nursing Assistants, OSHA and Life Safety issues. Prepared written analyses of major policy and legislative issues; represented FHCA issues before Florida Legislature. Lead coordinator during all natural disasters affecting FHCA member facilities. Successfully wrote and received \$96,000 grant from Enterprise Florida to develop Certified Nursing Assistant Training Program in response to labor shortage in Florida and launched the program's successful implementation throughout the state. Staff liaison to Service Corporation, CNA Task Force, Governance Task Force and Disaster Preparedness Committee.

Director of Education and Member Services
Florida Society of Association Executives, Tallahassee, FL

January 1995 – August 1996

Coordinated planning, organization, marketing and promotion of all education programs for the association, including the annual Education Conference, the School of Association Management, CAE Study Program and CEO Think Tank. Served as Liaison to Education, Conference Planning, Membership Development and Professional Advancement Committees. Edited annual Facilities & Services Guide and Membership Directory. Contributed monthly column and editorial support to Association Source Magazine. Administered membership database and membership recruitment/retention programs. Supervised Executive Referral Service, Lending Library and Meeting Planner Profiles.

Client Service Supervisor
Olsten Health Care, Tallahassee, FL

August 1991 – January 1995

Coordinated multi-disciplinary home health care for Medicaid, Medicare and insurance clients. Negotiated service rates, verified client benefits and set parameters for home health services. Functioned as billing liaison between Medicaid caseworkers and insurance case managers. Prepared payroll for field employees, coordinated staffing and caregiver assignments. Participated in interviewing and hiring of all employees. Developed monthly newsletter.

Owner/Manager
Fleet Feet, Reston, VA

April 1987 – August 1991

Owned and managed a specialty sporting goods store. Developed and implemented a wide range of marketing and advertising campaigns for the business. Managed sales staff and overall business operation. Created and directed a variety of athletic special events.

EDUCATION

Bachelor of Arts, Georgetown University, Washington, DC
Masters in Public Administration, Norwich University, Northfield, VT

RELEVANT EXPERIENCE

Volunteer Contributions

- Appointee, DOH Florida School Health Advisory Committee, 2018
- Appointee, Tallahassee/Leon Commission on the Status of Women & Girls, 2014-present
- Volunteer Mentor, Florida Life Connectors Program, 2016 - present
- Guardian Ad Litem volunteer advocate, 2008 - present
- Secretary, Capital Women's Network
- Interviewer, Georgetown University Alumni Admissions Program
- Mentor, FSU Women's Soccer Team
- Appointee, DOH 2016 State Health Improvement Plan Steering Committee
- Appointee, DOH Statewide Child Abuse Death Review Committee, February 2013
- Board Member, Florida Disabled Outdoors Association, 2008 - 2010
- Co-Chair, Governor's Task Force on Autism, April 2008
- Appointee, Florida Children & Youth Cabinet, August 2007
- Appointee, Governor's Commission on Disabilities, July 2007
- Appointee, Florida Developmental Disabilities Council, May 2007
- Appointee, Governor's Task Force on Accessible Electronic & Information Technology, August 2005
- Appointee, Florida Affordable Housing Study Commission, February 2002. Reappointed, May 2004.
- Member, Dept. of Elder Affairs Aging & Disability Resource Center Advisory Group
- Member, Dept. of Elder Affairs' Committee on Affordable Assisted Living
- Member, AAHSA Affordable Housing Preservation Task Force.
- Member, AAHSA Assisted Living Workgroup
- President, Gulf Winds Track Club, Tallahassee, 2001- 2003
- Elected member, Reston Community Center Board of Governors

PERSONAL ACHIEVEMENTS

- 2019 Circuit 2 Guardian Ad Litem Volunteer of the Year
- Recipient, 2015 Apalachee Center Community Hero Award for Behavioral Health Advocacy
- Named "25 Women You Need to Know" by Tallahassee *Democrat*, 2014
- Recipient, 2011 Children's Home Society's "Child Advocate of the Year" Award
- Recipient, Tallahassee Community College 2004 "Outstanding Women in the Community" Award
- 1st overall female, 2005 Dupont Forest Marathon, 2000 Tucson Marathon, 1996 & 1997 Jacksonville Marathon
- 6th Masters female, 2004 Boston Marathon, 22nd overall American female, 2003 Boston Marathon
- 3rd Masters female, 2001 Chicago Marathon, 2nd Masters female, 1999 NYC Marathon, 1998 Fastest 50K time for US Females
- 2006 Inducted into Gulf Winds Track Club Hall of Fame, 1995 and 2003 Gulf Winds Track Club Female Runner of the Year, 1994, 1995, 1996, 1997 Overall winner, Gulf Winds Track Club Grand Prix
- Six-time Triathlon Today All-American