

Pope La Von J.
3197 Bumpnose Rd.
Marianna, FL 32446

CORRESPONDENCE
2/13/2020
DOCUMENT NO. 00893-2020

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Docket No. 20190156-EI (Florida Public Utilities)

Dear Commission Clerk:

When Florida Public Utilities Company filed a petition with the Florida Public Service Commission seeking approval to increase rates and charges beginning 2020 was a very shocking increase to my power bill. This is the only power company that I am aware of that continuously request and are approved by the Commission for these rate increases.

I have attached billing information comparisons of previous itemized charges, compared to the charges that took affect the beginning of the year.

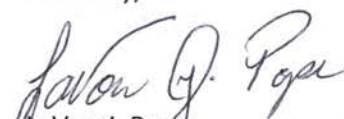
Item	Previous cost	*Current cost	Rate increase difference
100w HPS Cobra Head-LS	\$16.24	\$25.82	\$9.58
30' Wood Pole Std-LS	9.28	14.74	5.46
Florida Gross Tax	4.38	4.68	.30
Jackson County Franchise Fee	9.68	10.33	.65
7.5% Sales Tax Other	1.91	3.04	1.13
		Total rate increase	\$17.12

This is a very large and unusual increase to the customer's bill. This decision needs to be reversed because it is a burden and unrealistic. I am in hopes that the Commission will review this request increase by Florida Public Utilities and suspend most of these increases. I was under the impression when I called and spoke to one of your office representatives; and was told the increase would only be forty eight cents. The amount above shows far more than that.

I have attended every meeting held when Florida Public wants these increase changes, the customers who voice their concerns always fall on deaf ears with the Commission. The Commission never considers the needs of the customers only what Florida Public Utilities Company wants in rate increases that the customers cannot afford.

I ask for once would you please consider us.

Sincerely,


LaVon J. Pope

RECEIVED-FPSC
2020 FEB 13 AM 8:59
COMMISSION
CLERK



Account #: 0059416-8
 Service Period: 12/17-01/17
 Route: 001145

Page: Page 1 of 1
 Billing Date: 01/21/2020
 Service Location:

Florida Public Utilities
 P.O. Box 610
 Marianna, FL 32447-0610
 Customer Care: 1-800-427-7712
 Blountstown/Bristol: (850) 674-4748
 www.fpuc.com
 711 for TTY / Relay Service

CK # 3943

2-4-2020

DAVID POPE
 3197 BUMPNOSE RD
 MARIANNA, FL 32446-5630

new Rates & Charges

Previous Account Balance	Less Payments	Past Due Or Credit Balance	Current Charges	Current Charges Due On	Total NOW Due
\$177.30	\$177.30CR	\$0.00	\$190.22	02/11/2020	\$190.22

* A Late Payment Fee will apply if amount due is greater than \$5.00 and is not paid by due date.

* Past due balances are due immediately and subject to previous disconnect dates.

* The APR for installment contracts is 18%.

Meter Information - meter # 21330M

Current Reading		0000448
Previous Reading	-	0099563
KWH Used	=	885
Multiplying Factor	X	1
Total KWH Used	=	885.00
KW Used		

Energy Usage Last Year This Year

KWH This Month	1075	885
KWH/Day	35	29
Service Days	31	31

****Amount Includes the following charges****

Customer Charge	23.35
Base Energy per Kwh	0.03401
PPA per KWH	0.07459
Storm Charge per KWH	0.00154
LS 82 KWH	6.05
LS - .05621	4.61

Current Account Activity

Billing For RS MRE21	
Electric Service Amount**	131.61
100w HPS Cobra Head-LS	<i>9.58</i> 25.82
30' Wood Pole Std- LS	<i>5.46</i> 14.74
Florida Gross Receipts Tax	<i>.30</i> 4.68
Jackson County Franchise Fee	<i>.65</i> 10.33
7.5% Sales Tax Other	<i>1.13</i> 3.04
TOTAL CURRENT ELECTRIC CHARGES	190.22
Total Current Charges	\$190.22



CK #3923

1-6-2020

Account #: 0059416-8
 Service Period: 11/15-12/17
 Route: 001145

Page: Page 1 of 1
 Billing Date: 12/19/2019
 Service Location:
 LAVON POPE
 3197 BUMPNOSE RD
 MARIANNA, FL 32446-5630

Florida Public Utilities
 P.O. Box 610
 Marianna, FL 32447-0610
 Customer Care: 1-800-427-7712
 Blountstown/Bristol: (850) 674-4748
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Previous Account Balance	Less Payments	Past Due Or Credit Balance	Current Charges	Current Charges Due On	Total NOW Due
\$127.77	\$127.77CR	\$0.00	\$177.30	01/09/2020	\$177.30

* A Late Payment Fee will apply if amount due is greater than \$5.00 and is not paid by due date.
 * Past due balances are due immediately and subject to previous disconnect dates.
 * The APR for installment contracts is 18%.

Meter Information - meter # 21330M

Current Reading		0099563
Previous Reading	-	0098621
KWH Used	=	942
Multiplying Factor	X	1
Total KWH Used	=	942.00
KW Used		

Current Account Activity

Billing For	RS MRE21	
Electric Service Amount**		135.81
100w HPS Cobra Head-LS		16.24
30' Wood Pole Std- LS		9.28
Florida Gross Receipts Tax		4.38
Jackson County Franchise Fee		9.68
7.5% Sales Tax Other		1.91
TOTAL CURRENT ELECTRIC CHARGES		177.30
Total Current Charges		\$177.30

Energy Usage

	Last Year	This Year
KWH This Month	1873	942
KWH/Day	21	29
Service Days	90	32

****Amount Includes the following charges****

Customer Charge	14.69
Base Energy per Kwh	0.02154
PPA per KWH	0.09526
Storm Charge per KWH	0.00154
LS 82 KWH	3.82
LS - .06952	5.70



Any customer comments regarding the Company's service or the proposed interim rate increase should include the docket number assigned to this case, **Docket No. 20190156-EI**, and should be addressed to:

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

You may also contact the Commission at their toll free number: **800.342.3552**.

Additional information is also available by visiting the Company's website at **www.fpuc.com**. You may also obtain information about this request by calling the Florida Public Service Commission at 800.342.3552 or visiting the Commission's website at **www.psc.state.fl.us**.

! NOTICE TO CUSTOMERS OF INTERIM RATE INCREASE

On August 7, 2019, Florida Public Utilities Company filed a Petition with the Florida Public Service Commission seeking approval to increase rates and charges to recover costs and investments necessary to restore its Northwest Division following Hurricane Michael. On October 25, 2019, Joint Stipulation requesting interim rates was filed with the Commission to allow recovery during the period the proceeding is pending and to avoid significant bill fluctuations. On November 5, 2019, the Commission approved the Joint Stipulation and allowed the implementation of the interim rate increase, which will temporarily increase the Company's annual revenues by \$11,802,455, pending the Commission's final decision on the Company's request for a permanent increase. The approved interim rates are attached to this Notice and reflected on the enclosed bill for service. Most of the increase to customer bills for this proceeding is expected to be offset by a decrease in fuel charges; therefore, the total bill for an average customer should remain relatively constant.

In October 2018, Hurricane Michael passed through FPU's electric distribution operation's service territory in Northwest Florida. The hurricane caused widespread and severe damage to FPU's infrastructure resulting in 100 percent of its customers losing electrical service. FPU, after exerting extraordinary hurricane restoration efforts, restored service to those customers who were able to accept it. FPU expended more than \$65.0 million to restore service, which has been recorded as new plant and equipment or charged against FPU's storm reserve. The Petition filed is requesting recovery of storm related costs associated with Hurricane Michael (capital and expenses) through a change in base rates.

Details regarding the Company's request are contained in the Minimum Filing Requirements, which also contain detailed financial, accounting, tariff and engineering data supporting the request. These are available for review at the business offices at the following locations during regular work hours.

2825 Pennsylvania Avenue

Marianna, Florida 32448

850.526.6800

Monday through Friday

9:00 a.m. to 5:00 p.m.

780 Amelia Island Parkway

Fernandina Beach, Florida 32034

904.430.4700

Monday through Friday

10:00 a.m. to 5:00 p.m.

PRESENT RATES					INTERIM RATES			
Facility Charge	Energy Charge	Maint Charge	Total Charge		Facility Charge	Energy Charge	Maint Charge	Total Charge
LIGHTING					LIGHTING			
1000w HPS Flood	\$19.38	\$18.46	\$2.60	\$40.44	\$30.80	\$29.33	\$4.13	\$64.26
1000w MH Flood	\$17.87	\$18.46	\$2.53	\$38.86	\$28.40	\$29.33	\$4.02	\$61.75
1000w MH Vert Shoebox	\$22.06	\$18.46	\$2.88	\$43.40	\$35.05	\$29.33	\$4.58	\$68.96
100w HPS Amer Rev	\$8.38	\$1.87	\$2.85	\$13.10	\$13.32	\$2.97	\$4.53	\$20.82
100w HPS Cobra Head	\$6.29	\$1.87	\$1.83	\$9.99	\$10.00	\$2.97	\$2.91	\$15.88
100w HPS SP2 Spectra	\$21.51	\$1.87	\$2.69	\$26.07	\$34.18	\$2.97	\$4.27	\$41.42
100w MH SP2 Spectra	\$21.34	\$1.87	\$2.60	\$25.81	\$33.91	\$2.97	\$4.13	\$41.01
150w HPS Acorn	\$17.06	\$2.77	\$2.16	\$21.99	\$27.11	\$4.40	\$3.43	\$34.94
150w HPS ALN 440	\$24.33	\$2.77	\$2.88	\$29.98	\$38.66	\$4.40	\$4.58	\$47.64
150w HPS Am Rev	\$7.85	\$2.77	\$2.89	\$13.51	\$12.47	\$4.40	\$4.59	\$21.46
175w MH ALN 440	\$23.28	\$3.26	\$2.26	\$28.80	\$36.99	\$5.18	\$3.59	\$45.76
175w MH Shoebox	\$19.66	\$3.26	\$2.54	\$25.46	\$31.24	\$5.18	\$4.04	\$40.46
200w HPS Cobra Head	\$8.48	\$3.69	\$2.19	\$14.36	\$13.48	\$5.86	\$3.48	\$22.82
250w HPS Cobra Head	\$10.08	\$4.59	\$2.89	\$17.56	\$16.02	\$7.29	\$4.59	\$27.90
250w HPS Flood	\$9.86	\$4.59	\$2.10	\$16.55	\$15.67	\$7.29	\$3.34	\$26.30
250w MH Shoebox	\$20.93	\$4.59	\$2.84	\$28.36	\$33.26	\$7.29	\$4.51	\$45.06
400w HPS Cobra Head	\$9.41	\$7.40	\$2.40	\$19.21	\$14.95	\$11.76	\$3.81	\$30.52
400w HPS Flood	\$15.47	\$7.40	\$1.97	\$24.84	\$24.58	\$11.76	\$3.13	\$39.47
400w MH Flood	\$10.50	\$7.40	\$1.92	\$19.82	\$16.69	\$11.76	\$3.05	\$31.50
175w MV Cobra Head	\$1.21	\$3.20	\$1.07	\$5.48	\$1.92	\$5.09	\$1.70	\$8.71
400w MV Cobra Head	\$1.33	\$6.89	\$1.15	\$9.37	\$2.11	\$10.95	\$1.83	\$14.89
POLES					POLES			
10' Alum Deco Base	\$16.09	\$0.00	\$0.00	\$16.09	\$25.57	\$0.00	\$0.00	\$25.57
13' Decorative Concrete	\$12.26	\$0.00	\$0.00	\$12.26	\$19.48	\$0.00	\$0.00	\$19.48
18' Fiberglass Round	\$8.65	\$0.00	\$0.00	\$8.65	\$13.75	\$0.00	\$0.00	\$13.75
20' Decorative Concrete	\$14.23	\$0.00	\$0.00	\$14.23	\$22.61	\$0.00	\$0.00	\$22.61
30' Wood Pole Std	\$4.64	\$0.00	\$0.00	\$4.64	\$7.37	\$0.00	\$0.00	\$7.37
35' Concrete Square	\$13.72	\$0.00	\$0.00	\$13.72	\$21.80	\$0.00	\$0.00	\$21.80
40' Wood Pole Std	\$9.29	\$0.00	\$0.00	\$9.29	\$14.76	\$0.00	\$0.00	\$14.76
30' Wood pole	\$4.18	\$0.00	\$0.00	\$4.18	\$6.64	\$0.00	\$0.00	\$6.64

The following chart provides a comparison of the current and new rates that will become effective January 1, 2020:

CUSTOMER CHARGE(S)				
		PRESENT RATES		INTERIM RATES
Residential (R\$)			\$14.69	\$23.35
General Service (GS)			\$24.14	\$38.36
General Service Demand (GSD)			\$71.38	\$113.43
General Service Large Demand (GSLD)			\$136.45	\$216.83
General Service Large Demand-EXP			\$136.45	\$216.83
General Service Large Demand (GSLD1)			\$844.94	\$1,342.67
Interruptible Service-EXP			\$136.45	\$216.83
Standby (SB)	<500 kw		\$104.96	\$166.79
Standby (SB)	≥500 kw		\$844.94	\$1,342.67
ENERGY CHARGE \$/KWH				
Residential (R\$)	≤1,000 -		\$0.02057	\$0.03269
	>1,000 -		\$0.03369	\$0.05354
General Service (GS)			\$0.02516	\$0.03998
General Service Demand (GSD)			\$0.00474	\$0.00754
General Service Large Demand (GSLD)			\$0.00220	\$0.00350
General Service Large Demand-EXP			\$0.00220	\$0.00350
General Service Large Demand (GSLD1)			\$0.00000	\$0.00000
Interruptible Service-EXP			\$0.00220	\$0.00350
Standby (SB)	<500 kw		\$0.00000	\$0.00000
Standby (SB)	≥500 kw		\$0.00000	\$0.00000
DEMAND CHARGE \$/KW				
		PRESENT RATES		INTERIM RATES
Residential (R\$)			\$0.00	\$0.00
General Service (GS)			\$0.00	\$0.00
General Service Demand (GSD)			\$3.89	\$6.18
General Service Large Demand (GSLD)			\$5.56	\$8.84
General Service Large Demand-EXP			\$5.56	\$8.84
General Service Large Demand (GSLD1)			\$1.57	\$2.50
General Service Large Demand (GSLD1)		kVAR	\$0.38	\$0.60
Interruptible Service-EXP			\$5.56	\$8.84
Standby (SB)	<500 kw		\$2.73	\$4.34
Standby (SB)	≥500 kw		\$0.68	\$1.08
Standby (SB)		kVAR	\$0.38	\$0.60
SERVICE CHARGES				
Initial Establishment of Service			\$61.00	\$61.00
Re-establish Service or Account Changes			\$26.00	\$26.00
Customer Request Temp Disconnect/Reconn			\$65.00	\$65.00
Reconnect After Disconnect (Normal Hrs)			\$52.00	\$52.00
Reconnect After Disconnect (After Hours)			\$178.00	\$178.00
Temporary Service			\$85.00	\$85.00
Collection Charge			\$16.00	\$16.00
Returned Check Charge		Per Statute	Per Statute	Per Statute
Late Fees			----- Greater of 1.5% or \$5.00 -----	