



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

February 18, 2020
Via E-file

Mr. Cayce Hinton, Director, Regulatory Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**RE: West Safety Communications Inc.
Notification of Company Name Change
Utility No. TX607, Certificate No. 7736**

DOCKET NO. 20200052-TX
FILED 2/18/2020
DOCUMENT NO. 00953-2020
FPSC - COMMISSION CLERK

Dear Mr. Hinton,

This transmittal is submitted on behalf of West Safety Communications Inc. ("Company") to notify the Commission that the Company has changed its name to Intrado Safety Communications, Inc. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "Intrado Safety Communications, Inc." and update the Company name in all Commission records. The Company is authorized to provide alternative local exchange telecommunications services in Florida pursuant to authority granted by Certificate of Necessity 7736.

A copy of the Company's Amendment to the Application of Foreign Corporation on file with the Florida Department of State, Division of Corporations is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company and it will not affect the services or rates provided to customers of the Company. Notification of the name change has been provided to Customers via the notice included hereto as Exhibit B.

Upon approval of this name change, the Company will submit an updated tariff reflecting the new Company name and will update the Change of Regulated Utility Contact Information Form.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant

cc: MJ Rasher – Intrado (via Email)
S. Ward – Intrado (via Email)
C. Lockett – Intrado (via Email)

tms: FLI2001

Attachments
ST/ms/sp

EXHIBIT A

Florida Department of State, Division of Corporations Documentation



FLORIDA DEPARTMENT OF STATE
Division of Corporations

December 3, 2019

CSC

Re: Document Number F01000004777

The Amendment to the Application of a Foreign Corporation for WEST SAFETY COMMUNICATIONS INC. which changed its name to INTRADO SAFETY COMMUNICATIONS, INC., a Delaware corporation authorized to transact business in Florida, was filed on December 2, 2019.

Should you have any questions regarding this matter, please telephone (850) 245-6050, the Amendment Filing Section.

Terri J Schroeder
Regulatory Specialist III
Division of Corporation

Letter Number: 819A00024413

Account number: I20000000195

Amount charged: 35.00

www.sunbiz.org

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314

COVER LETTER

TO: Amendment Section
Division of Corporations

SUBJECT: West Safety Communications Inc.
Name of Corporation

DOCUMENT NUMBER: F01000004777

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

Susan Lauman
Name of Contact Person

Firm/Company

11808 Miracle Hills Drive
Address

Omaha, NE 68154
City/State and Zip Code

Susan.Lauman@west.com
E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Susan Lauman at (402) 963-1200
Name of Contact Person Area Code & Daytime Telephone Number

Enclosed is a check for the following amount:

\$35.00 Filing Fee

\$43.75 Filing Fee & Certificate of Status

\$43.75 Filing Fee & Certified Copy (Additional copy is enclosed)

\$52.50 Filing Fee, Certificate of Status & Certified Copy (Additional copy is enclosed)

Mailing Address:
Amendment Section
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

Street Address:
Amendment Section
Division of Corporations
Clifton Building
2661 Executive Center Circle
Tallahassee, FL 32301

PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)

F01000004777

(Document number of corporation (if known))

1. West Safety Communications Inc.
(Name of corporation as it appears on the records of the Department of State)
2. Delaware (Incorporated under laws of) 3. 09/11/2001 (Date authorized to do business in Florida)

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? December 1, 2019

5. Intrado Safety Communications, Inc.
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.



(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Christopher D. Wikoff

(Typed or printed name of person signing)

Treasurer

(Title of person signing)

FILED
19 DEC -2 AM 10:55
SECRETARY OF STATE
CORPORATION DIVISION

Delaware

Page 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "WEST SAFETY COMMUNICATIONS INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "INTRADO SAFETY COMMUNICATIONS, INC." ON THE TWENTY-SIXTH DAY OF NOVEMBER, A.D. 2019, AT 6:30 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF AMENDMENT IS THE FIRST DAY OF DECEMBER, A.D. 2019 AT 12:01 O'CLOCK A.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.




Jeffrey W. Bullock, Secretary of State

3399282 8320
SR# 20198335538

Authentication: 204098437
Date: 11-27-19

You may verify this certificate online at corp.delaware.gov/authver.shtml

EXHIBIT B
Customer Notice



Subject: New Company Name – Intrado Life & Safety, Inc.

October 18, 2019

Dear Customer,

We are pleased to announce that as of October 10, 2019, West Safety Services, Inc., will change its name to Intrado Life & Safety, Inc.

This is a very exciting milestone for our company and reflects a new stage in our evolution as the innovative, cloud-based, global technology partner you've come to rely on. This includes the company name change, new logo and a fresh visual identity. Our new branding reflects both the evolution of the company as well as its vision for the future.

For your existing services, it remains business as usual. However, as Intrado, we have made significant investments in our own proprietary technologies and several strategic acquisitions to expand our product suite to provide you with the best-in-class technology and services. The result is that we have transformed our business with the goal of more fully supporting your own digital transformation journey.

Please read the following information on any action required.

After October 31, 2019, invoices for services provided will be billed by the name Intrado Life & Safety, Inc. Your first invoice from Intrado Life & Safety, Inc., will be issued after this date.

This is a branding/name change only; the company is not merging, changing ownership, or undergoing any other change. No assignment or other contractual change is required. Please note that our VAT/Tax number will not change.

Our FEIN, bank account number and sort code will remain the same, but the account name will change to Intrado Life & Safety, Inc. Please reflect this name in your internal systems.

An updated W-9 form as well as the associated legal documentation evidencing the name change will be available at <http://www.intrado.com/name-change> .

Additionally, in the coming months, we will be changing our email domain from @west.com to @intrado.com. Please add the new email domain @intrado.com to your safe sender and whitelist to ensure you and your colleagues continue to receive email notifications regarding your West accounts. There will be no change to the IP addresses used and all incoming emails to the existing @west.com addresses will be redirected.

Best regards,

West Safety Services, Inc.