

Antonia Hover

From: Betty Leland
Sent: Thursday, February 20, 2020 2:06 PM
To: Commissioner Correspondence
Subject: FW: Water Rate Proposed Docket #20190071-WS

Good Afternoon:

Please place this email in Docket 20190071.

Thanks.

*Betty Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024*

From: James and Brenda Dorsett [mailto:j.dorsett2@live.com]
Sent: Thursday, February 20, 2020 1:48 PM
To: Office of Commissioner Graham
Subject: Water Rate Proposed Docket #20190071-WS

Commissioner Graham:

We are owners of Deer Creek UDI POA Phase II, commonly known as **Fawn Ridge**, and are formally complaining about the 300% water rate increase being requested in by Deer Creek Utilities - **Docket #20190071-WS**. A 300+ % increase is unreasonable. The Deer Creek Utilities has had rate increases the past two years and while a utility is entitled to make a profit for their investors, the amount of this increase and the manner in which this utility is managed is not in the best interests of its customers. This increase would mean our water rate would be approximately 4 times the current rate with possible increases and fees yet undetermined.

Deer Creek Utilities has admitted to the lost lost 30% of their water supply and that they are constantly loosing water. The utilities has done little to prevent or correct this water loss. **Fawn Ridge** maintains its own water lines and pays for every gallon that goes through our meter. We do not want to be charged for water we do not use. 1

The local hearing on the rate increase request was done without owners being informed of the meeting and therefore many were not present. **Fawn Ridge** owners were not notified of the change until after it was approved. Deer Creek Utilities purchases its water from Polk County which has raised its rates

between 2 and 3 %. An increase to Deer Creek Utilities of 300% is excessive and exorbitant.

We oppose this increase, suggest perhaps a 2 to 3% increase, and want our complaint to be a part of the application.

Thank you,
James E. & Brenda J. Dorsett
Fawn Ridge @ Deer Creek UDI POA Phase II
42759 US Highway 27 N
Davenport, Florida 33837

*The fruit of the spirit is love, peace, patience, kindness, faithfulness,
gentleness, and self-control. (Galatians 5:22-23)*
B. J. Dorsett