

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, April 7, 2020 4:43 PM  
**To:** 'davedurden@me.com'  
**Cc:** Consumer Contact  
**Subject:** FW: Docket No. 20190080-WS, Aquarina Utilities, Inc.  
**Attachments:** Personal Letter.pdf

Good Afternoon, Mr. Durden.

Per our communication, we will be placing your comments below and the attached letter provided in your 4/7/2020, 4:25 PM e-mail in consumer correspondence in Docket Number 20190080, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

**From:** Dave Durden <davedurden@me.com>  
**Sent:** Tuesday, April 7, 2020 3:56 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20190080-WS, Aquarina Utilities, Inc.

Attached is a letter opposing the 51% rate increase and requesting a new date for the cancelled public hearing.  
David J. Durden, President Ocean Dunes Condominiums at Aquarina

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April 7, 2020

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Re: Docket No. 20190080-WS, Aquarina Utilities, Inc.

I'm writing as the President of the board of directors of Ocean Dunes Condominiums at Aquarina.

We oppose the request by Aquarina Utilities to raise our water rates by 51%. This increase seems unusually large given the general level of inflation we have experienced in other budget categories. This level of change would put a special assessment burden on the 84 residents of Ocean Dunes.

I would like to have a chance to hear in a public hearing what level of poor performance and planning could lead to needing a 51% increase. I am disappointed that the public hearing had to be cancelled due to the Covid-19 emergency. I request that a new public hearing date be set when safe to do so.

Sincerely yours,

David J. Durden, President Ocean Dunes Condominiums at Aquarina

140 Warsteiner Way, #803

Melbourne Beach, Fl. 32951

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## Antonia Hover

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**From:** Dave Durden <davedurden@me.com>  
**Sent:** Tuesday, April 7, 2020 4:25 PM  
**To:** Records Clerk  
**Subject:** Re: Docket No. 20190080-WS, Aquarina Utilities, Inc.

Thank you, Toni, I just resent. Hope it works this time David Durden

Sent from Dave's iPad

> On Apr 7, 2020, at 4:13 PM, Records Clerk <CLERK@psc.state.fl.us> wrote:

>  
> Good Afternoon, Mr. Durden.  
>  
> We are having trouble opening your attached file. Please resend the file as a PDF file.  
>  
> Thank you.

>  
> Toni Hover  
> Commission Deputy Clerk I  
> Florida Public Service Commission  
> 2540 Shumard Oak Boulevard  
> Tallahassee, FL 32399  
> Phone: (850) 413-6467

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> -----Original Message-----

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> David J. Durden, President Ocean Dunes Condominiums at Aquarina  
> <Personal Letter.pages>

>  
> Sent from Dave's iPad

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**From:** Dave Durden <davedurden@me.com>  
**Sent:** Tuesday, April 07, 2020 4:23 PM  
**To:** Records Clerk  
**Subject:** Docket No. 20190080-WS, Aquarina Utilities, Inc.  
**Attachments:** Personal Letter.pdf; ATT00001.txt