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April 8, 2020

VIA: ELECTRONIC FILING

Mr. Adam J. Tietzman
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Fuel and Purchased Power Cost Recovery Clause with Generating
Performance Incentive Factor; FPSC Docket No. 20200001-EI

Dear Mr. Tietzman:

Attached for filing in the above docket are Tampa Electric Company's responses to Staff's Second Data Request (Nos. 1-4) dated April 3, 2020.

Thank you for your assistance in connection with this matter.

Sincerely,



James D. Beasley

JDB/bmp
Attachment

cc: Suzanne S. Brownless

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 1
BATES STAMPED PAGES: 1
FILED: APRIL 08, 2020**

For the purposes of the following requests, please refer to Tampa Electric Company's (TECO or Company) Mid-Course Correction Petition (Petition), filed March 25, 2020, in Docket No. 20200001-EI.

- 1.** Please specify the currently-proposed system average delivered natural gas cost, per MMBtu, that the Company is requesting be approved for June through December of 2020.
 - A.** The January through December average delivered natural gas cost is \$3.16 per mmBtu, as shown on Schedule E3. For the period June through December, the average delivered natural gas cost is \$3.35 per mmBtu.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 2
BATES STAMPED PAGES: 2
FILED: APRIL 08, 2020**

- 2.** Please refer to page 6, paragraph 14 of the Petition. In describing Exhibit C, TECO writes: “[t]his method also returns the re-projected 2020 end of period total net true-up over-recovery of \$94,867,488 plus the final 2019 true-up over-recovery of \$35,821,098, which is equivalent to \$130,688,586.” Would the total bill impact for the period of June through December, using data contained in both Exhibits B and C, for the monthly usage of 1,000 kWh, be equal? As in, if a customer used exactly 1,000 kWh each month for the period of June through December 2020 (seven months), would the total charges/billed amounts be equal? If not, please explain why there is a difference in the total amounts charged between the respective rates shown in Exhibits B and C at 1,000 kWh per month for seven months.

- A.** The total of a 1,000 kWh bill for seven months from June through December 2020 using the alternative shown in Exhibit C is approximately \$9 greater than that for the alternative shown in Exhibit B. This difference is due to rounding for the rate design allocation among classes and the application of the three-month credit to June through August kWh only. There is typically some difference in scenarios’ end-of-period true-up amounts due to the individual rate class factors and rounding.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 3
BATES STAMPED PAGES: 3
FILED: APRIL 08, 2020**

- 3.** Please clarify whether the three-month fuel credit will be shown as a separate line item on customers' bills or as a reduction in the fuel factor.
 - A.** The three-month fuel credit will be shown as a separate line item on customers' bills.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

- 4.** Please provide copies of any notifications that were previously or will be sent to customers regarding the actions requested in the Petition.

- A.** The March 25th news release follows. The company plans to issue another informative press release after the Commission votes on this matter.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

Tampa Electric Seeks to Significantly Lower Energy Bills - News Release - Tampa Electric Page 1



Tampa Electric Seeks to Significantly Lower Energy Bills

Residential customers could save nearly \$90 on their electric bills for the second half of the year

TAMPA, March 25, 2020

Due to lower natural gas prices, Tampa Electric today requested a significant decrease to customer bills from the Florida Public Service Commission (PSC). Because of the unusual circumstances of the coronavirus pandemic, the utility is seeking to accelerate the savings for customers, beginning in June.

In total, a residential customer could save nearly \$90 or more on their power costs for the rest of the year. This equates to a bill reduction of about 11 percent for residential customers, depending on usage. Commercial customers could see a reduction of 14 percent to 20 percent, depending on usage.

"Unique times call for unique solutions to help our customers," said Nancy Tower, president and chief executive officer of Tampa Electric. "We look forward to working with the PSC, the Office of Public Counsel and other stakeholders to provide economic relief to our customers at a time when they need it most."

The company today filed updated projected fuel costs with the PSC and made a request to accelerate the refund. Specific impact to customers' bills will be determined when the PSC votes on the proposal on May 5 and would take effect June 1 through Dec. 31, if approved.

Tampa Electric residential customers' bills would remain among the lowest in Florida and more than 20 percent below the national average. Before the reduction, Tampa Electric's residential customers pay \$102.19 for 1,000 kilowatt-hours of energy use. According to December 2019 data from the Energy Information Administration, the national average of residential electric bills is \$126.90 per month.

Utilities adjust their fuel costs annually, typically in January. However, when costs are expected to change significantly, utilities can request an additional adjustment. Expected natural gas prices have substantially decreased since Tampa Electric submitted its projected 2020 costs in September 2019, and the company is requesting to pass the \$130 million reduction to customers.

Tampa Electric's fuel mix in 2019 was 84 percent natural gas, about 4 percent solar, 6 percent coal and the remainder in purchased power. The cost of fuel is currently about one-fifth of a residential customer's bill. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric. Tampa Electric maximizes the use of existing low-cost, well-performing plants and power purchased from other companies to mitigate costs and pass the savings to customers.

Tampa Electric, one of Florida's largest investor-owned electric utilities, serves about 780,000 customers in West Central Florida. Tampa Electric is a subsidiary of Emera Inc., a geographically diverse energy and services company headquartered in Halifax, Nova Scotia, Canada.

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Media Contact

For journalist inquiries only:

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**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

Tampa Electric Seeks to Significantly Lower Energy Bills - News Release - Tampa Electric Page 2

RESIDENTIAL

[Payment Options](#)
[Billing Options](#)
[Start or Stop Service](#)
[Report a Concern](#)
[Power Outages](#)
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BUSINESS

[Payment Options](#)
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<https://www.tampaelectric.com/company/mediacenter/article/index.cfm?article=1014>

4/7/2020

The following message was posted on social media.



Tampa Electric

Published by Hootsuite [?] · March 26 at 9:38 AM · 🌐

Tampa Electric has requested approval from the Florida Public Service Commission to decrease customer bills due to lower than expected fuel rates. In response to the COVID-19 pandemic, Tampa Electric has also requested permission to accelerate the timeline for this refund, to help customers during this period of economic hardship. Tampa Electric residential customers' bills remain among the lowest in Florida and more than 20 percent below the national average. Learn more:

<http://ow.ly/dU6Y50yWnHb>

“

“Unique times call for
unique solutions to
help our customers.”

-NANCY TOWER
PRESIDENT AND CHIEF EXECUTIVE
OFFICER OF TAMPA ELECTRIC



Bill inserts are planned for inclusion in May bills and will be similar to the inserts used for the January 2020 changes (shown below), with adjustments to reflect the particular circumstances of the mid-course proposal.

Vintage rates continue in 2020.

Your bill is going back in time to 2013 levels.

The average residential, small and midsize business bills will drop by about one percent in 2020, if approved by the Florida Public Service Commission, as proposed.

Here's why you'll pay less in 2020:



Fuel. Because of our ongoing solar investments, we're using less fuel to generate electricity. Tampa Electric is the state's top producer of solar energy per customer. We power more than 100,000 homes with the sun, and two more large-scale solar projects will begin generating electricity in January. Plus, the price of clean and abundant natural gas remains low.



Conservation. Ongoing improvements in how we administer our energy-efficiency programs mean savings to you. We're also effectively managing our multi-year upgrade project to convert all street and area lights to energy-efficient LED technology.



Tax Reduction. A reduction to Florida's corporate income tax rate results in savings we're passing back to all customers.

PLUS



Tax Credit. A one-time tax credit will further reduce January bills about \$9 for residential customers who use 1,000 kilowatt-hours/month and 8 percent for small/midsize business customers, depending on usage. After recovering costs for power restoration after Hurricane Irma and other storms, Tampa Electric still had savings from a recent federal tax law change - this credit is returning these savings back to you.

Tampa Electric's rates are among the lowest in the state and will be 22% lower than the national average.

Effective January 2020

Standard Residential Rate (RS)

Basic Service Charge: \$15.05 per month

Energy Charge:

Usage up to 1,000 kWh 5.757 ¢ per kWh

Usage over 1,000 kWh 6.757 ¢ per kWh

Fuel Charge:

Usage up to 1,000 kWh 2.702 ¢ per kWh

Usage over 1,000 kWh 3.702 ¢ per kWh

Residential Service Variable Pricing (RSVP-1)

Basic Service Charge: \$15.05 per month

Energy Charge: 5.114 ¢ per kWh

Fuel Charge: 3.016 ¢ per kWh

Standard General Service, Non-Demand (GS)

Basic Service Charge: \$18.06 per month

Energy Charge: 6.010 ¢ per kWh

Fuel Charge: 3.016 ¢ per kWh

Time-of-Day General Service, Non-Demand (GST)

Basic Service Charge: \$20.07 per month

	On-Peak (¢ per kWh)	Off-Peak (¢ per kWh)
Energy Charge:	12.933	3.615
Fuel Charge:	3.162	2.953

The rate schedules above are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

The energy charge includes 0.486 cents per kWh for rate schedule RS, (0.471) cents per kWh for rate schedule RSVP-1 (based on P2 pricing - rate can vary based on rate tier), 0.468 cents per kWh for rate schedules GS and GST for the conservation, environmental and capacity cost recovery charges.

Want to know more?

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* on the back of your bill. Visit tecoaccount.com to view your bill online.

Want to save more?

If you want to learn more about saving energy and money, please visit tampaelectric.com/save.

We're here for you.

Please visit us at tampaelectric.com or call to speak to a representative at 813-223-0800.

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Vintage rates continue in 2020.

Your bill is going back in time to 2013 levels.

Commercial and industrial bills will drop by about one percent in 2020, if approved by the Florida Public Service Commission, as proposed.

Here's why you'll pay less in 2020:



Fuel. Because of our ongoing solar investments, we're using less fuel to generate electricity. Tampa Electric is the state's top producer of solar energy per customer. We power more than 100,000 homes with the sun, and two more large-scale solar projects will begin generating electricity in January. Plus, the price of clean and abundant natural gas remains low.



Conservation. Ongoing improvements in how we administer our energy-efficiency programs mean savings to you. We're also effectively managing our multi-year upgrade project to convert all street and area lights to energy-efficient LED technology.



Tax Reduction. A reduction to Florida's corporate income tax rate results in savings we're passing back to all customers.

PLUS



Tax Credit. A one-time tax credit will further reduce January bills about 10 percent, depending on usage. After recovering costs of restoring power for Hurricane Irma and other storms, Tampa Electric still had savings from a recent federal tax law change – this credit is returning these savings back to you.

Tampa Electric's commercial rates are currently the lowest in Florida.

We're here for you.

Please visit tampaelectric.com or call us to speak to a representative at **813-228-1010**.

Effective January 2020

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.10 per month
Demand Charge:	\$ 11.03 per kW
Energy Charge:	1.589¢ per kWh
Fuel Charge:	3.016 ¢ per kWh
Capacity Charge:	\$ 0.03 per kW
Energy Conservation Charge:	\$ 0.84 per kW
Environmental Charge:	0.243 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.10 per month
Energy Charge:	6.650¢ per kWh
Fuel Charge:	3.016 ¢ per kWh
Capacity Charge:	0.007¢ per kW
Energy Conservation Charge:	0.194 ¢ per kW
Environmental Charge:	0.243 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.10 per month
Demand Charge:	\$ 3.71 per kW of off-peak billing demand \$ 7.31 per kW of on-peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.908 ¢ per kWh 1.049 ¢ per kWh
Fuel Charge:	3.162 ¢ per kWh 2.953 ¢ per kWh
Capacity Charge:	\$ 0.03 per kW
Energy Conservation Charge:	\$ 0.84 per kW
Environmental Charge:	0.243 ¢ per kWh

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$624.05 per month
Demand Charge:	\$ 3.96 per kW
Energy Charge:	2.513 ¢ per kWh
Fuel Charge:	2.986¢ per kWh
Capacity Charge:	\$ 0.03 per kW
Energy Conservation Charge:	\$ 0.72 per kW
Environmental Charge:	0.237 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$624.05 per month
Demand Charge:	\$ 3.96 per kW
Energy Charge:	2.513 ¢ per kWh
	On-Peak Off-Peak
Fuel Charge:	3.130 ¢ per kWh 2.923 ¢ per kWh
Capacity Charge:	\$ 0.03 per kW
Energy Conservation Charge:	\$ 0.72 per kW
Environmental Charge:	0.237 ¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Want to know more?

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* on the back of your bill. Visit tecoaccount.com to view your bill online.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

**Vintage rates
continue in 2020**

Lower lighting bills coming in January

You'll be paying less for lighting starting in January - about the same price you paid seven years ago. The decrease, approved by the Florida Public Service Commission, is a result of lower fuel costs, ongoing improvements to how we administer energy-savings programs and effectively managing our multi-year upgrade project to convert all street and area lights to energy-efficient LED technology. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your lighting costs

We've provided details for all lighting fixtures and poles on this sheet. The energy charge includes conservation, environmental and capacity cost recovery charges of 0.361 cents per kilowatt-hour (kWh). The fuel charge, 2.999 cents per kWh, is used to pay the fuel suppliers. A basic service charge of \$10.52 per month will be added to metered (customer-owned) street lighting accounts. Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable.

Have questions about your lighting account? Please visit tampaelectric.com/brightchoices or call us and follow the prompts for street lighting to speak with a representative:

Hillsborough County (813) 223-0800

Polk County (863) 299-0800

All other counties and out-of-state 1-888-223-0800



Lighting Fixture Descriptions and Monthly Charges – Effective January 2020

New LED Fixtures	Fixture Charge	Maintenance Charge	Dusk-to-Dawn Service		Timed Service		
			Energy Charge	Fuel Charge	Energy Charge	Fuel Charge	
Roadway	27 Watt	\$4.83	\$174	\$0.26	\$0.27	\$0.14	\$0.15
Roadway	47 Watt	\$5.97	\$174	\$0.46	\$0.48	\$0.00	-
Roadway/Area	88 Watt	\$6.97	\$174	\$0.89	\$0.93	\$0.00	-
Roadway	105 Watt	\$6.83	\$119	\$1.06	\$1.11	\$0.52	\$0.54
Roadway/Area	133 Watt	\$14.15	\$1.38	\$1.35	\$1.40	\$0.00	-
Area Lighter	143 Watt	\$11.74	\$1.41	\$1.44	\$1.49	\$0.00	-
Roadway	145 Watt	\$8.01	\$2.26	\$1.46	\$1.52	\$0.00	-
Roadway	182 Watt	\$11.81	\$2.51	\$1.64	\$1.91	\$0.92	\$0.96
Area Lighter	247 Watt	\$16.07	\$2.51	\$2.47	\$2.57	\$0.00	-
Area Lighter	330 Watt	\$20.13	\$1.55	\$3.33	\$3.47	\$1.67	\$1.73
Flood	195 Watt	\$11.32	\$3.45	\$2.01	\$2.09	\$1.00	\$1.05
Flood	255 Watt	\$21.48	\$4.10	\$2.56	\$2.66	\$1.29	\$1.35
Mongoose	225 Watt	\$11.78	\$3.04	\$2.27	\$2.36	\$1.12	\$1.17
Mongoose	333 Watt	\$17.84	\$3.60	\$3.36	\$3.50	\$0.00	-
Grandville Post Top	26 Watt	\$5.80	\$2.28	\$0.26	\$0.27	\$0.00	-
Grandville PT	39 Watt	\$13.35	\$2.28	\$0.40	\$0.42	\$0.20	\$0.21
Grandville PT Enh	39 Watt	\$15.35	\$2.28	\$0.40	\$0.42	\$0.20	\$0.21
Salem PT	55 Watt	\$10.95	\$1.54	\$0.55	\$0.57	\$0.00	-
Grandville PT	60 Watt	\$14.62	\$2.28	\$0.60	\$0.63	\$0.00	-
Grandville PT Enh	60 Watt	\$16.62	\$2.28	\$0.60	\$0.63	\$0.00	-
Salem PT	76 Watt	\$13.17	\$1.54	\$0.78	\$0.81	\$0.37	\$0.39

LED Fixtures	Fixture Charge	Maintenance Charge	Dusk-to-Dawn Service		Timed Service		
			Energy Charge	Fuel Charge	Energy Charge	Fuel Charge	
Roadway*	56 Watt	\$7.27	\$174	\$0.57	\$0.60	\$0.29	\$0.30
Roadway*	103 Watt	\$11.15	\$119	\$1.03	\$1.08	\$0.52	\$0.54
Roadway*	106 Watt	\$11.15	\$120	\$1.06	\$1.11	\$0.55	\$0.57
Roadway*	157 Watt	\$11.10	\$2.26	\$1.58	\$1.64	\$0.76	\$0.81
Roadway*	196 Watt	\$14.58	\$1.26	\$1.98	\$2.06	\$0.98	\$1.02
Roadway*	206 Watt	\$16.80	\$1.38	\$2.07	\$2.15	\$1.03	\$1.08
Post Top*	60 Watt	\$16.53	\$2.28	\$0.60	\$0.63	\$0.32	\$0.33
Post Top*	67 Watt	\$19.67	\$1.54	\$0.69	\$0.72	\$0.34	\$0.36
Post Top*	99 Watt	\$20.51	\$1.56	\$1.00	\$1.05	\$0.49	\$0.51
Post Top*	100 Watt	\$16.70	\$2.28	\$1.00	\$1.05	\$0.52	\$0.54
Area Lighter*	152 Watt	\$14.85	\$2.51	\$1.52	\$1.58	\$0.78	\$0.81
Area Lighter*	202 Watt	\$19.10	\$1.41	\$2.04	\$2.12	\$1.00	\$1.05
Area Lighter*	309 Watt	\$20.60	\$1.55	\$3.10	\$3.23	\$1.55	\$1.61
Flood*	238 Watt	\$15.90	\$3.45	\$2.38	\$2.48	\$1.21	\$1.26
Flood*	359 Watt	\$19.16	\$4.10	\$3.62	\$3.77	\$1.81	\$1.88
Mongoose*	245 Watt	\$14.71	\$3.04	\$2.47	\$2.57	\$1.23	\$1.29
Mongoose*	328 Watt	\$16.31	\$3.60	\$3.30	\$3.44	\$1.64	\$1.70

*Currently closed to new business.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

Lighting Fixture Descriptions and Monthly Charges – Effective January 2020



High Pressure Sodium Fixtures	Fixture Charge	Maintenance Charge	Dusk-to-Dawn Service		Timed Service		
			Energy Charge	Fuel Charge	Energy Charge	Fuel Charge	
Cobra*	50 Watt	\$3.16	\$2.48	\$0.57	\$0.60	\$0.29	\$0.30
Cobra*	70 Watt	\$3.20	\$2.11	\$0.83	\$0.87	\$0.40	\$0.42
Cobra*	100 Watt	\$3.63	\$2.33	\$1.26	\$1.32	\$0.63	\$0.66
Cobra*	150 Watt	\$4.18	\$2.02	\$1.89	\$1.97	\$0.95	\$0.99
Cobra*	250 Watt	\$4.87	\$2.60	\$3.01	\$3.14	\$1.50	\$1.55
Cobra*	400 Watt	\$5.09	\$2.99	\$4.68	\$4.87	\$2.34	\$2.42
Flood*	250 Watt	\$5.37	\$2.60	\$3.01	\$3.14	\$1.50	\$1.55
Flood*	400 Watt	\$5.71	\$3.00	\$4.68	\$4.87	\$2.34	\$2.42
Mongoose*	400 Watt	\$6.50	\$3.02	\$4.68	\$4.87	\$2.34	\$2.42
Post Top (PT)*	50 Watt	\$3.98	\$2.48	\$0.57	\$0.60	\$0.29	\$0.30
PT Classic*	100 Watt	\$11.85	\$1.89	\$1.26	\$1.32	\$0.63	\$0.66
PT Coach*	70 Watt	\$4.71	\$2.11	\$0.83	\$0.87	\$0.40	\$0.42
PT Colonial*	100 Watt	\$11.75	\$1.89	\$1.26	\$1.32	\$0.63	\$0.66
PT Salem*	100 Watt	\$9.03	\$1.89	\$1.26	\$1.32	\$0.63	\$0.66
Shoebox*	100 Watt	\$6.01	\$1.89	\$1.26	\$1.32	\$0.63	\$0.66
Shoebox*	250 Watt	\$8.69	\$3.18	\$3.01	\$3.14	\$1.50	\$1.55
Shoebox*	400 Watt	\$9.52	\$2.44	\$4.68	\$4.87	\$2.34	\$2.42

Metal Halide Fixtures	Fixture Charge	Maintenance Charge	Dusk-to-Dawn Service		Timed Service		
			Energy Charge	Fuel Charge	Energy Charge	Fuel Charge	
Cobra*	350 Watt	\$7.53	\$4.99	\$3.96	\$4.12	\$1.98	\$2.06
Cobra*	400 Watt	\$6.03	\$4.01	\$4.56	\$4.75	\$2.27	\$2.36
Flood*	350 Watt	\$8.55	\$5.04	\$3.96	\$4.12	\$1.98	\$2.06
Flood*	400 Watt	\$8.36	\$4.02	\$4.56	\$4.75	\$2.27	\$2.36
Flood*	1000 Watt	\$10.50	\$8.17	\$11.00	\$11.45	\$5.48	\$5.71
PT General*	150 Watt	\$10.60	\$3.92	\$1.92	\$2.00	\$0.98	\$1.02
PT General*	175 Watt	\$10.89	\$3.73	\$2.12	\$2.21	\$1.06	\$1.11
PT Salem*	150 Watt	\$9.33	\$3.92	\$1.92	\$2.00	\$0.98	\$1.02
PT Salem*	175 Watt	\$9.38	\$3.74	\$2.12	\$2.21	\$1.06	\$1.11
Shoebox*	150 Watt	\$7.22	\$3.92	\$1.92	\$2.00	\$0.98	\$1.02
Shoebox*	175 Watt	\$7.95	\$3.70	\$2.12	\$2.21	\$1.06	\$1.11
Shoebox*	350 Watt	\$9.55	\$4.93	\$3.96	\$4.12	\$1.98	\$2.06
Shoebox*	400 Watt	\$10.02	\$3.97	\$4.56	\$4.75	\$2.27	\$2.36
Shoebox*	1000 Watt	\$16.50	\$8.17	\$11.00	\$11.45	\$5.48	\$5.71

*Currently closed to new business.

Pole Type	Wire Feed	Pole/Wire Charge	Maintenance Charge
Wood - 30 ft. (Inaccessible)*	OH	\$6.03	\$0.17
Wood - 30 ft.	OH	\$2.61	\$0.17
Wood - 35 ft.	OH	\$2.95	\$0.17
Wood - 40 or 45 ft.	OH	\$6.64	\$0.31
Std. Concrete - 35 ft.	OH	\$5.34	\$0.17
Std. Concrete - 40 or 45 ft.	OH	\$10.00	\$0.31
Std. Concrete - 16 ft.	UG	\$16.03	\$0.14
Std. Concrete - 25 or 30 ft.	UG	\$21.54	\$0.14
Std. Concrete - 35 ft.	UG	\$23.58	\$0.34
Std. Concrete - 35 ft. (70-100 W)*	UG	\$11.33	\$0.34
Std. Concrete - 35 ft. (150 W)*	UG	\$15.38	\$0.34
Std. Concrete - 35 ft. (250-400 W)*	UG	\$23.24	\$0.34
Std. Concrete - 40 or 45 ft.	UG	\$27.71	\$0.14
Round Concrete - 23 ft.*	UG	\$20.42	\$0.14
Tall Waterford - 35 ft. - Concrete	UG	\$28.82	\$0.14
Victorian Post Top - Concrete	UG	\$24.58	\$0.14
Winston Post Top - Aluminum	UG	\$15.72	\$1.10
Waterford Post Top - Concrete	UG	\$21.15	\$0.14
Aluminum - 10 ft.*	UG	\$7.83	\$1.30
Aluminum - 27 ft.	UG	\$27.66	\$0.34
Aluminum - 28 ft.	UG	\$19.79	\$0.34
Aluminum - 37 ft.	UG	\$40.07	\$0.34
Waterside	UG	\$37.44	\$3.85
Aluminum - Post Top*	UG	\$17.02	\$1.10
Capitol Post Top - Aluminum*	UG	\$26.70	\$1.10
Charleston Post Top - Aluminum	UG	\$20.43	\$1.10
Charleston Banner Post Top - Aluminum	UG	\$26.51	\$1.10
Charleston HD Post Top - Aluminum	UG	\$23.22	\$1.10
Heritage Post Top - Aluminum*	UG	\$19.63	\$1.10
Riviera Post Top - Aluminum*	UG	\$20.56	\$1.10
Steel - 30 ft.*	UG	\$39.21	\$1.68
Fiberglass Post Top*	UG	\$7.12	\$1.30
Winston Post Top - Fiberglass*	UG	\$13.72	\$1.10
Franklin Post Top - Composite	UG	\$23.91	\$1.10
Existing Pole	UG	\$4.95	\$0.34

OH - overhead UG - underground

*Currently closed to new business

Pole Type	Monthly Facility Charge	Monthly Maintenance Charge
Timer	\$ 7.54	\$ 1.43
Post Top Bracket (accommodates two post top fixtures)	\$ 4.27	\$ 0.06

11/03/20

The following bill messages have been provided to customers to date.

WE'RE WITH YOU DURING TRYING TIMES.

At Tampa Electric, the health and safety of our customers, employees and the community are our top priorities. Rest assured that we are implementing increased safety protocols and putting our emergency plans into action, as well as doing what we can to help ease financial hardships many of our customers are facing. We will continue our essential work to provide safe and reliable electricity, while taking appropriate safety precautions for our employees and customers.

We are here to help.

To help the community during this time of uncertainty, Tampa Electric and TECO Peoples Gas donated \$1 million to local charities that will benefit people who are financially affected by the pandemic for utility bill assistance and to support charitable partner organizations working on the front lines of the pandemic providing meals, housing and other assistance.

We have suspended disconnections for non-payment and are providing payment extensions for residential and commercial customers. We still encourage customers to stay as current as they can on their utility bills to avoid accumulating a large balance.

Due to lower natural gas prices, Tampa Electric has requested a significant reduction to customer bills from the Florida Public Service Commission. Because of the unusual circumstances of the coronavirus pandemic, we are seeking to accelerate the savings for customers, beginning in June.

- **Residential customers** could save nearly \$90 or more on their power costs for the rest of the year. This equates to a bill reduction of about 11 percent, depending on usage.
- **Commercial customers** could see a reduction of 14 to 20 percent, depending on usage.

Tampa Electric residential customers' bills would remain among the lowest in Florida and more than 20 percent below the national average. Commercial bills are already the lowest in Florida.

Doing business with us made easy.

Like you, we are practicing social distancing. As part of our plan to reduce risks to our customers, we have stopped non-essential services that require face-to-face interactions.

We will continue working 24 hours a day to provide safe, reliable and affordable power to all our customers. You will still see us in the community inspecting and maintaining equipment and trimming trees as we prepare for storm season.

Our convenient online portal at tecoaccount.com is available 24/7 to view and pay bills, start and stop service, manage your account, report and track outages and more. To help budget monthly energy costs, consider signing up for our free Budget Billing program that eases the highs and lows of your monthly bills, coupled with Paperless Billing which eliminates any issues with mail delivery and is good for the environment. Visit tampaelectric.com/billpay to learn more and sign up.

We want to keep you informed about important changes and efforts we are making to help our customers during these challenging times. Please visit our COVID-19 Response page at tampaelectric.com/updates. We have information on how to avoid scams, conservation tips, links to resources and so much more. It is an honor to serve you and our entire community - we are in this together.



TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020

Rusk, Penelope A.

From: Tampa Electric WeCare
Sent: Thursday, March 26, 2020 1:29 PM
To: Matava, Raymond B.
Subject: We're requesting lower bills - again.

CAUTION - External Email

***** **Don't be quick to click! We're counting on you!** This email is from an external sender! Don't click links or open attachments from unknown sources. Forward suspicious emails as an attachment to phishing@tecoenergy.com for analysis by our cyber security team. *****

[View this email in your browser](#)



As natural gas prices drop, so does your power bill.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

We requested a significant decrease to customer bills from the Florida Public Service Commission. Because of the unique circumstances of the coronavirus pandemic, we are seeking to accelerate the savings to begin in June.

In total, a residential customer could save nearly \$90 or more on their power costs for the rest of the year. This equates to a bill reduction of about 11 percent for residential customers, depending on usage. Commercial customers could see a reduction of 14 percent to 20 percent, depending on usage.

Tampa Electric residential customers' bills are among the lowest in Florida and are more than 20 percent below the national average. More Value to You!

[Learn More](#)

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Tampa, FL 33602-4429

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**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
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Tampa Electric email 3/26/2020

Subject: We are here with you through these trying times.

At Tampa Electric, the health and safety of our customers, employees and the community are our top priorities. Rest assured that we are implementing increased safety protocols and putting our emergency plans into action, as well as doing what we can to help ease financial hardships many of our customers are facing. As part of our response, Tampa Electric and TECO Peoples Gas will donate \$1 million to help the community. We stand together, united to help.

Help paying your energy bill

We understand that during these challenging times, some of our customers may have difficulty paying their utility bill.

A donation of \$500,000 will be made to our **Share program**, administered by the Salvation Army. The Share funds – available to qualifying residential customers – will provide a bill credit to help pay energy costs. We hope this assistance provides peace of mind so customers with hardships can stay focused on what is most important – keeping themselves and their family safe and healthy. Learn more about Share and if you qualify at our [Tampa Electric Share](#) page or call 888-223-0800 weekdays from 7:30 a.m. to 6:00 p.m. We are here to help.

We are also working to connect our customers who meet low-income household requirements with the appropriate agencies that administer federally-funded utility bill assistance programs, such as the **Low Income Home Energy Assistance Program (LIHEAP)** and the **Emergency Home Energy Assistance for the Elderly Program (EHEAP)**. Learn more about these and other resources on our [payment assistance page](#).

In addition to utility bill assistance, we have temporarily suspended disconnecting service to residential and business customers for non-payment. We encourage customers to stay as current as possible on their utility bills to avoid accumulating a large balance. We are also working with our customers on payment extensions.

Assistance beyond your utility bill

An additional \$500,000 will be donated to charities that support people affected by the pandemic, through meals, housing and other assistance. These contributions, provided by Tampa Electric and Peoples Gas community investment funding, will be donated to partner organizations working on the frontlines of the pandemic crisis to provide critical support to lessen the adverse health, community, and economic impact on the most vulnerable members of our communities. Learn more about [organizations providing assistance](#) as part of COVID-19 relief.

Request to lower energy bills

We requested a significant [decrease to customer bills](#) from the Florida Public Service Commission as a result of falling natural gas prices. Because of the unique circumstances of the coronavirus pandemic, we are seeking to accelerate the savings to begin in June.

**TAMPA ELECTRIC COMPANY
DOCKET NO. 20200001-EI
STAFF'S SECOND DATA REQUEST
REQUEST NO. 4
BATES STAMPED PAGES: 4-18
FILED: APRIL 08, 2020**

Doing business with us made easy

Like you, we are practicing social distancing. We have stopped non-essential services that require face-to-face interactions.

We will continue working 24 hours a day to provide safe, reliable and affordable power to all our customers. You will still see us in the community inspecting and maintaining equipment and trimming trees as we prepare for storm season.

Our convenient online portal at tecoaccount.com is available 24/7 to view and pay bills, start and stop service, manage your account, report and track outages and more. To help budget monthly energy costs, consider signing up for our free [Budget Billing program](#) that eases the highs and lows of your monthly bills, coupled with Paperless Billing which eliminates any issues with mail delivery and is good for the environment.

We know this is a lot of information to share and want to keep you informed about important changes and efforts we are making to help our customers during these challenging times. Please visit our [COVID-19 Response](#) page for updates and additional resources, and please know it is an honor to serve you and our entire community – we are in this together.

Thank you,

Nancy Tower
President and Chief Executive Officer
Tampa Electric

**TAMPA ELECTRIC COMPANY
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e-Bill Notification for Apr. 2020, all cycles

Tampa Electric (Apr. 2020)

We're with you during trying times

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April is SAFE DIGGING MONTH: Remember to Call – Wait – Dig

The days are getting longer and if you love the outdoors, it's time to start adding new plants and embark on other outdoor projects that might involve digging. We may see increased outdoor activity with kids out of school and so many working from home because of [COVID-19](#). Make safety your top priority and always remember to [call 811 before you dig](#). Every digging project, no matter how large or small, requires a call to **811** – it's the law. Putting in a fence, building a deck and laying a patio are examples of digging projects that need a call to **811** first for a free check of buried infrastructure.

How to help manage energy costs

Spending more time at home recently? Take advantage of our free Online Energy Audit at tampaelectric.com/onlineaudit. In less than 10 minutes, you can get a customized report with your home's actual energy consumption. Set up helpful alerts, monitor usage, tap into informative videos and get helpful tips on ways to reduce your energy usage.

You can also take advantage of our convenient and free Phone-Assisted Energy Audit. Just call **813-275-3909** weekdays from 8 a.m. to 5 p.m. to speak directly with one of our energy experts. You will receive a final report that includes efficiency tips and other ways to help save on energy costs. Visit tampaelectric.com/save to learn more about all our energy-saving programs.

You asked and we listened

Our enhanced outage map makes it easy to report your outage and get the information you need. It's been enlarged, is easier to navigate and updates every 5 minutes. Check it out for yourself at tampaelectric.com/outagemap