

April 13, 2020

State of Florida
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 2020 CLEC Questionnaire

REDACTED

2020 APR 16 AM 11:00
OFFICE OF IDM

Dear Office of Commission Clerk,

RCLEC, Inc. (TY062) ("RCLEC") hereby submits the 2020 Competitive Local Exchange Carrier (CLEC) Questionnaire ("RCLEC Questionnaire"). Pursuant to Section 364.183(1), Florida Statutes, RCLEC requests that the RCLEC Questionnaire and attachments be filed with confidential treatment. The RCLEC Questionnaire attachments contain highly proprietary and confidential commercial and financial information, the disclosure of which to competitors, or potential competitors, would be detrimental to RCLEC.

Please reach out to me if you have any questions. Thank you for your attention to this matter.

Regards,



Joanne Rauch
Senior Paralegal
joanne.rauch@ringcentral.com

2020 Competitive Local Exchange Carrier (CLEC) Questionnaire

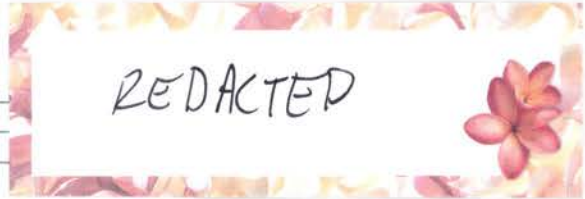
(Due by April 15, 2020) *

TY062

CERTIFIED MAIL #70060100000310988403

RCLEC, Inc.

Contact name & title: Joanne Rauch, Senior Paralegal
Telephone number: (650) 489-7856
E-mail address: regulatory@ringcentral.com
Stock Symbol (if company is publicly traded): _____



If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.

REDACTED

Questions About Your Company

985. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2019**.
If the company is not submitting Form 477, please explain: _____

986. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) _____ Yes (Chapter 11) _____ No _____

987. What services does your company currently provide in Florida? Please check all that apply.

<input type="checkbox"/> Local	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> VoIP	<input type="checkbox"/> Cable television
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Interexchange service	<input type="checkbox"/> Broadband Internet access
<input type="checkbox"/> Cellular/wireless service	<input type="checkbox"/> Other

988. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential _____ Business _____ Not applicable _____

989. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes _____ If yes, where? _____ No _____

990. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

Please use additional paper if needed.

* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

CONFIDENTIAL INFORMATION REDACTED

CONFIDENTIAL INFORMATION REDACTED

CONFIDENTIAL INFORMATION REDACTED

CONFIDENTIAL INFORMATION REDACTED

CONFIDENTIAL INFORMATION REDACTED

CONFIDENTIAL INFORMATION REDACTED