

Antonia Hover

From: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>
Sent: Friday, April 17, 2020 3:20 PM
To: Records Clerk
Cc: Morse, Stephanie
Subject: Docket No. 20190166
Attachments: Ernhart comments.pdf

Good afternoon,
Please find attached for filing in the docket the correspondence we received from customers Manny and Kathy Ernhart, in response to the letter submitted by HC Waterworks on April 9, 2020.

Thank you,
Breanna Kim
Office of Public Counsel

From: Manny Ernhart <mfkge2@gmail.com>

Sent: Thursday, April 16, 2020 10:04 PM

To: Morse, Stephanie

Subject: Re: FW: HC Water Request for Rate Increase Sebring Florida - PSC Docket No. 20190166

Thank you for allowing me this chance to respond;
Yes they did in fact visit our address but unfortunately we were not at home. The water quality has been acceptable for several week now, but this has happened before only to to regress later. Hopefully this will not be the case this time. As to my position to the requested rate increase, I still have reservations, namely if I am not mistaken we either pay the highest or very nearly the highest rate per unit in the state of Florida if not the country.

Yours truly:

Manny & Kathy Ernhart