

Antonia Hover

From: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>
Sent: Monday, May 4, 2020 4:34 PM
To: Records Clerk
Cc: Morse, Stephanie
Subject: Docket No. 20190166
Attachments: Tavano comments_4-23-20.pdf; Tavano comments_4-25-20.pdf

Good afternoon,
We received the attached customer correspondence and are forwarding it for inclusion in the record.

Thank you,
Breanna Kim
Office of Public Counsel

From: J Tavano

Sent: Thursday, April 23, 2020 10:17 AM

To: Morse, Stephanie <MORSE.STEPHANIE@leg.state.fl.us>

Subject: Re: HC Waterworks, Inc. - PSC Staff Recommendation Attached

Sorry not available on 5/5, but please stick with interim rates, that was high enough !!!

From: J Tavano

Sent: Saturday, April 25, 2020 5:23 PM

To: Morse, Stephanie <MORSE.STEPHANIE@leg.state.fl.us>

Subject: Re: New HC Waterworks Letter - Docket No. 20190166-WS

I was home all day 3/10 waiting for another delivery, if he came I missed him ... either way I had no issues in the last week with the water.... but that's the last week.... either way I am definitely against any rate increase other than the one they already received, talk to me again in 2 years.... plus a 50 to 70% increase is ridiculous especially with many seniors on fixed incomes and now people out of work with COVID 19..... take what they got and be happy,, the last couple of years of black smelly water changing expensive water filters was their increase
John