

**Antonia Hover**

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**From:** Kim, Breanna <KIM.BREANNA@leg.state.fl.us>  
**Sent:** Monday, May 4, 2020 4:35 PM  
**To:** Records Clerk  
**Cc:** Morse, Stephanie  
**Subject:** Docket No. 20190166  
**Attachments:** Mathy comment\_4-26-20.pdf

Good afternoon,  
We received the attached customer correspondence and are forwarding it for inclusion in the record.

Thank you,  
Breanna Kim  
Office of Public Counsel

**From:** Mathy, Tamra

**Sent:** Sunday, April 26, 2020 6:51 AM

**To:** Morse, Stephanie <[MORSE.STEPHANIE@leg.state.fl.us](mailto:MORSE.STEPHANIE@leg.state.fl.us)>

**Subject:** Re: New HC Waterworks Letter - Docket No. 20190166-WS

Ms. Morse;

She can say what she wants after all she has to cover her ass. Like I have previously stated there was no tag on gate and yes there was a white 2009 toyota in the driveway I seriously doubt that she could have missed it. Like I stated I was home both 3/9 and 3/10. I should know this correct. Anyways she needs to go back and check her dates. I still find it highly unprofessional that she could not have at least left the damn tag on the front door. I do have a beware of dog sign but everyone that drives by my house knows that my dog is friendly. So I refuse to continue this she said she said thing. I have lost total faith and confidence in this company. They will continue to do what they want at the customer's expense. As far as the water goes, it stills sucks balls. This morning you could literally feel the after affects on your skin. I just hope and pray that I don't end up sick from using it in the long run. But I guess that's a gamble we all take when we have shady people running important companies like our utilities.

Have a good day and stay safe,

tamra