

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 4, 2020

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Curtis J. Williams, Public Utility Analyst IV, Office of Industry Development & Market Analysis CH

RE: Docket No. 20200073-TP - Commission Approval of Florida Telecommunications Relay, Inc.'s Fiscal Year 2020/2021 Proposed Budget

Attached are FTRI's data request responses. Please add to docket file. If you have questions please contact me at 413-6924.

June 4, 2020

Mr. Curtis Williams, Public Utility Analyst
Office of Industry Development & Market Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Commission Staff Data Request dated May 29, 2020

Mr. Williams:

In support of the Commission staff's annual review of the TASA surcharge, the following information includes the May 29 data request pertaining to the FTRI FY 2021 approved budget as well as FTRI's correlating response.

1. When does FTRI's office lease expire?
FTRI Response: The lease for FTRI's office space expires on February 28, 2022.
2. Did FTRI provide any employees with the budgeted three percent merit raise during FY 2019/2020?
FTRI Response: During FY 2020, five (5) employees received a merit increase ranging from 2.25 – 2.75%.
3. Has FTRI distributed the HD-40S Speech Amplified Telephone listed on its website over the past three Fiscal Years?
FTRI Response: Between July 1, 2017 and May 29, 2020, FTRI distributed forty-eight (48) HD-40S units.
4. Has FTRI distributed the Uniphone listed on its website during the past three Fiscal Years?
FTRI Response: Between July 1, 2017 and May 29, 2020, FTRI distributed sixty-one (61) Uniphone units.
5. Please provide FTRI's estimated per unit cost for software apps referenced in previous responses for iPads, tablets, and similar devices.
FTRI Response: Apple iPads include native accessibility settings that enable the equipment to function in TTY mode at no additional cost. For Florida residents who cannot speak, the per unit cost includes \$300 for an application (Proloquo2Go) that enables the iPad to function as a telecommunications device leveraging symbol-supported communication to originate calls and generate voice transmissions during the call.

6. How many customers does FTRI currently have receiving loaned equipment.

FTRI Response: Through May 29, 2020, FTRI has served 568,591 clients – of whom 369,847 (65%) are actively using equipment and services.

Thanks for your continued support.

Regards,

DocuSigned by:



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Sean Bankston

FTRI Executive Director