

**Jacob Veaghn**

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**From:** Jacob Veaghn on behalf of Records Clerk  
**Sent:** Thursday, July 2, 2020 11:04 AM  
**To:** 'Helena Iturralde'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket Nos. 20200053, 20200054, 20200055, and 20200056

Good Morning, Helena Iturralde

We will be placing your comments below in consumer correspondence in Docket Nos. 20200053, 20200054, 20200055, and 20200056 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaghn  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
Jacob.Veaghn@psc.state.fl.us  
850.413.6656

-----Original Message-----

From: Helena Iturralde <helenaiturralde@me.com>  
Sent: Thursday, July 2, 2020 10:42 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket Nos. 20200053, 20200054, 20200055, and 20200056

Dear Commissioners:

You have an important decision before you on July 7th when you consider approval of proposed energy efficiency programs for the state's biggest power companies – including efficiency programs for low-income customers. Given the economic fallout from the COVID-19 crisis and the high energy burden our low income neighbors are suffering, we must place an even greater value on cutting energy waste. After all, it's the cheapest, quickest and cleanest way to meet our energy needs.

It is unconscionable that PSC staff is recommending scaling back proposed programs. I strongly oppose this shortsighted recommendation. Instead, I urge you to direct the utilities to expand programs to meet the needs of the many hard-working Florida families.

The staff's recommendation would block proposed programs that are proven to deliver real savings to customers and are, in fact, readily available all across the country. Even further off the mark, the recommendation that low-income programs be scaled back is particularly cruel. With Covid-19 and the economic downturn, helping customers slash unaffordable energy bills is more important than ever. Now is not the time to abandon our families.

Therefore, I ask that you reject your staff's recommendation and ensure that each utility is putting forth robust efficiency programs – especially for its most vulnerable customers.

Helena Iturralde  
150 SE 25th Rd  
Miami, FL 33129  
Sent from my iPhone