

Notice of Workshop Hearing

**PUBLIC SERVICE COMMISSION**

The FLORIDA PUBLIC SERVICE COMMISSION announces a public workshop to which all persons are invited. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this workshop.

DATE AND TIME: Wednesday, July 29, 2020, 9:30 a.m.

PLACE: Commission Hearing Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida 32399-0850.

GENERAL SUBJECT MATTER TO BE CONSIDERED: Undocketed — Discussion of the financial impacts on utility customers as a result of the COVID-19 pandemic. The purpose of this workshop is to provide a forum for Commission-regulated utilities to brief the Commission on the current number of residential and commercial accounts in late or non-payment status, related incremental bad debt expense as a result of unpaid balances, and policies and other measures to address the impacts on utility customers. For questions, contact Commission staff, Elisabeth Draper at (850)413-6706, or Shaw Stiller at (850)413-6187.

SPECIAL COVID-19 CONSIDERATIONS: As the Governor of the State of Florida has declared a state of emergency due to the COVID-19 Pandemic, all presentations to the Commission by participating entities will be made remotely. Additionally, the Commission must limit the manner in which the public may participate or view the workshop. As always, the public may view a live stream of the workshop online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>. Due to these extraordinary circumstances, however, no member of the public may attend in person.

ADA: In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the workshop at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850)413-6770 (Florida Relay Service, 1(800)955-8770 Voice or 1(800)955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

EMERGENCY CANCELLATION OF WORKSHOP: If a named storm or other disaster requires cancellation of the workshop, Commission staff will attempt to give timely direct notice to the parties. Cancellation can also be confirmed by calling the Office of the General Counsel at (850)413-6199.

A copy of the agenda may be obtained by contacting: Office of Commission Clerk at (850)413-6770.

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**Florida Public Service Commission Workshop**  
**Impacts of the COVID-19 Pandemic on Utility Customers**  
**Betty Easley Conference Center—Room 148**  
**Wednesday, July 29, 2020, 9:30 a.m.**

***TENTATIVE AGENDA***  
***(Final Agenda available July 22, 2020)***

1. Call the Workshop to Order
2. Staff Reads the Notice
3. Chairman's Remarks

**Purpose: Overview of the following:**

- i. Number of residential and commercial accounts in late or nonpayment status from April 1, 2020, through June 30, 2020, and the related incremental bad debt expense from unpaid balances.
- ii. Utility policies and financial assistance available to directly assist customers impacted by COVID-19.
- iii. Utility efforts to receive loans, grants, assistance, or benefits in connection with the COVID-19 pandemic, regardless of form or source, that could offset any COVID-19 related expenses.

4. Presentations by Utilities

**Florida Power & Light Company**

**Duke Energy Florida, LLC.**

**Tampa Electric Company**

**Gulf Power Company**

**Florida Public Utilities Company – Electric**

**The Florida Chesapeake Natural Gas Utilities**

**Peoples Gas System**

**Florida City Gas**

**Utilities Inc. of Florida**

**U.S. Water Corporation**

**Florida Rural Water Association**

- 5. Comments by the Office of Public Counsel**
- 6. Concluding Matters**
- 7. Adjourn the Workshop**



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**Notices Submitted to ACR**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">23441425</a>	7/16/2020	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	7/20/2020 Vol. 46/140	7/16/2020

**Notices Confirmed by ACR**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					

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