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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of
Section 63.71 Application of

Level 3 Telecom of Florida, LP

For Authority Pursuant to Section 214 of
the Communications Act of 1934, as
amended, to Discontinue the Provision of
Certain Voice Services

WC Docket No. _____

SECTION 63.71 APPLICATION OF LEVEL 3 TELECOM OF FLORIDA, LP

Level 3 Telecom of Florida, LP (FRN: 0004-3514-66),¹ a CenturyLink company, seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue certain voice services (the Affected Services) in Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida. CenturyLink's lease for the physical space from which it provides the Affected Services is expiring and CenturyLink must vacate that space.

CenturyLink provides the following information pursuant to Section 63.71 of the Commission's Rules:

1. Name and Address of the Carrier

Level 3 Telecom of Florida, LP
100 CenturyLink Drive
Monroe, LA 71203

¹ Level 3 Telecom of Florida, LP is a subsidiary of CenturyLink, Inc. (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, Level 3 Telecom of Florida, LP.

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2. **Date of Planned Service Discontinuance**

CenturyLink plans to discontinue the Affected Services on November 30, 2020, or as soon thereafter as any necessary regulatory approvals are obtained.

3. **Points of Geographic Areas of Service Affected**

CenturyLink proposes to discontinue the Affected Services in Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

4. **Description of Services Affected**

The Affected Services provided by Level 3 Telecom of Florida, LP are:

- **Analog PBX Trunk** provides Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network (PSTN).
- **Basic Business Line Service (Flat, Message and Measured)** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- **Channel 12 Service** is a bundled service consisting of local exchange service with select features.
- **Complete Lines/Trunks Service (a/k/a Complete Lines DS0)** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- **Dedicated LD Access** provides a T-1 access connection from the customer's premise equipment directly to the Level 3 toll network.
- **Digital PBX Trunk** Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

- **Direct SIP Service** allows the sharing of SIP call paths across two redundant IP-PBX platforms and provides bi-directional Business Continuity and Disaster Recovery functionality.
- **Managed IP Trunks** is a managed application provisioned across a customer's Local Area Network (LAN) and the Level 3 IP Core.
- **VersiPak Lines and Trunks Service** is the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS1.
- **VersiPak Flex® T Service and VersiPak Power® T Service** are bundled services consisting of local exchange service with select features.
- **VersiPak Flex T-12** provides 12 business lines or terminals on DS1 access.
- **VersiPak Flex T-24** provides 24 business lines or terminals on DS1 access.
- **VersiPak Power T-12** provides 12 analog or digital trunks with the remainder to be used for Internet Access, not to exceed a DS1 minimum.
- **VersiPak IPRI Service** is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS1.
- **VersiPak Mach2 Service and VersiPak Mach3 Service** consist of integrated voice and Internet bandwidth.

CenturyLink will continue to provide the Affected Services in all other areas where they are currently provided.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers

CenturyLink sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on July 31, 2020 and August 5, 2020. Copies of the notifications are attached to this application (Attachment A and Attachment B).

6. **Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued**

CenturyLink is considered non-dominant with respect to the services to be discontinued.

7. **Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available and include, but are not limited to, other services offered by other CenturyLink affiliates. Therefore, CenturyLink respectfully requests that the Commission approve this Section 63.71 application.²

Respectfully submitted,

LEVEL 3 TELECOM OF FLORIDA, LP

By: Craig J. Brown
Craig J. Brown *by mk*
CenturyLink, Inc.
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

August 12, 2020

Its Attorney

² Although CenturyLink proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a "technology transition," as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to another TDM-based voice service provided by CenturyLink, as well as other alternatives offered by CenturyLink and its competitors.



100 CenturyLink Drive
Monroe, Louisiana 71203
www.CenturyLink.com

July 31, 2020

[Customer Name]
[Address]
[Address]

Service Address:

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by Level 3 Telecom of Florida, LP, a CenturyLink Company

Dear [Customer Name]

At CenturyLink, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Level 3 Telecom of Florida, LP will no longer be able to provide the services identified below in Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida as our lease for physical space will expire soon and Level 3 Telecom must vacate the space. Therefore, we are writing to inform you that as of November 30, 2020, or as soon after that date as authorized by the Federal Communications Commission and the state regulatory commission, if required, the affected service will be discontinued in these cities.

In order to maintain continuous service at your location, CenturyLink would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

You are receiving this notice because you currently subscribe to one or more of the following services provided by Level 3 Telecom of Florida, LP which we must discontinue, subject to regulatory approval.

- **Analog PBX Trunk** provides Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network (PSTN).
- **Basic Business Line Service (Flat, Message and Measured)** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- **Channel 12 Service** is a bundled service consisting of local exchange service with select features.
- **Complete Lines/Trunks Service (a/k/a Complete Lines DS0)** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

ATTACHMENT A

- **Dedicated LD Access** provides a T-1 access connection from the customer's premise equipment directly to the Level 3 toll network.
- **Digital PBX Trunk** Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.
- **Direct SIP Service** allows the sharing of SIP call paths across two redundant IP-PBX platforms and provides bi-directional Business Continuity and Disaster Recovery functionality.
- **Managed IP Trunks** is a managed application provisioned across a customer's Local Area Network (LAN) and the Level 3 IP Core
- **VersiPak Lines and Trunks Service** is the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS1.
- **VersiPak Flex® T Service and VersiPak Power® T Service** are bundled services consisting of local exchange service with select features.
- **VersiPak Flex T-12** provides 12 business lines or terminals on DS1 access.
- **VersiPak Flex T-24** provides 24 business lines or terminals on DS1 access.
- **VersiPak Power T-12** provides 12 analog or digital trunks with the remainder to be used for Internet Access, not to exceed a DS1 minimum.
- **VersiPak IPRI Service** is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS1.
- **VersiPak Mach2 Service and VersiPak Mach3 Service** consist of integrated voice and Internet bandwidth.

Upon receiving regulatory approvals, these services will no longer be available to new customers or for new orders from existing customers. As to existing services:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior* to November 30, 2020 may retain their service(s) covered by that contract on a month-to-month basis until November 30, 2020.
- Customers with a contract that expires *after* November 30, 2020, must be cancelled due to this project.

If you have not made arrangements with CenturyLink or another telecommunications service provider to replace your voice service listed above prior to November 30, 2020, please be advised that your service will be disconnected on or after November 30, 2020, provided that the FCC and state commission, if required, approve the planned discontinuance. However, you must contact your account team or submit a disconnect order to billing for the disconnected service.

The CenturyLink point of contact for this transition will be your CenturyLink Account Manager. Your Account Manager is and can be reached at , or by email at . If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place

ATTACHMENT A

with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your CenturyLink invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance. If you have no outstanding invoice, a refund for any deposits or credits will be issued within 30 days.

CenturyLink will not assess termination liability for termination of said service(s), so please consider disconnecting your service at your earliest possible convenience.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Level 3 Telecom of Florida, LP

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom of Florida, LP. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



100 CenturyLink Drive
Monroe, Louisiana 71203
www.CenturyLink.com

August 5, 2020

[Customer Name]
[Address]
[Address]

Service Address:

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by Level 3 Telecom of Florida, LP, a CenturyLink Company

Dear Valued Customer,

On July 31, 2020, Level 3 Telecom of Florida, LP notified you by letter of its intent to discontinue certain voice services in specific areas in Florida. This letter provides contact information for your Account Manager and replaces and supersedes that notice.

At CenturyLink, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Level 3 Telecom of Florida, LP will no longer be able to provide the services identified below in Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida as our lease for physical space will expire soon and Level 3 Telecom must vacate the space. Therefore, we are writing to inform you that as of November 30, 2020, or as soon after that date as authorized by the Federal Communications Commission and the state regulatory commission, if required, the affected service will be discontinued in these cities.

In order to maintain continuous service at your location, CenturyLink would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

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ATTACHMENT B

- **Channel 12 Service** is a bundled service consisting of local exchange service with select features.
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ATTACHMENT B

The CenturyLink point of contact for this transition will be your CenturyLink Account Manager. Your Account Manager is _____ and can be reached at _____, or by email at _____@centurylink.com. If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your CenturyLink invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance. If you have no outstanding invoice, a refund for any deposits or credits will be issued within 30 days.

CenturyLink will not assess termination liability for termination of said service(s), so please consider disconnecting your service at your earliest possible convenience.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Level 3 Telecom of Florida, LP

The following statement is required by the FCC:

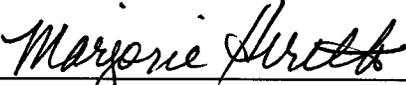
The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom of Florida, LP. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, or via email on the Governor of the State listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, or via email on the Public Utility Commission listed on the attached service list; and
- (4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense¹.



Marjorie Herlth

August 12, 2020

¹ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Ron DeSantis
Office of Governor
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Secretary of Defense
Attn. Special Assistant for Telecommunications
Pentagon
Washington, DC 20301

Seminole Tribe of Florida (Big Cypress and
Brighton Reservations)
Chairman@semtribe.com