

STATE OF FLORIDA

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DIVISION OF ENGINEERING
TOM BALLINGER
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(850) 413-6910

Public Service Commission

August 31, 2020

Benjamin M. Melnick
Florida Department of Environmental Protection
2600 Blair Stone Road, M.S. 3500
Tallahassee, Florida 32399
Benjamin.Melnick@floridadep.gov

VIA EMAIL

Re: Docket No. 20200139-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties, by Utilities, Inc. of Florida.

Dear Mr. Melnick:

On June 30, 2020, Utilities Inc. of Florida (UIF) filed a request for a rate increase with the Florida Public Service Commission (Commission), Docket No. 20200139-WS. When fixing rates, the Commission shall consider the results of past tests required by the Department of Environmental Protection (DEP) which measure the utility's compliance with the applicable secondary water quality standards and complaints regarding the applicable secondary water quality standards filed by customers from the DEP, pursuant to Section 367.0812(1)(b) and (c), Florida Statutes (F.S.).

This proceeding is in the hearing posture; therefore, any information pertaining to the case for the Commission's consideration would need to be formally entered into the case record. In past cases, the DEP has put forth a witness and testimony in order to provide this information. Instead, for the instant docket, Commission staff is requesting the DEP to provide information regarding UIF's systems compliance and complaints in response to this letter. Commission staff anticipates DEP's response to this letter, inclusive of any attachments, may be entered as an exhibit into the case record of Docket No. 20200139-WS for the Commission's consideration.

Based on the aforementioned, please provide the following complaint and compliance information based on DEP's records:

1. Please identify the number of complaints regarding secondary standards by type (color, smell, or other) for each of UIF's systems contained within Attachment A for each year, for the years 2015 through 2020. For the category of "other," please provide the number of complaints that relate to quality of service, but do not fit into the other categories of

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color or smell. Please identify the type of complaint for the “other” complaints identified for each system and a brief explanation of any abnormal or excessive instances.

2. In Attachment B, please indicate the current compliance status for each listed system. If the system is not in compliance, please provide any relevant information contributing to the Utility’s compliance status, such as Consent Orders or Warnings, from 2016 to the present. For example, the Sanlando, LUSI, and Mid-county systems were issued a Consent Order on March 7, 2018, September 6, 2016, and December 2, 2019, respectively. Within Attachment B, please confirm the issuance of these Consent Orders, if the issues were resolved, and if there are any other Consent Orders or Warnings for any of UIF’s systems. Additionally, please provide a copy of any Consent Orders or Warnings discussed in Attachment B.

Please provide an appropriate DEP employee affidavit certifying the accuracy of the contents of the response and a self-authenticating seal or affidavit in accordance with § 90.902, F.S. (2019).

Please provide the requested information to Kerri Johnson via email by September 30, 2020. If you have any questions, please contact Kerri Johnson at (850) 413-6836 or Kerri.Johnson@psc.state.fl.us.

Sincerely,

/s/Kerri Johnson

Kerri Johnson
Engineering Specialist

KJ/jp

Attachment

cc: Office of Commission Clerk (Docket No. 20200139-WS)

Wastewater- Compliance Summary

County	System	ID	Compliance status	Compliance Summary (2016-2020)
Highlands	Lake Placid	FLA014386		
Lake	Pennbrooke	FLA010570		
	LUSI (Lake Grove)	FLA011146		
	LUSI (Barrington)	FLA416207		
Lee	Cross Creek	FLA014505		
	Eagle Ridge	FLA014498		
Pasco	Labrador	FLA012801		
Pinellas	Mid County Services	FL0034789		
Polk	Cypress Lake	FLA013123		
Seminole	Sanlando (including Longwood)	FLA0036251		

Water- Compliance Summary

County	System	ID	Compliance status	Compliance Summary (2016-2020)
Highlands	Lake Placid	6280273		
Lake	Pennbrooke	3354653		
	LUSI	3354883		
	LUSI	3354881		
	Four Lake	3354647		
	Lake Saunders	3354695		
Marion	GoldenHills/Crownwood	6424076		
Orange	Crescent Heights	3480255		
	Davis Shores	3480272		
Pasco	Summertree	6511423		
	Orangewood (Buena Vista, Wis-Bar)	6511311		
	Labrador	6514842		
Pinellas	Lake Tarpon	6521000		
Polk	Cypress Lake	6535055		
Seminole	Weathersfield	3591451		
	Oakland Shores	3590912		
	Little Wekiva	3590762		
	Park Ridge	3590993		
	Ravenna Park/Lincoln Heights/Phillips/Crystal Lake	3591061		
	Bear Lake	3590069		
	Jansen	3590615		
	Sanlando (including Longwood)	3591121		