

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 8:36 AM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK docket 20200139

Consumer correspondence for docket 20200139.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 08, 2020 5:41 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182281

CUSTOMER INFORMATION

Name: MICHAEL JAMES
Telephone: (407) 234-7600
Email: mjames@informasoftware.com
Address: 1754 Cocoplum Ct Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Dale James
Account Number:
Address: 1754 Cocoplum Ct Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Docket No 20200139-WS

Yet again, the utility company is asking to raise water rates, in some cases ALMOST 20%! No communication was received as to why, no statement of necessary upgrades, concerns, nor any mention of challenges, no mention of putting in treated water for lawn sprinklers. I have little choice but to pay because it's a regulated monopoly. The transparency is appalling. In these challenging times, please do not grant them their requested final rates.

Respectively submitted,

Mike and Dale James