

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 12:03 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 09, 2020 10:02 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182289

CUSTOMER INFORMATION

Name: LAWRENCE Huhn
Telephone: (352) 728-4979
Email: lhuhn@cfl.rr.com
Address: 956 Eagles Landing Leesburg FL 34748

BUSINESS INFORMATION

Business Account Name: LAWRENCE Huhn
Account Number: 4485010000
Address: 956 Eagles Landing Leesburg FL 34748

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Docket No. 20200139-WS Utilities Inc of Florida We recently received another notice of another rate increase by Utilities Inc of Florida. This company has not improved the quality of service in over 5 years and there is no reason we should have a rate increase in Pennbrooke Fairways just so they can improve some service for another community. All resident of Pennbrooke are on a fixed income. We do not get income increases just to keep us ahead of the game. This rate increase is unjust and uncalled for Lawrence & Mary Huhn