

**Brian Schultz**

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**From:** Angie Calhoun  
**Sent:** Wednesday, September 09, 2020 3:05 PM  
**To:** Consumer Correspondence  
**Cc:** Diana Vizcarrondo  
**Subject:** FW: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 09, 2020 1:57 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaint TRACKING NUMBER: 182296

**CUSTOMER INFORMATION**

Name: joanne Canarelli  
Telephone: (407) 332-6701  
Email: jbc610@outlook.com  
Address: 610 CHELSEA RD LONGWOOD FL 32750

**BUSINESS INFORMATION**

Business Account Name: joanne Canarelli  
Account Number: 1385410000  
Address: 610 CHELSEA RD LONGWOOD FL 32750

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

This is a complaint about newest rate increase, I have never complained before but this is now becoming a real problem. Since Utility's Inc. took over they have doubled our rates and than added increase's, my service is still the same as it has always been. Why is the commission allowing this you are supposed to be working for the tax payers of Florida not the Utility companies. ( Docket No. 20200139-ws, Utilities Inc. of Florida). I will also write the Governor ,this has to stop.