

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 3:12 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 09, 2020 1:42 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182295

CUSTOMER INFORMATION

Name: BILLY J THOMPSON
Telephone: (407) 808-2504
Email: sleighrdr@aol.com
Address: 112 TINDALE CIRCLE LONGWOOD FL 32779

BUSINESS INFORMATION

Business Account Name: BILLY THOMPSON
Account Number: 0278300000
Address: 112 TINDALE CIRCLE LONGWOOD FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I do not agree with a price increase.

1. Since Utilities Inc. took over from Sanlando our water bill has more than tripled.
2. There is more frequent odor that comes from their facility.
3. A lot of our home owners are retired and on fixed income and when our water bill goes from \$38-\$45 a month to \$98 - 145 a month makes it a real hardship